

FullShot 8.5 for Windows

The Complete Image Capture, Annotation, Database & Printing Program

User's Guide

PDF Printing Edition

Inbit Incorporated

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SOFTWARE PRODUCT: FULLSHOT 8 FOR WINDOWS

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Chapter 1. Introduction

1.1 Welcome

Welcome to FullShot!

FullShot is the complete image capture, annotation, image database and screen printing program designed for users who need to work with images from any application running on Microsoft Windows.

1.2 System Requirements

FullShot is a 32-bit Windows application. It requires one of the following Windows operating systems on your PC:

Windows 98
Windows 98 SE
Windows Me (Millennium Edition)
Windows NT 4.0 (Workstation or Server)
Windows 2000 (Workstation or Server)
Windows XP (Home Edition or Professional Edition)
Windows Server 2003

If you don't have any of the above Windows installed, you need to upgrade your system software before installing FullShot.

The total hard drive space needed is 10MB. The total memory requirement is 32MB for the **Standard Edition**. 64MB is recommended for the **Professional Edition** and **Enterprise Edition**. The more memory you have, however, the smoother FullShot will run.

1.3 What FullShot Can Do for You

Capturing images

- Capture images in ten capture types: screen capture, window capture, region capture, title & menu capture, freehand capture, mouse pointer capture, button capture, command bar capture, auto-scroll document capture and interactive scroll capture.
- Capture images by using on-screen **Snapshot Buttons or Hotkeys**.
- Capture images in 4-bit (16 colors), 8-bit (256 colors), 15-bit (32K colors), 16-bit (64K colors), or 24-bit (16.8M colors) color modes, as well as in black-and-white mode.
- Capture images in 640x480, 800x600, 1024x768, 1152x864, 1280x1024 and 1600x1200 resolution.
- Capture a complete screen or separate objects on the screen such as dialog boxes, menus, command buttons, option buttons, toolbars, and mouse pointers.
- Capture any rectangular or freely drawn region of a screen you define using a mouse.
- Capture images in continuous sessions.

Adding special effects to images

- Add drop-shadow effects to an image in any angle, distance and size during capture or after capture.

- Add stroke effects to an image during capture or after capture.
- Add tear effects to an image during capture or after capture.
- Add glare effects to an image during capture or after capture.

Annotating images

- Draw lines.
- Draw rectangles and rounded rectangles.
- Draw circles and ellipses.
- Write text into images.
- Draw 16 styles of callout.
- Mark images with labeling tools.

Printing images

- Print images on any printer that Windows supports automatically or manually.
- Print images with text annotations in multiple formats.
- Print images with a header and footer.
- Print images in any size.
- Print images in multiple alignments and orientations.
- Print multiple images on one page.

Viewing and Converting Images

FullShot is a perfect image viewer for the following popular image formats: BMP, CUR, DIB, EPS, GIF, ICO, JPG, PCD, PCT, PCX, PNG, PSD, RAS, RLE, TGA, TIF, WMF, and WPG. FullShot can also read and display HTML pages.

FullShot can convert images among supported image formats.

Editing images

- Add frames around images.
- Resize images.
- Flip or rotate images.
- Translate color images to grayscale or black-and-white.
- Change image colors.
- Reduce image colors to produce smaller files.
- Crop images to a smaller size.
- Erase part of an image.
- Merge two or more images into one.
- Change image resolution.

Writing Image Notes

- Write image notes
- Save image notes
- Print image notes

Building an Image Database

- Build an image database automatically or manually.
- Support six indexes to search an image database.
- Support the **point-and-click** intuitive search method.
- Support the **type-to-locate** search method.
- Support built-in backup procedures.

- No programming is required.
- View an image database sequentially in the thumbnail mode.
- Intuitive data tips can bring up record information quickly.

Email

- Email image from a FullShot image window.
- Email image from a FullShot image database record.
- Build contact database.
- Track sent messages.

1.4 FullShot Editions

FullShot is released in three editions: Standard Edition, Professional Edition and Enterprise Edition. See the features list for comparison.

	Standard Edition	Professional Edition	Enterprise Edition
Multiple Monitor Support	♦	♦	♦
Supported Formats			
BMP	♦	♦	♦
CUR	♦	♦	♦
DIB	♦	♦	♦
EPS	♦	♦	♦
GIF	♦	♦	♦
ICO	♦	♦	♦
JPG	♦	♦	♦
PCD	♦	♦	♦
PCT	♦	♦	♦
PCX	♦	♦	♦
PNG	♦	♦	♦
PSD	♦	♦	♦
RAS	♦	♦	♦
RLE	♦	♦	♦
TGA	♦	♦	♦
TIF	♦	♦	♦
WMF	♦	♦	♦
WPG	♦	♦	♦
FSD (FullShot Document)	♦	♦	♦
Pre-save File Size Comparison		♦	♦
Image Annotations			
Drawing	♦	♦	♦
Text	♦	♦	♦
Callout		♦	♦
Labeling		♦	♦
Capture Modes			
Screen Capture	♦	♦	♦
Window Capture	♦	♦	♦
Region Capture (Rectangle, Ellipse)	♦	♦	♦
Title & Menu Capture	♦	♦	♦
Freehand Capture	♦	♦	♦
Pointer Capture		♦	♦
Button Capture		♦	♦
Command Bar Capture		♦	♦
Auto-Scroll Document Capture		♦	♦
Interactive Scroll Capture (Vertical and		♦	♦

Horizontal)			
Timer Controlled Session Capture		◆	◆
Image Resolution Settings		◆	◆
Special Effects			
Drop Shadow Effect	◆	◆	◆
Stroke Effect	◆	◆	◆
Tear Effect	◆	◆	◆
Glare Effect	◆	◆	◆
Viewers			
Still Image Viewer	◆	◆	◆
Animated GIF Viewer	◆	◆	◆
Thumbnail Viewer		◆	◆
HTML Viewer			◆
Tools			
Add Frame	◆	◆	◆
Resize	◆	◆	◆
Flip	◆	◆	◆
Rotate	◆	◆	◆
Crop	◆	◆	◆
Erase	◆	◆	◆
Image Merge	◆	◆	◆
Change Colors	◆	◆	◆
Change Colors on Selected Area		◆	◆
Printing			
Print Image	◆	◆	◆
Print Multiple Images	◆	◆	◆
Print All Images on One Page	◆	◆	◆
Print Image Database Record			◆
Print HTML Page			◆
Image Utilities			
ImageExplorer		◆	◆
BatchConvert		◆	◆
FullShot Image Database			
Database Read Only		◆	◆
Database Creation			◆
Database Backup			◆
Master Keyword Table			◆
ID Index			◆
Subject Index			◆
Title Index			◆
Keyword Index			◆
Create Index			◆
Update Index			◆
Client/Server Support			◆
Email			
Send Image from Image Window			◆
Send Image From Image Database			◆
Email Tracking			◆
Contact Database			◆

1.5 Installing FullShot

1. Start Windows.
Close all running applications.
2. Insert the FullShot CD into your CD-ROM drive.

3. If the Setup program doesn't get loaded automatically, click the **Start** button, choose the **Run** command, type d:\setup and then click **OK**.
If the CD-ROM is not on D: drive, use the other drive letter.
If you received FullShot from one of the Inbit download sites, follow instructions on the web site to install FullShot.
4. Follow the on-screen instructions to install FullShot.

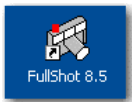
1.6 Registering FullShot

After you install FullShot, send in the registration card enclosed with your copy of the program. You can also register your license at www.inbit.com/register.htm.

Registration entitles you to free technical support via email and information about future updates. If you have purchased support packages and need to call technical support, be ready to give the support programmer your license key, which appears on the FullShot CD jewel case or CD jacket. You can also find your license key in the **About FullShot** dialog box.

1.7 Starting FullShot

The FullShot icon should already be on your desktop window when the installation is completed. Double-click on the icon to start FullShot.



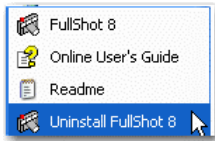
If you have already deleted the FullShot icon:

1. Click the **Start** button.
2. Choose the **Programs** item.
3. Choose the **FullShot 8** submenu.
4. Choose the **FullShot 8** application.

1.8 Uninstalling FullShot

To uninstall FullShot:

1. Click the **Start** button.
2. Choose the **Programs** item.
3. Choose **FullShot 8** submenu.
4. Choose **Uninstall FullShot 8**.



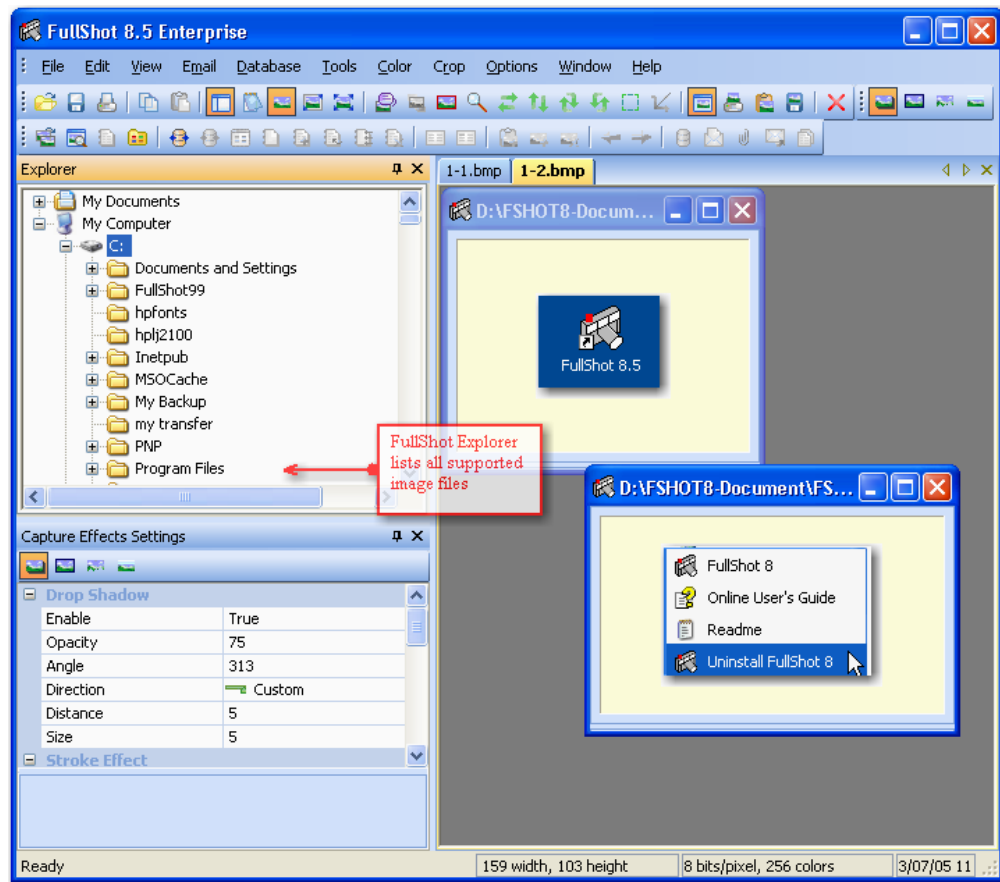
1.9 Technical Support

Technical support via email is free. Contact support@inbit.com if you have any questions. For other support options, visit www.inbit.com for information about support packages.

Chapter 2. FullShot Basics

2.1 FullShot Window

The main FullShot window is a workspace where you can view and work on captured or imported images. It can contain more than one image at a time, each in a separate window.




2.2 Snapshot Buttons

The easiest way to capture images is with **Snapshot Buttons**. Clicking one of the buttons carries out the corresponding type of capture.

S W R F B C D I

- S** = Screen Capture
- W** = Window Capture
- R** = Region Capture
- F** = Freehand Capture
- B** = Button Capture - available in the **Professional Edition** and **Enterprise Edition**
- C** = Command Bar Capture - available in the **Professional Edition** and **Enterprise Edition**
- D** = Document Auto-Scroll Capture - available in the **Professional Edition** and **Enterprise Edition**

 = Interactive Scroll Capture – available in the **Professional Edition** and **Enterprise Edition**

By default, S, W and R buttons are turned on in the **Standard Edition**; S, W, R, and D buttons are selected in the **Professional Edition** and the **Enterprise Edition**.

The **Snapshot Buttons** will be displayed on the title bar of the top most application window.

2.3 Toolbar

To know the name of a particular button, stop the mouse pointer over it. FullShot will display the name shortly.



Open Image command. Use this command to open an image file. You can also use the **FullShot Explorer** to open image files.



Save Image command. Use this command to save an image to a file. You can also use drag & drop method to drag an image to a folder in the **FullShot Explorer**.



Print command. Use this command to print the active image.



Copy Image command. Use this command to copy the active image to the Clipboard.



Paste Image command. Use this command to paste an image from the Clipboard to the FullShot window.



FullShot Explorer command. Use this command to turn on/off the **FullShot Explorer**.



Notepad command. Use this command to Open/Close the image notepad.



Normal Pixel Size command. Use this command to view the active image in its original pixel size.



Fit to Window command. Use this command to view the active image by using the entire window space.



Full Screen View command. Use this command to view the active image in the full screen mode.



Annotate command. Use this command to launch the annotation editor.



Merge Images command. Use this command to merge multiple images into one.



Frame command. Use this command to add a color frame to the active image.



Zoom In command. Use this command to enlarge the active image.



Flip Horizontal command. Use this command to flip the active image horizontally.



Flip Vertical command. Use this command to flip the active image vertically.



Rotate Right command. Use this command to rotate the active image to the right.



Rotate Left command. Use this command to rotate the active image to the left.



Select Image command. Use this command to select the active image for changes.



Crop command. Use this command to trim the unwanted edges.



Send to FullShot Window option. Turn on/off Send to FullShot Window mode.



Send to Printer option. Turn on/off Send to Printer mode.



Send to Clipboard option. Turn on/off Send to Clipboard mode.



Send to File option. Turn on/off Send to File mode.



Close All command. Use this command to close all of the open windows.



Folder Thumbnail View command. View all of the supported images in a folder, available in **Professional Edition** and **Enterprise Edition**.



Launch **BatchCon**, available in **Professional Edition** and **Enterprise Edition**.



Launch **ImageExplorer**, available in **Professional Edition** and **Enterprise Edition**.




Click **Summary Report** button to display ImageExplorer statistics, available in **Professional Edition** and **Enterprise Edition**.


FullShot Image Database and Email command buttons are listed in Chapter 11 and Chapter 17.

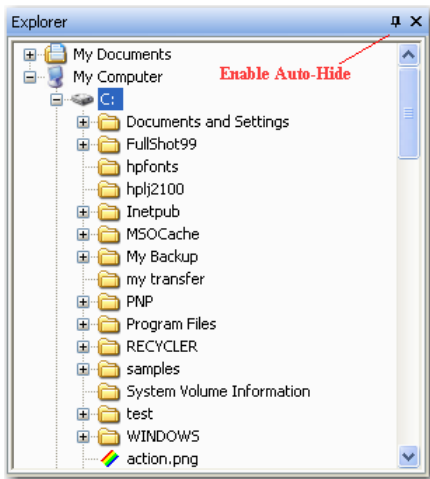
2.4 FullShot Explorer

The **FullShot Explorer** lets you open, save and delete images in an easy way. It also allows users to open annotation files and databases. You can dock FullShot Explorer on any side of the FullShot window. To save precious screen space, you can enable Auto-Hide so that FullShot Explorer will hide itself when you click any image you're working on.

 Color bar icon represents an image file in one of the supported formats.

 Annotation icon represents a FSD file (saved annotation objects).

 Database icon represents a FullShot Image Database.



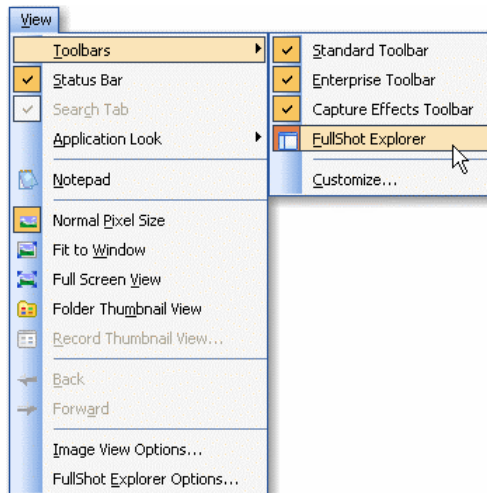
To open an image file, navigate and find the file and then single click on it.

To save an image from the FullShot window to your hard drive, drag and drop the image to the destination folder.

To remove the active image from your hard drive, press **Del** key on your keyboard.

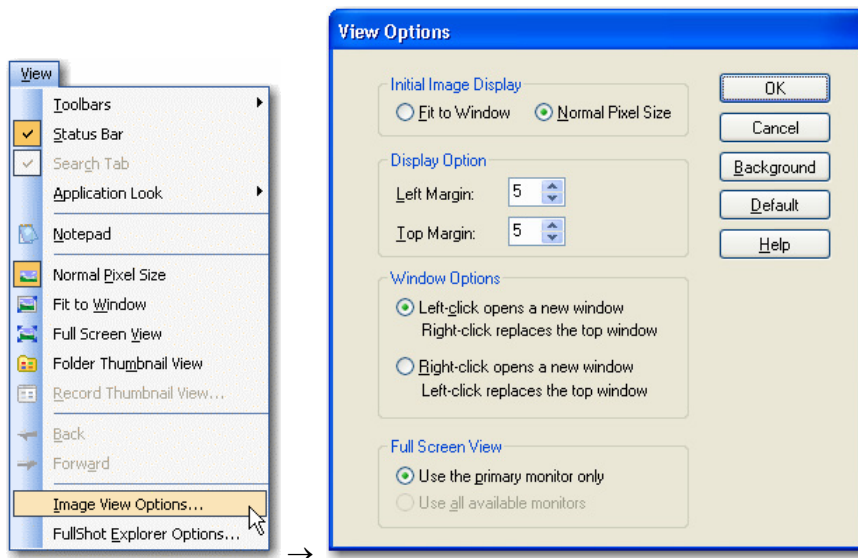
To rename a file, select the file and click the filename again. The FullShot Explorer will turn on the filename editor for you to change the filename.

You can close FullShot Explorer by clicking the close button on the upper right corner. If you need to turn it on, choose the **FullShot Explorer** command from the **View/Toolbars** menu.



2.5 Left Click vs. Right Click

The **FullShot Explorer** supports both the left click and the right click of your mouse buttons. By default the left click opens a new image window or a record window, and the right click replaces the image or the record data of the top-most window. You can change the options and swap the left click and the right click actions.

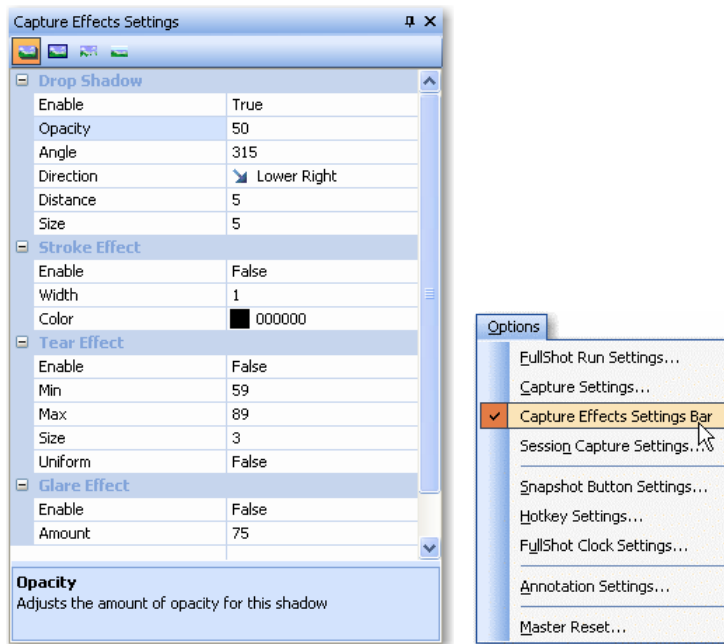


$X = 5$ and $Y = 5$ in the **Display Option** means that images are displayed at 5 pixels from its left window edge and 5 pixels from its top window edge. You may change these values.

2.6 Capture Effects Settings Bar

By default, the **Capture Effects Setting Bar** is displayed along with the **FullShot Explorer** as part of the FullShot interface. It provides you a convenient way to change special effect settings easily to suit your changing needs for documentation and presentation work. As the **FullShot Explorer**, you can enable the

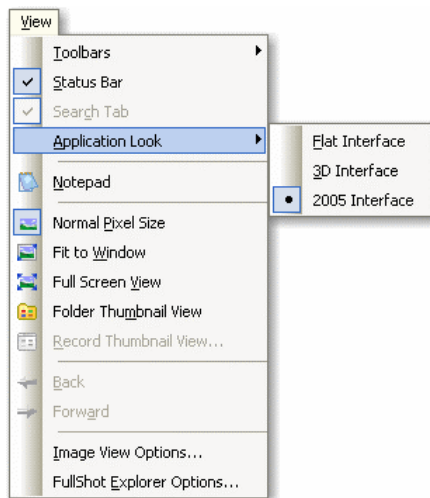
Auto-Hide to make it hide itself when you work on something else. You can also close it by clicking its close button at the upper-right corner. To turn it back on, choose the **Capture Effects Settings Bar** command from the **Options** menu.



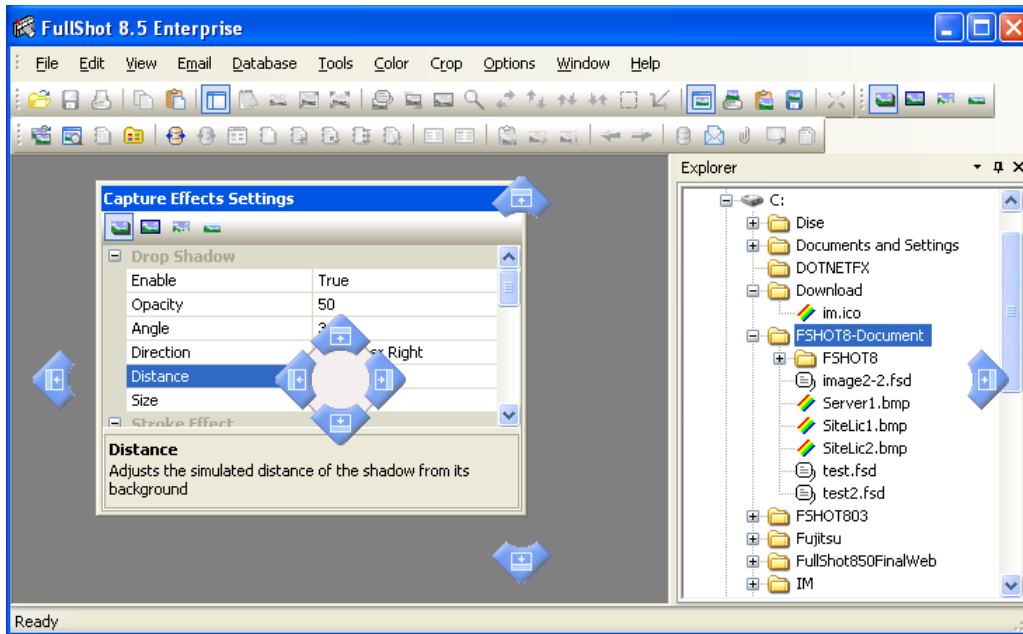
To learn how to use the Capture Effects Settings, see Chapter 3.5 for details.

2.7 Docking FullShot Explorer and Capture Effects Settings Bar

FullShot Explorer and Capture Effects Settings Bar can be docked on any side of the FullShot main window frames. Changing docking side is a process of dragging the title bar, moving and releasing mouse button on the side frame. If you find it difficult to dock bars where you want to dock, turn **on 2005 Interface** from **View/Application Look** menu.

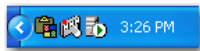


2005 Interface will show you exactly where to dock when you drag the title bar. Release the mouse button when it is on a **navy blue navigation arrow button**.

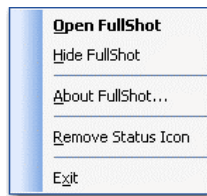


2.8 FullShot Status Icon

When FullShot is loaded, the FullShot status icon is displayed in your system tray where your other hardware and software icons are displayed. If the status icon is not in the system tray, you may want to change your FullShot Setup and turn it on.



Right click on the FullShot camera icon to open up a popup menu.



Open FullShot: Brings FullShot window to top, same as press the hotkey **Ctrl+Shift+Alt+F**.

Hide FullShot: Hides the FullShot window and the taskbar icon, same as press the hotkey **Ctrl+Shift+Alt+B**. If you choose this command, the status icon will be the only object that represents FullShot on your desktop.

About FullShot: shows the FullShot version and copyright information.

Remove Status Icon: removes the status icon from the system tray. FullShot will run without this icon.

Exit: Quits FullShot.

For more information about the background and foreground mode setup, see FullShot Setup in 3.2.

2.9 Capturing Images

1. Start Windows.
2. Start FullShot.
3. Minimize FullShot if you wish.
4. Start the program from which you want to capture screen images.
5. Click one of the FullShot on-screen **Snapshot Buttons**.

If you prefer to use **Hotkeys**, the default **Hotkeys** are:

Full Screen Capture	CTRL+1
Window Capture	CTRL+2
Region Capture	CTRL+3
Title & Menu Capture	CTRL+4
Freehand Capture	CTRL+5

The **Professional Edition** and **Enterprise Edition** have five more capture modes:

Mouse Pointer Capture	CTRL+6
Button Capture	CTRL+7
Command Bar Capture	CTRL+8
Document Auto-Scroll Capture	CTRL+9
Interactive Scroll Capture	CTRL+0

By default, captured images are displayed in the FullShot windows.

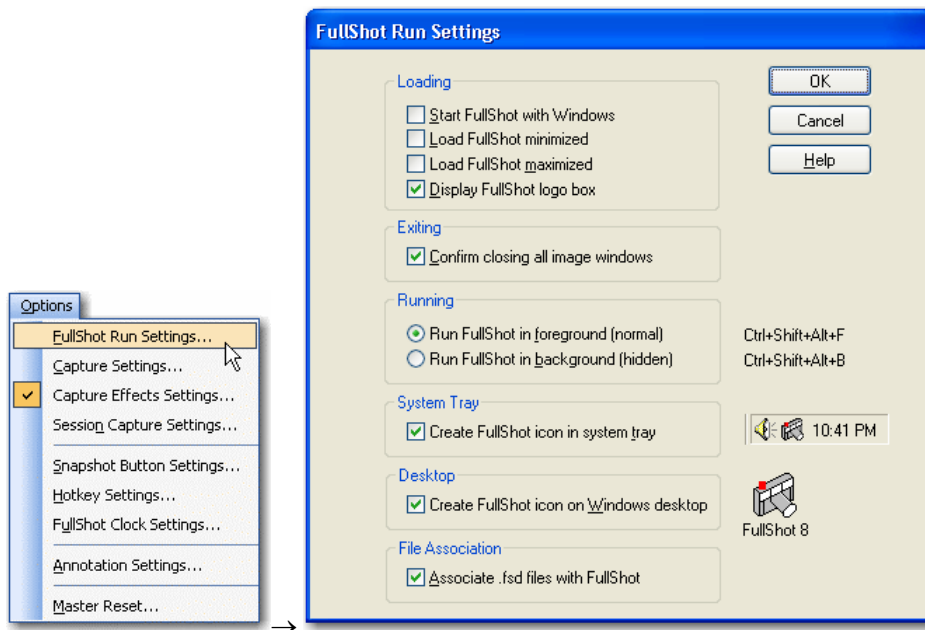
Chapter 3. Setting up Options

3.1 Settings

FullShot comes with a set of default settings. It works just fine without your changing any of its settings. You do have many options, however, if you want to use FullShot differently. In this chapter we present you with general settings which affect overall FullShot behavior. In the next chapter, we'll discuss capture-related settings.

3.2 FullShot Run Settings

The **FullShot Run Settings** command opens up the **FullShot Run Settings** dialog box.



You can load FullShot with Windows automatically. You can load FullShot directly in the form of a minimized icon on the taskbar or maximized taking the entire screen. If you want to load FullShot unnoticeably, unselect the **Display FullShot logo box** option.





If you choose to run FullShot in the background mode, FullShot will be hidden and it doesn't even appear on the taskbar. When you need to switch between the **Background** mode and the **Foreground** mode, press the hotkey combination **Ctrl+Shift+Alt+B** and **Ctrl+Shift+Alt+F**.

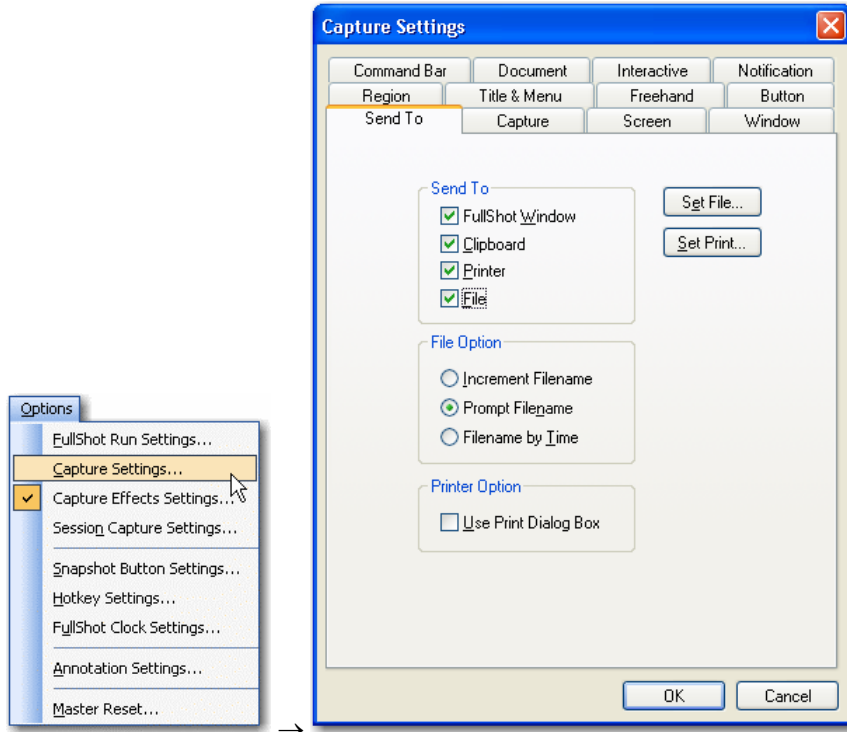
You can install the FullShot icon in your system tray to identify its running status. See [Chapter 2](#) to learn more about the status icon and its popup menu.

By default, the FullShot Setup program has installed the FullShot icon on your desktop. You can let FullShot to remove the icon in this dialog box.

3.3 Destination Settings

FullShot sends all captured images to the **FullShot Window** by default. If you need to change the destination, you can turn on/off the individual destination buttons on the toolbar. You can also use **Capture Settings** to set more options.

-  Send to FullShot Window
-  Send to Printer
-  Send to Clipboard
-  Send to File

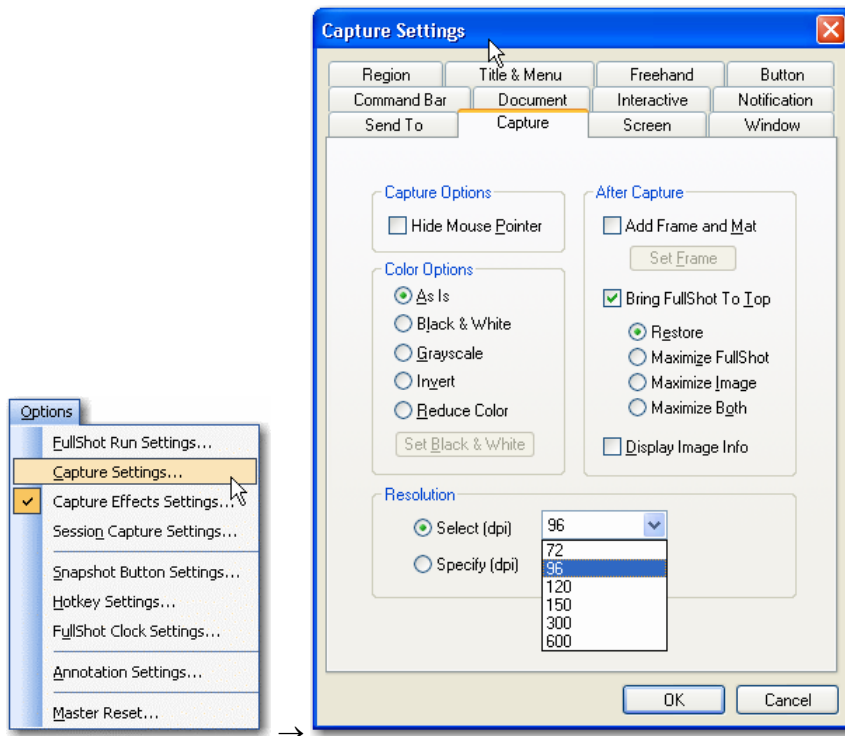


If you use FullShot as a direct screen printing program, select the **Printer** option only, and then set print settings (see Chapter 7 for details). If you plan to capture and save many images during a session, you can make the process quick and easy by selecting the **File** as a destination (see Chapter 6 for details). For those of you who prefer to use the Clipboard to transfer captured images, select the **Clipboard** option.

Please note that the **Button** tab, the **Command Bar** tab, the **Document** tab and the **Interactive** tab are available only in the **Professional Edition** and **Enterprise Edition**.

3.4 Capture Settings

Capture settings in this page affect all of the capture types.



Hide Mouse Pointer: Select if you don't want the captured image to include the mouse pointer; leave unselected if you do want the image to include the mouse pointer.

Add Frame and Mat: Select if you want to add the currently defined frame and mat automatically to the captured image; leave unselected if you don't want to add a frame and mat automatically.

Bring FullShot to Top: Select if you want the FullShot window to appear above other application windows after you capture an image; leave unselected if you don't want the FullShot window to appear on top after image captures. There are four windows display modes.

Display Image Info: Select if you want to see a dialog box showing image attributes immediately after you capture it; leave unselected if you don't want the image info dialog box to appear.

As Is: Select to leave color images unchanged when you capture them.

Black & White: Select to change color images automatically to black-and-white as you capture them using color to black-and-white mappings set with the **Set Black & White**.

Grayscale: Select to change color images automatically to grayscale as you capture them.

Invert: Select to invert color or monochrome images automatically as you capture them.

Reduce Color: Select to reduce color depth automatically when you capture an image. For example, a 24-bit true color image is reduced to 8-bit, and an 8-bit color image is reduced to 4-bit. FullShot does not reduce the color depth, however, if the captured image has too many colors for the reduced color level.

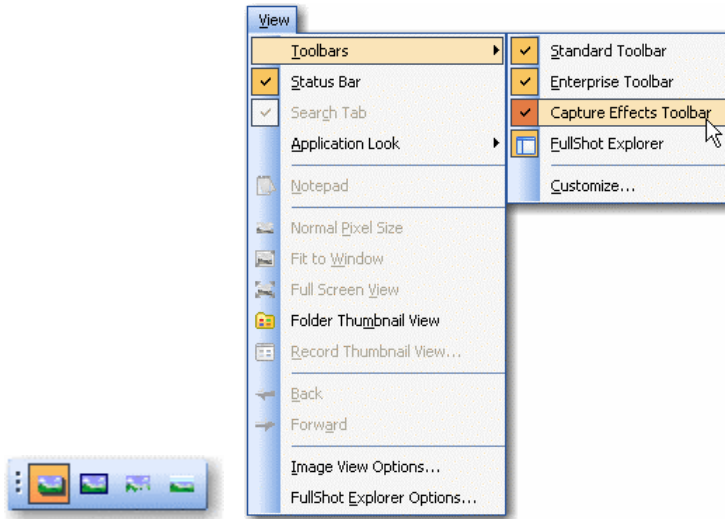
Resolution: You can preset a resolution so that all captured images are processed in that resolution. There are six preset resolutions: 72dpi, 96dpi, 120dpi, 150dpi, 300dpi and 600dpi. You can also specify a resolution. After an image is captured, you can change the image resolution to any value by using **Change Resolution** command from the **Tool** menu. **Resolution** option is only available in the **Professional Edition** and **Enterprise Edition**.

3.5 Capture Effects Settings

3.5.1 Effect Commands

There are four capture effects you can use for your capture tasks during capture and after capture. Changing settings can be easily done on the main toolbar or on the Capture Effects Settings Bar.

You can find four buttons on the toolbar. If you want to hide it or show it after hiding, use the **Capture Effects Toolbar** command from the **View->Toolbars** menu:



Click an effect button to turn it on and click it again to turn it off. By default, **Drop Shadow** effect is on and all other three are off. Actually, the drop shadow effect has been used on most of images captured for this User's Guide.



Drop Shadow Effect



Stroke Effect

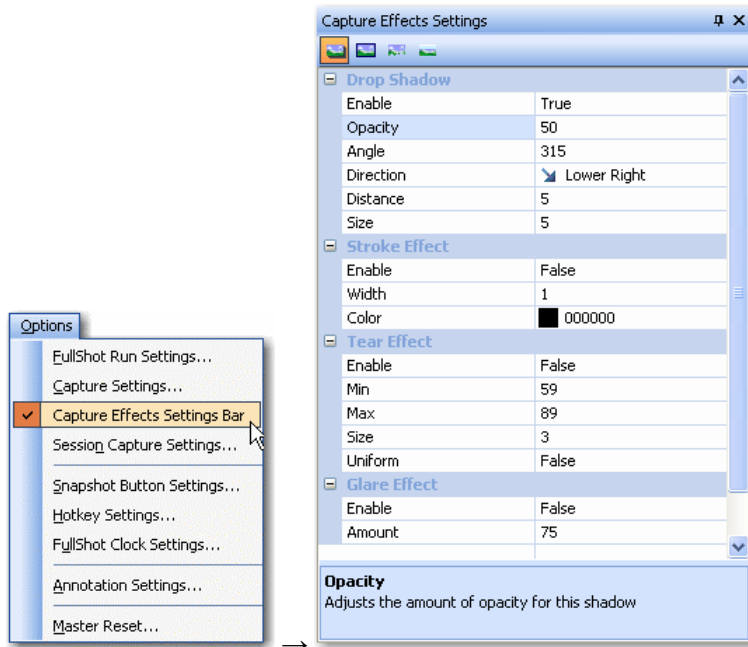


Tear Effect



Glare Effect

You can also find those four buttons on **Capture Effects Settings Bar**. Click it to turn on/off an effect.



3.5.2 Drop Shadow Settings

Opacity: adjusts the amount of opacity for the shadow.

Angle: adjusts the angle of the shadow in degree.

Direction: allows for a preset value for the shadow. It is an alternative to quickly adjust the angle parameter.

Distance: adjusts the simulated distance of the shadow from its background.

Size: adjusts the simulated size of the shadow. It is in the unit of pixel.

Tip: The **Distance** setting decides how far a shadow will be away from the image. The larger the value, the farther the shadow seems to be. The **Size** setting decides width of the shadow in pixel. For the **Angle** setting, if you don't want to figure out where the shadow will be generated by angle, always use **Direction** setting to select one of preset directions: **Lower Right**, **Lower Left**, **Upper Right** or **Upper Left**.

3.5.3 Stroke Effect Settings

Width: adjusts the width of the stroke in pixel.

Color: specifies the color of the stroke.

Tip: Use value 1 for the **Width** if you don't want to see a strong effect.

3.5.4 Tear Effect Settings

Min: adjusts how far up the tear can be (minimum of image).

Max: adjusts how far down the tear can be (maximum of image).

Size: slightly adjusts the randomness of the tear.

Uniform: specifies whether or not this tear will have uniform teeth.

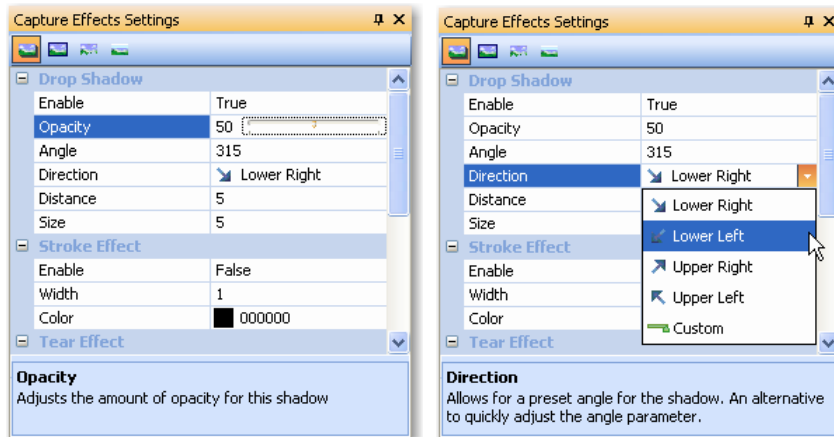
Tip: **Max** value should be greater than **Min** value in order to generate a good tear effect. The **Size** setting decides severity of the tear effect.

3.5.5 Glare Effect Settings

Amount: adjusts the amount of glare (brightness on top part of image).

3.5.6 How to Change Settings

FullShot has preset a value for every setting that should look good for most of cases. If you'd like to change any setting, double click the name of the setting or single click the setting itself. For example, if you want to increase or decrease the opacity of drop shadows, double click **Opacity**:



User direction keys on the keyboard (←↑→↓) to change the setting. For the **Direction** setting of the **Drop Shadow** effect, click the setting to open a drop-down menu and select a direction.

Here are five capture samples. They are all captured by using the **Menu Capture** (Ctrl+4) when the **Options** menu is open.

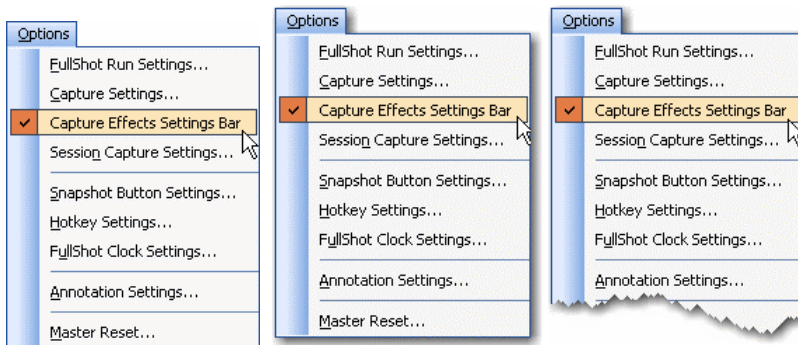
Figure 1: no any effect is used.

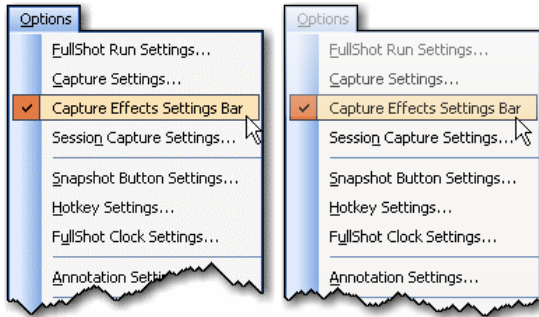
Figure 2: drop shadow effect is used.

Figure 3: drop shadow and tear effects are used.

Figure 4: drop shadow, stroke and tear effects are used.

Figure 5: all four effects are used.

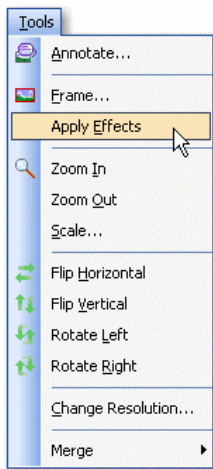




Since tear effects are generated randomly, no two images will have the same tear effect.

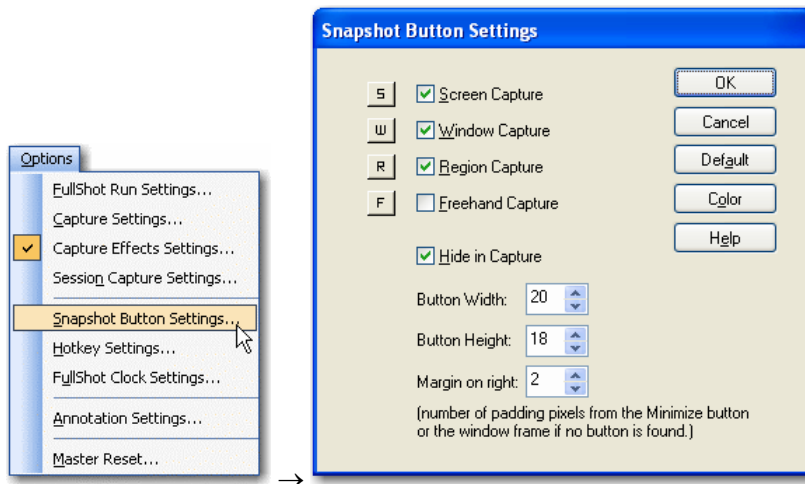
3.5.7 Apply Effects Command

Effects, if turned on, are automatically applied when you launch a capture. If you have already captured images or obtained images from other sources, you can apply effects to a loaded image:

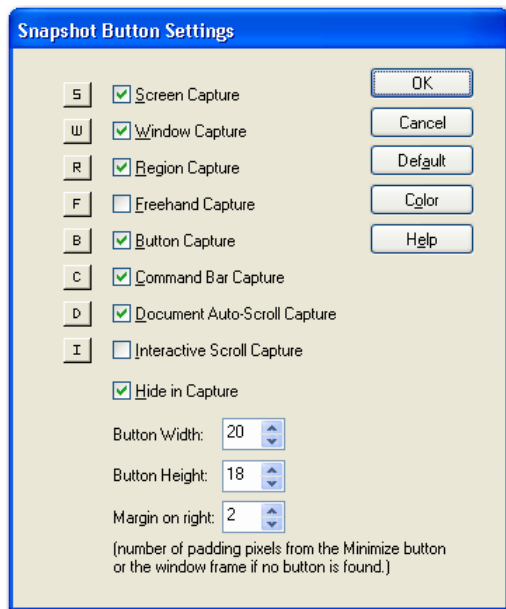


3.6 Snapshot Button Settings

Snapshot Buttons are the easiest way to capture images. Eight of the eleven capture types have a snapshot button. The **Mouse Pointer** capture does not need a snapshot button; the **Title & Menu** capture cannot use a snapshot button. You can turn on/off any snapshot button and change button size through the **Snapshot Button Settings** dialog box.



There are four more Snapshot Button types in the **Professional Edition** and **Enterprise Edition**:



By default, the snapshot buttons use your system button color. You can change it to your favorite color. Select the **Hide in Capture** option if you don't want to see the snapshot button image in your captured images.

3.7 Hotkey Settings

Hotkeys are the second way to capture images. Each of the ten capture types has its own hotkey or hotkey combination. A hotkey combination can be any key (except F1, which is used for Help) and one or more of these system keys: CTRL, SHIFT, ESC and ALT. The default hotkey settings are:

CTRL + 1 Screen Capture
 CTRL + 2 Window Capture
 CTRL + 3 Region Capture
 CTRL + 4 Title & Menu Capture

CTRL + 5 Freehand Capture

The **Professional Edition** and **Enterprise Edition** have four more capture modes:

CTRL + 6 Mouse Pointer Capture

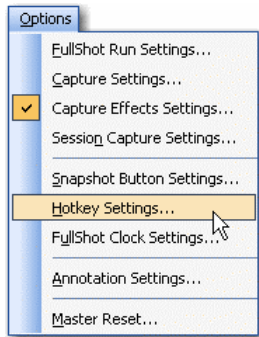
CTRL + 7 Button Capture

CTRL + 8 Command Bar Capture

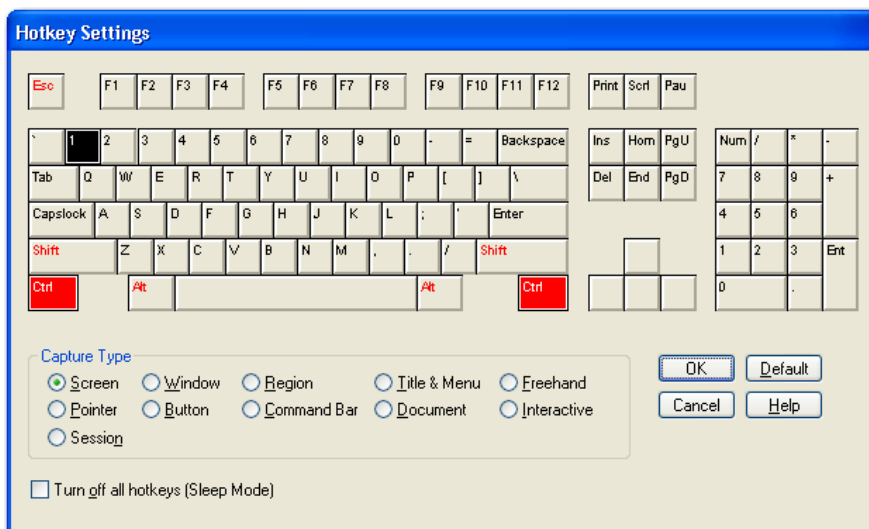
CTRL + 9 Document Auto-Scroll Capture

CTRL + 0 Interactive Scroll Capture

You can change hotkeys easily through the **Hotkey Settings** dialog box.



You need to use the *mouse* to select hotkeys. If you use a number key from the *numeric keypad*, make sure NUM LOCK is turned on. Do not use SHIFT in combination with number keys from the *numeric keypad*.



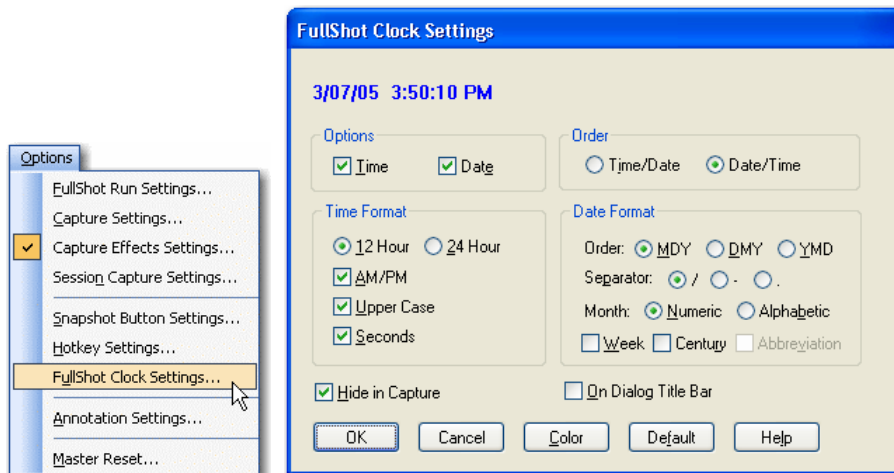
If you don't want to use any hotkeys, select **Turn off all hotkeys**. FullShot will not monitor any keyboard activities when the hotkeys are in the sleep mode.

Tip: In general, it's best to select hotkeys that won't conflict with keys your current application uses. If a FullShot hotkey matches the key for an application, pressing it first carries out the action your application defines for the key and then captures an image. Thus, you may find that the application has changed the image you wanted to capture. The easiest way to avoid such conflicts is define a hotkey combination that, like the default selections, includes one or more systems keys, for example, CTRL+1 for screen captures.

Tip: FullShot's keyboard display always includes the standard 101 keys. If your keyboard has a different number of keys, make sure you select only hotkeys that are actually available on your keyboard.

3.8 FullShot Clock Settings

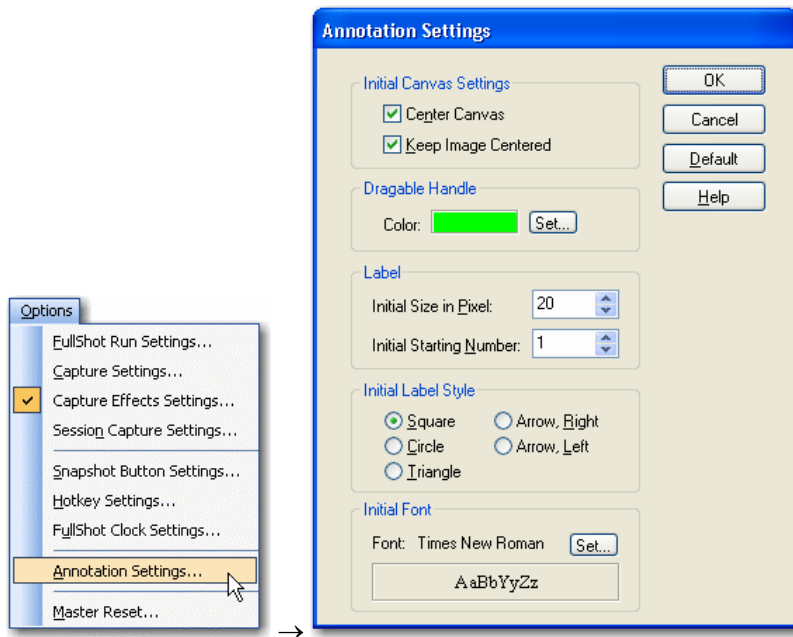
The **FullShot Clock Settings** has nothing to do with image captures. It is for your convenience. The clock is always displayed next to the **Snapshot Buttons** on the title bar of the active window. You can change its settings and color through a dialog box.



To turn off the clock, unselect both the **Time** and **Date** options. By default, the FullShot clock will not be displayed on the title bar of a dialog box. Select **On Dialog Title Bar** option if you want to see the clock on the active dialog box.

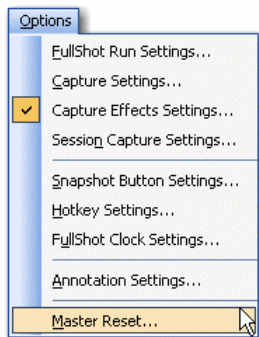
3.9 Annotation Settings

All three editions have annotation functionality. The **Annotation Settings** dialog box allow you set a system wide initial settings so that all annotation documents will follow these initial settings. Please note that the labeling tools are available in the **Professional Edition** and **Enterprise Edition** only. See **Chapter 9.15** to learn how to annotate an image.



3.10 Master Reset

The **Master Reset** command allows you to change all settings to their original defaults. If you want FullShot to work in the factory default method, use this command.




Chapter 4. Capturing Images

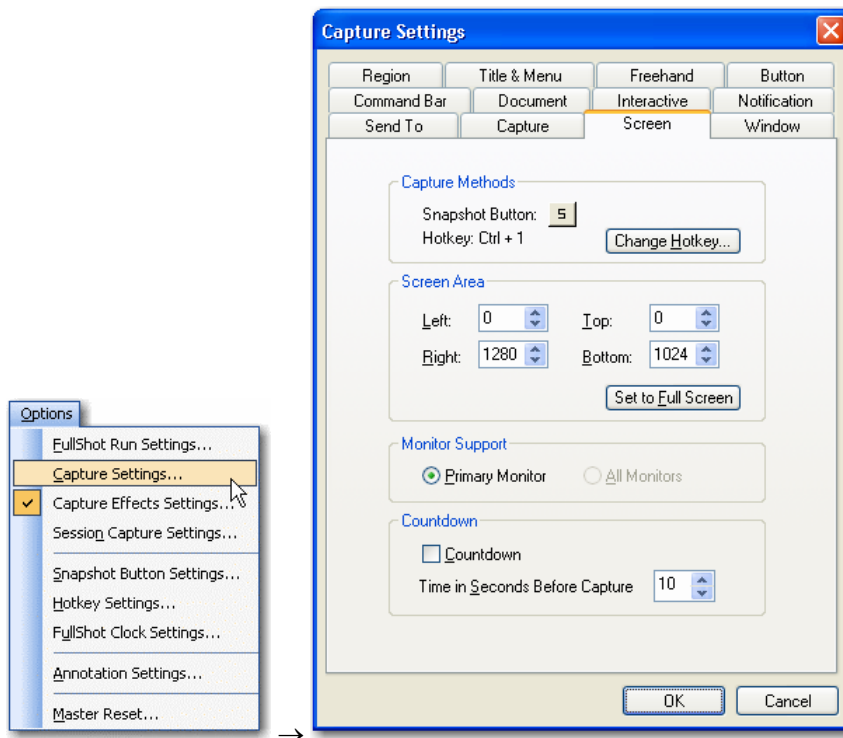
4.1 Capturing a Screen

A screen capture includes everything you see on your display screen or everything in the area you define. By default, screen captures include the whole screen.

To capture a screen:

Click  button or
Press the currently defined hotkeys (e.g. CTRL+1)


You can change the screen capture area within your monitor resolution through the **Capture Settings** command.



FullShot supports multiple monitors. In the screen capture settings, you can select either the **Primary Monitor** only or **All Monitors**.

FullShot lets you set a **countdown timer** for screen capture. This feature can help you capture screens that might change with any keystroke or mouse click. A capture is delayed for the number of seconds you specify so you have time to arrange the screen the way you want it to look.

To use the countdown timer:

1. Select the **Countdown** option.
2. Specify the number of seconds.
3. Click  or press the current hotkeys to start the capture.

Timer beeper starts.


4. Arrange the screen the way you want to capture it.
After the number of seconds you specify, FullShot automatically captures the screen.
5. Turn off the countdown timer after capturing the screen.

4.2 Capturing the Active Window

FullShot lets you capture not only complete screens, but also separate ‘windows’ that are part of a screen. ‘Windows’, in this sense, refers not only to full size application or document windows, but also to smaller objects within these windows, such as dialog boxes, list boxes etc.


An active window is a window on top of other windows. A dialog box is an active window; an application window is an active window, etc. There can be only one active window at anytime. FullShot has its own way to recognize the active window. As long as the **Snapshot Buttons** can be displayed on a window’s title bar, that window is the active window.

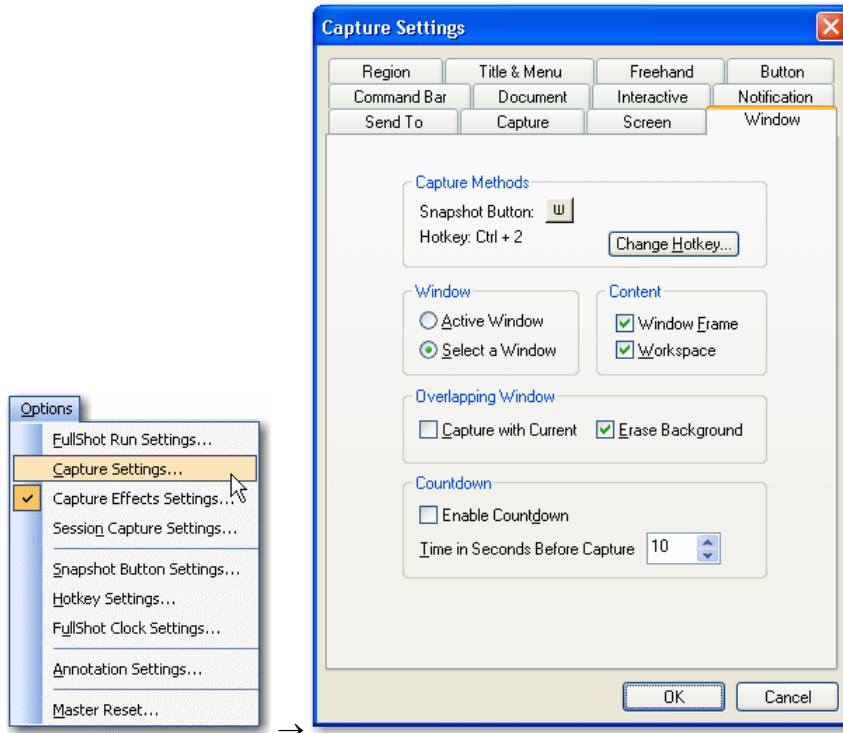
To capture an active window:

1. Choose the **Active Window** option
2. Click  button or
press the currently defined hotkeys (e.g. CTRL+2)

As in the screen capture mode, FullShot lets you set a countdown timer for window capture. This feature can help you capture a window that might change with any keystroke or mouse click. A capture is delayed for the number of seconds you specify so you have time to arrange the window the way you want it to look.

To use the countdown timer:

1. Select the **Countdown** option.
2. Specify the number of seconds.
3. Click  or press the current hotkey to start the capture.
Timer beeper starts.
4. Arrange the window the way you want to capture it.
After the number of seconds you specify, FullShot automatically captures the window.
5. Turn off the countdown timer after capturing the window.

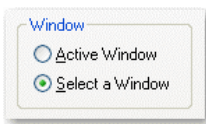


4.3 Capturing a Window You Select


FullShot can capture any window. As long as you see something with a border on the screen, FullShot can capture it. If the window you are trying to capture is not active, use the **Select a Window** mode.

To capture a window you select:

1. Choose the **Select a Window** option.



2. Click **W** button or press the currently defined hotkeys (e.g. CTRL+2)

The mouse cursor changes to a window selection shape. 

3. Click on the window you want to capture.



4.4 Capturing an Overlapping Window

By default, window capture setup has the **Capture with Current** and **Erase Background** selected so that overlapping objects can be captured automatically. If you want to capture two or more overlapped application windows, you may capture them separately and then merge them into one. See **Merging Images** in Chapter 9 for details.

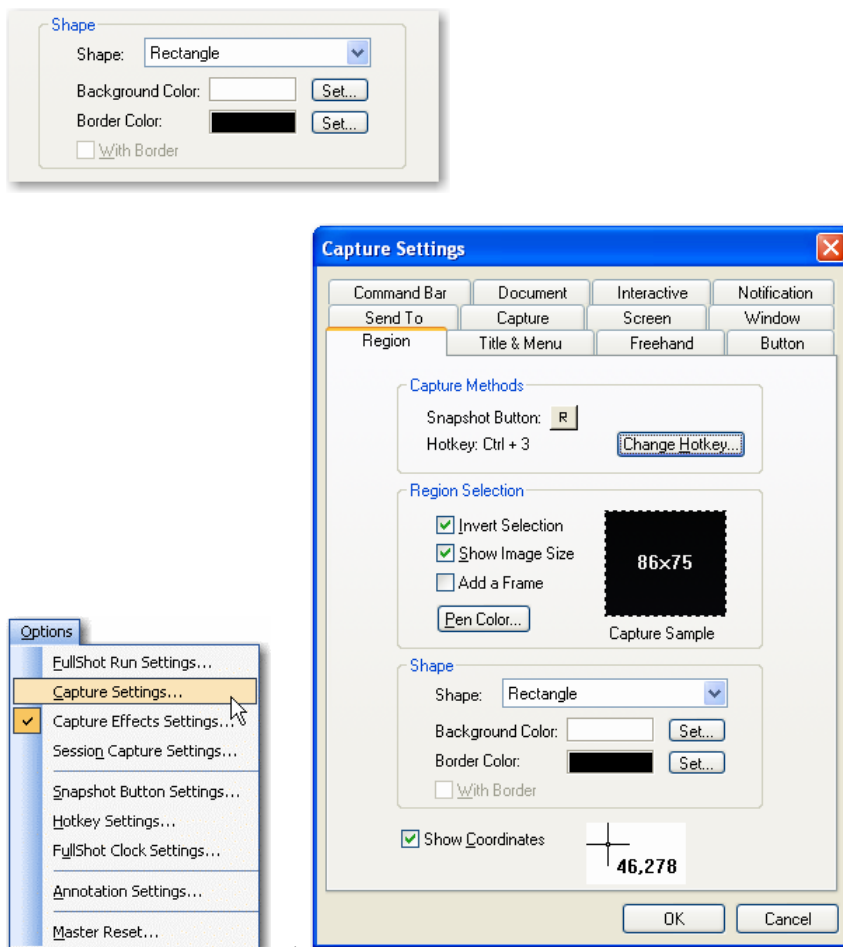
4.5 Capturing a Region on the Screen

The **Region Capture** lets you define any arbitrary rectangular area on the screen to capture. There are three shapes you can use in this capture: **Rectangle**, **Rounded Rectangle** and **Ellipse**. By default, rectangle is used in the **Region Capture**.

To capture a region on the screen:

1. Click  button or
Press the currently defined hotkeys (e.g. CTRL+3)
The mouse pointer turns to a crosshair. 
2. Move the pointer to a corner of the area you want to capture and press the left mouse button to anchor the starting point.
3. With the left mouse button held down, drag the mouse pointer to the corner diagonally opposite to the starting point until the flexible box completely surrounds the area you want to capture.
4. Release the mouse button. The flexible box disappears and the area it encircled is captured.

There are several options you can set for the region capture. For the **Rounded Rectangle** and **Ellipse**, uncaptured area will be treated as the background and filled with the background color of your choice. By default, the background color is white and the border color is black.



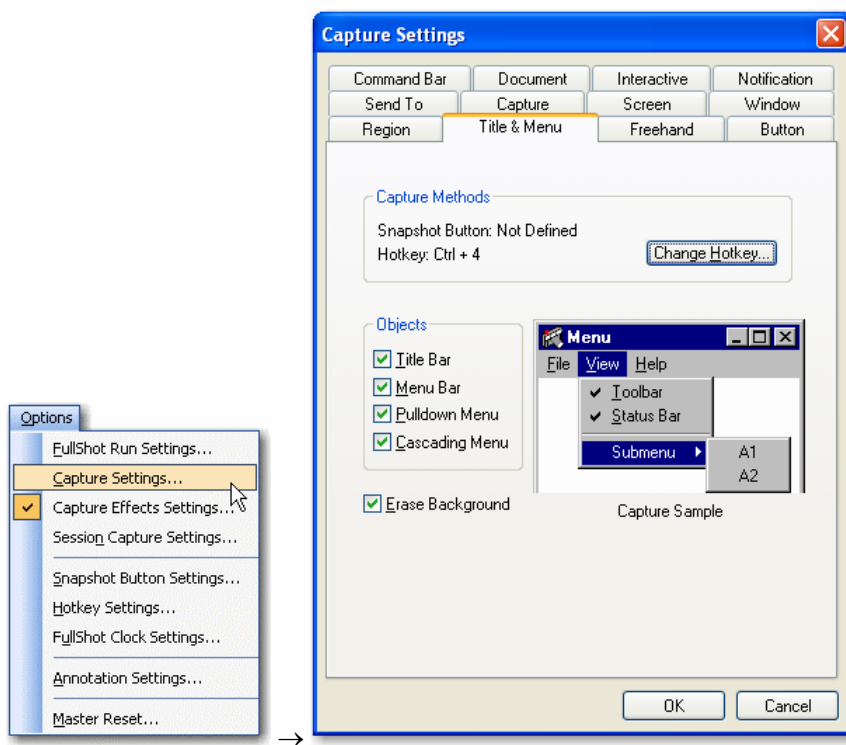
4.6 Capturing a Menu

The **title & menu capture** defines a rectangle area that includes all the objects you select. FullShot can recognize and separate four title/menu objects. If you want to omit any part of the captured area that is not an actual part of a menu object, select the **Erase Background** option.

To capture a dropdown menu or popup menu:

1. Open the menu you want to capture.
2. Press the currently defined hotkeys for title & menu capture (e.g. CTRL+4)

There are limitations to the dropdown menu captures. If you cannot capture a particular dropdown menu from an application, that's because the dropdown menu might be implemented in a different way. Especially when the menu bar is implemented as a special toolbar, menu capture may fail. If that's the case, try to use the **Command Bar Capture** mode, available in the **Professional Edition** and **Enterprise Edition**.



4.7 Capturing an Area Freehand

The **Freehand Capture** lets you capture any arbitrarily shaped area on the screen.

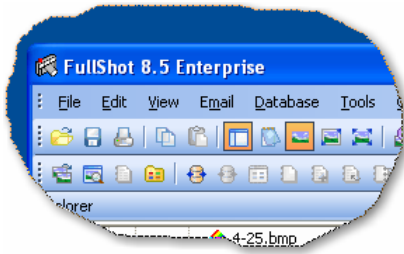
To capture an area freehand:

1. Click **F** button or press the currently defined hotkeys (e.g. CTRL+5)

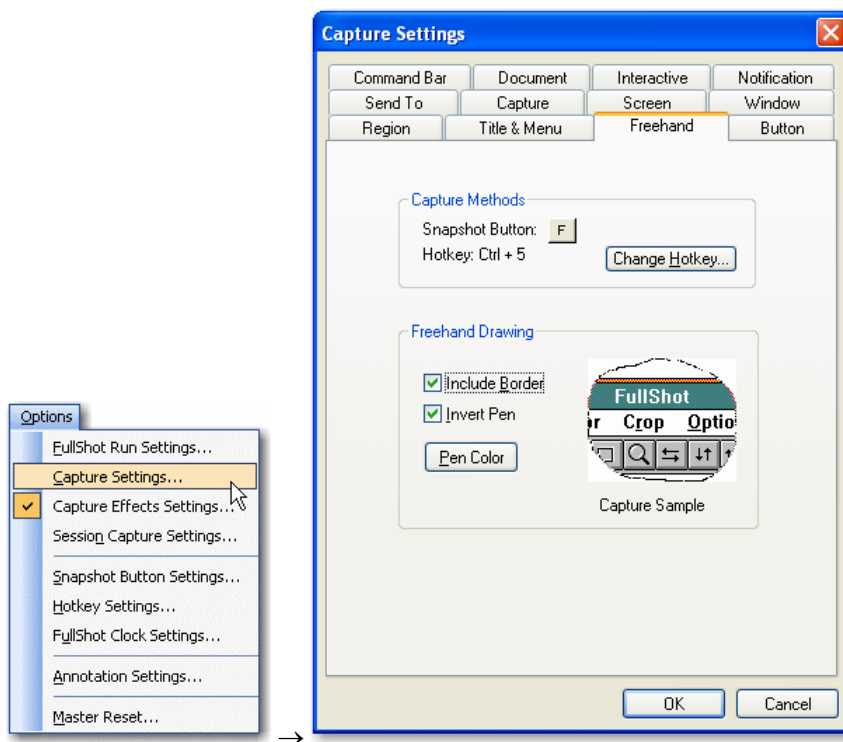
The mouse pointer turns to a pen.

2. Move the pointer to an edge of the area you want to capture and press the left mouse button.
3. With the mouse button held down, drag the mouse pointer around the area you want to capture until the border surrounds it completely. If you don't join the edges of the figure you draw, FullShot will calculate the capture area for you.
4. Release the mouse button. The surrounded area is captured.

Below is a freehand capture sample.



There are several options you can set for the freehand capture.



4.8 Capturing the Mouse Pointer

The **Pointer Capture** is available only in the **Professional Edition** and **Enterprise Edition**.

In many programs, the mouse pointer changes depending on the action you are carrying out. For example, when you select the Airbrush tool from the toolbox in the Windows Paint program, the mouse pointer changes to an airbrush image. FullShot lets you capture the current mouse pointer as a separate image in any form.

Mouse pointer capture samples:



To capture the mouse pointer:

Press the currently defined hotkeys (e.g. CTRL+6)

There is no setting you need to set for the mouse pointer capture.

4.9 Capturing a Button


The **Button Capture** is available only in the **Professional Edition** and **Enterprise Edition**.

There are many buttons on the screen - 3D style buttons and flat style buttons. They can be of any size. They can be placed next to each other. Using the button capture, you can capture buttons individually.

Button capture samples:



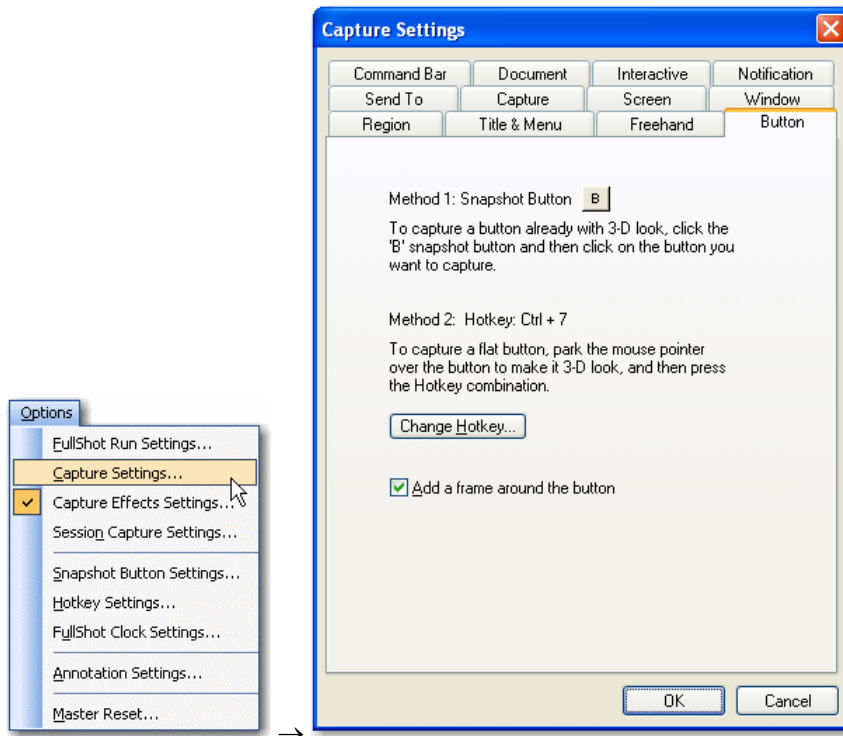
To capture a 3D style button:

1. Click **B** button.
The mouse pointer turns to an arrow-on-button shape. 
2. Click the button you want to capture.

To capture a flat style button:

1. Park the mouse pointer over the button to make it 3D look.
2. Press the currently defined hotkeys (e.g. CTRL+7)

Select **Add a frame around the button** if you want to have a black single line border around the captured images. There are many button images captured from FullShot in this User's Guide. All of them are captured with the **Add a frame around the button** option selected.



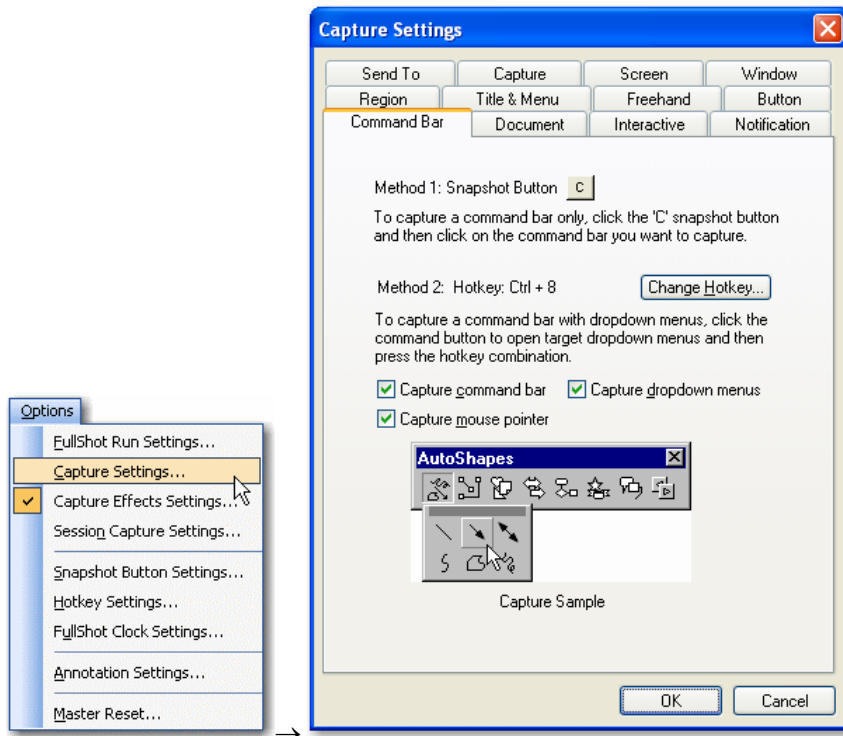
4.10 Capturing a Command Bar

The **Command Bar Capture** is available only in the **Professional Edition** and **Enterprise Edition**.


A **Command Bar** is a general name for all kinds of toolbars, menu bars, resizable bars, coolbars, etc. Some of them can be docked on any side of a main window, and others can float around on the screen. There can be a dropdown menu and submenus from a command bar. The command bar capture is designed to capture this type of images.


In the traditional interface, the menu bar can not be moved and it always stays under the title bar. You need to use the **Title & Menu Capture** to capture menu bar and dropdown menu images if that's the case with your application. However, if the menu bar is designed using a toolbar or resizable bar or movable bar style, it becomes a kind of Command Bar. You need to capture menu images using the **Command Bar Capture** for that interface.

There are three options you can select in the command bar capture setup. The sample image in the **Command Bar** property page shows a floating toolbar with a dropdown menu.



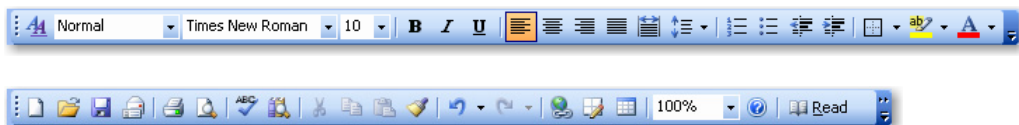
To capture a command bar without a dropdown menu:

1. Click  button.

The mouse pointer becomes arrow-on-a-bar shape. 

2. Click on the command bar you want to capture.

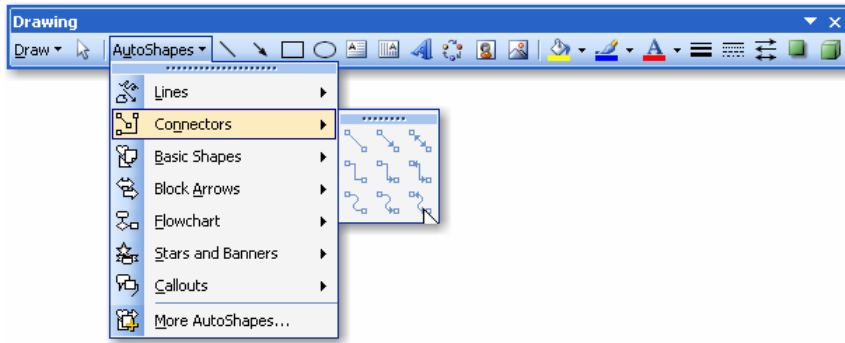
Here are two capture samples.



To capture a command bar with dropdown menus:

1. Click the command bar button to open the dropdown menu and submenus if any.
2. Press the hotkey (Ctrl+8).

Let's see a capture sample.





4.11 Capturing a Long Document

The **Document Capture** is available only in the **Professional Edition** and **Enterprise Edition**.

The content of a window is called a document in FullShot. A document can be a web page, a spreadsheet, a word processing document or a layout design. When a document is larger than a window viewing area, the displaying window can't display all of its content. **Document Capture** can help you capture such a document by using auto-scroll method.

To capture a long document:

1. Click  button or press the currently defined hotkeys (e.g. CTRL+9).
2. The mouse pointer becomes arrow-with-scroll shape. 
3. Click on the document you want to capture.
4. FullShot will automatically scroll the document vertically and try to capture the entire document.

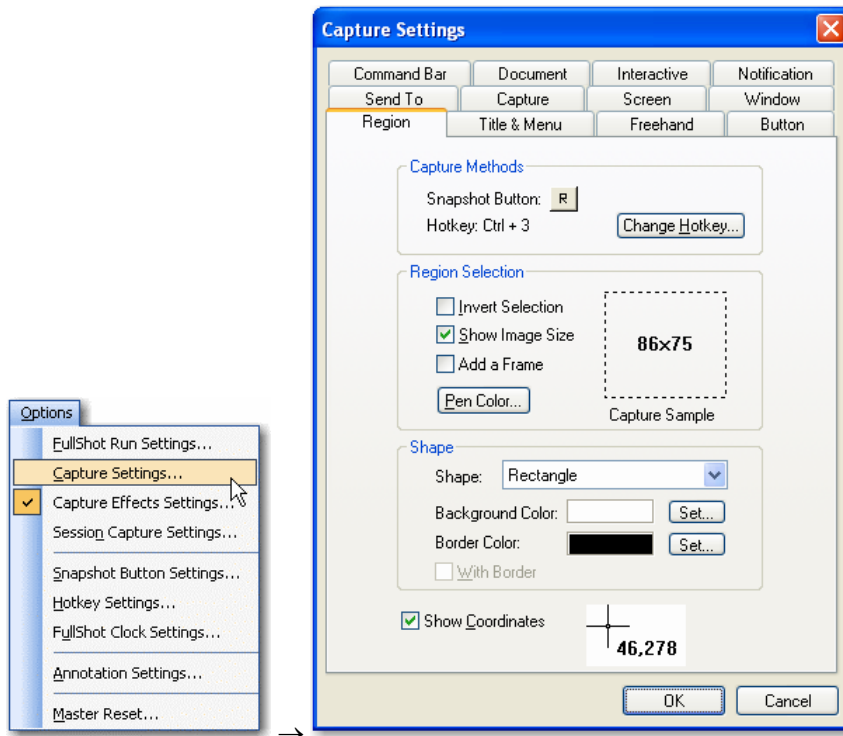
To stop a long document capture, click anywhere on the screen. FullShot will just show you whatever it has captured.

There are two algorithms in the FullShot auto-scroll technology. They are designed to deal with different types of contents. If the algorithm 1 can't capture your document, try algorithm 2.

Please note that FullShot may not be able to capture a long document from all of the windows even though we have designed two algorithms. Some applications use non-standard or special scroll method, or even special window rendering routines. As a result, FullShot auto-scroll may fail to make a window scroll automatically. In this case, you can use the **Interactive Scroll Capture** method or you can capture individual window content and then use the image merge function to manually make a long document shot.

Some windows may contain extra edges that affect the scroll effect. You can use the **Line Adjustment** parameters to eliminate unwanted area. You can also add a frame automatically after a document capture is performed. To set options, click the **Document** tab in the **Capture Settings**.

The performance of a long document capture depends on your system RAM. Since the final bitmap image can be very large, make sure you have sufficient memory available for a very long document.






4.12 Interactive Scroll Capture

The **Interactive Scroll Capture** is available only in the **Professional Edition** and **Enterprise Edition**.

The **Interactive Scroll Capture** is an extension of the **Document Auto-Scroll Capture**. There are a lot of applications that FullShot may not scroll their window automatically. As a result, the **Document Auto-Scroll Capture** can't capture the entire hidden window content. If that happens, use the **Interactive Scroll Capture** instead, which works interactively with the user to perform Scroll-and-Capture function. As for the Document Auto-Scroll Capture, the Interactive Scroll Capture also has two algorithms. Try algorithm 2 if the algorithm 1 can't capture your document.

To capture a vertical long document with Interactive Scroll method:

1. Click  button or press the currently defined hotkeys (e.g. CTRL+0).
2. The mouse pointer becomes arrow-with-ISC shape. 
3. Click on the window you want to scroll and capture.
4. FullShot will capture the current portion of the window and wait for you to scroll the window.
5. Click on the down scroll button of the window .
6. FullShot will automatically analyze your scroll and capture the newly exposed portion of the window.
7. Repeat steps 5 and 6 until the scroll button reaches the bottom of the scroll bar or you decide to stop.
8. Press any key on the keyboard or right click the mouse button to stop the **Interactive Scroll Capture**.

FullShot will stitch all portions it has captured to make a complete image.

To capture a horizontal long document with Interactive Scroll method:

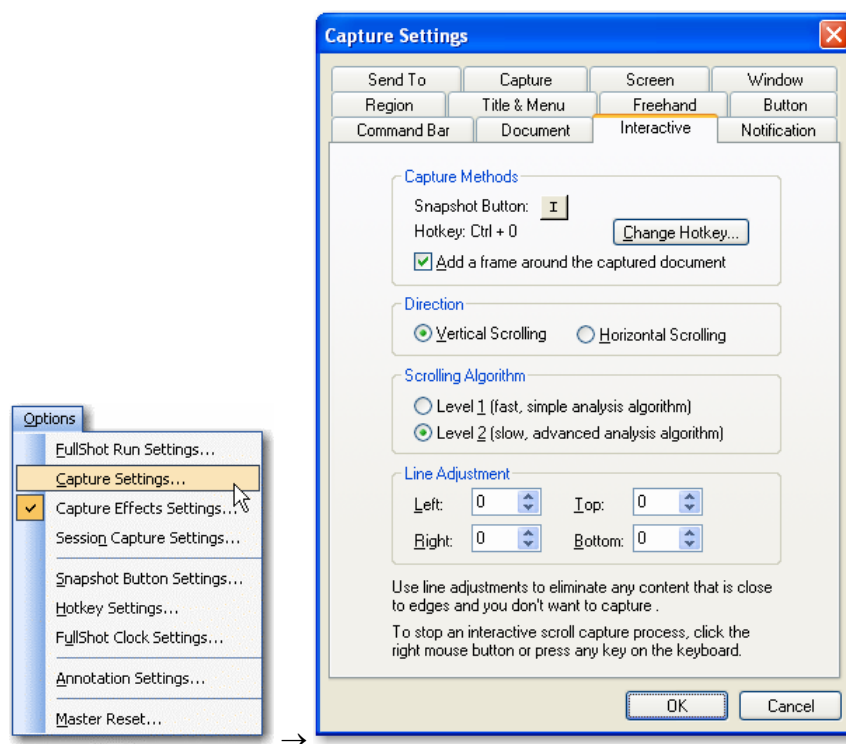
1. Click  button or press the currently defined hotkeys (e.g. CTRL+0).

2. The mouse pointer becomes arrow-with-ISC shape.
3. Click on the window you want to scroll and capture.
4. FullShot will capture the current portion of the window and wait for you to scroll the window.
5. Click on the right scroll button of the window.
6. FullShot will automatically analyze your scroll and capture the newly exposed portion of the window.
7. Repeat steps 5 and 6 until the scroll button reaches the right border of the scroll bar or you decide to stop.
8. Press any key on the keyboard or right click the mouse button to stop the **Interactive Scroll Capture**.

FullShot will stitch all portions it has captured to make a complete image.

As you can see, the horizontal interactive method is very similar to the vertical interactive method. The only difference is step 5. The vertical scroll method waits for you to click the down scroll button; the horizontal method waits for you to click the right scroll button.

You can let FullShot add a frame automatically after the capture is done. To set this option, click the **Interactive** tab in the **Capture Settings**.



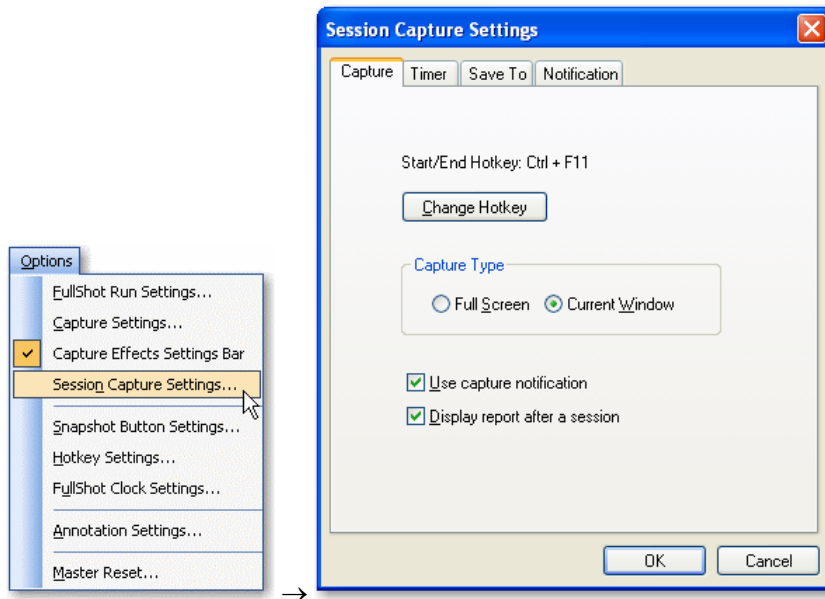
4.13 Session Capture

The **Session Capture** is available only in the **Professional Edition** and **Enterprise Edition**.

Session Capture provides a way to capture many screens without user's interaction. Each capture is triggered by a timer preset by the user. Once started, FullShot will perform the specified capture whether or not there is any screen change. The captured images will be automatically saved to a specified folder or a specified FullShot image database.

To set a capture session, choose the **Session Capture Settings** command from the **Options** menu.

To start a capture session: press the currently defined hotkeys (the default is Ctrl+F11). The session will be ended automatically when the time limit or capture limit is reached. The session can also be ended before any limit is reached by pressing the same hotkeys. You can change the session capture hotkey in the **Hotkey Settings** dialog box.

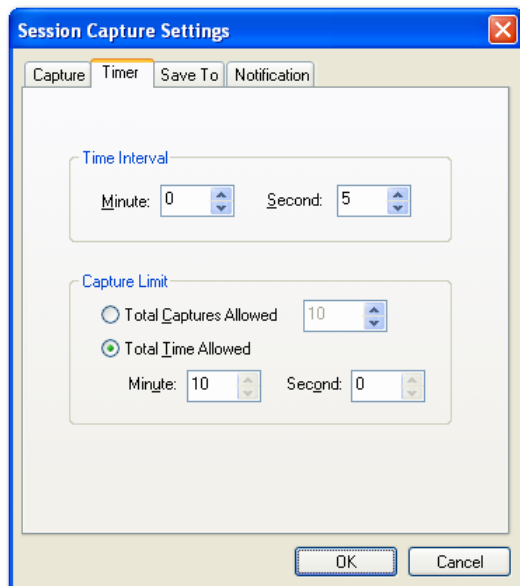


Full Screen: FullShot will capture a full screen.

Current Window: FullShot will capture the top most window.

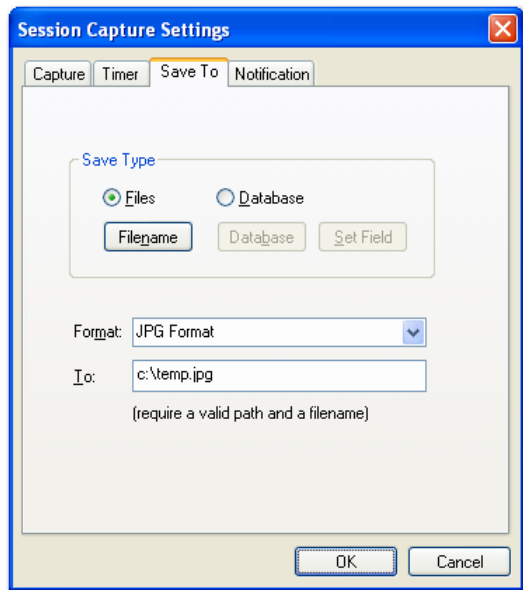
Use Capture Notification: FullShot will use a sound or screen flash to signal that a capture is done.

Display Report after a Session: FullShot will display the statistics.

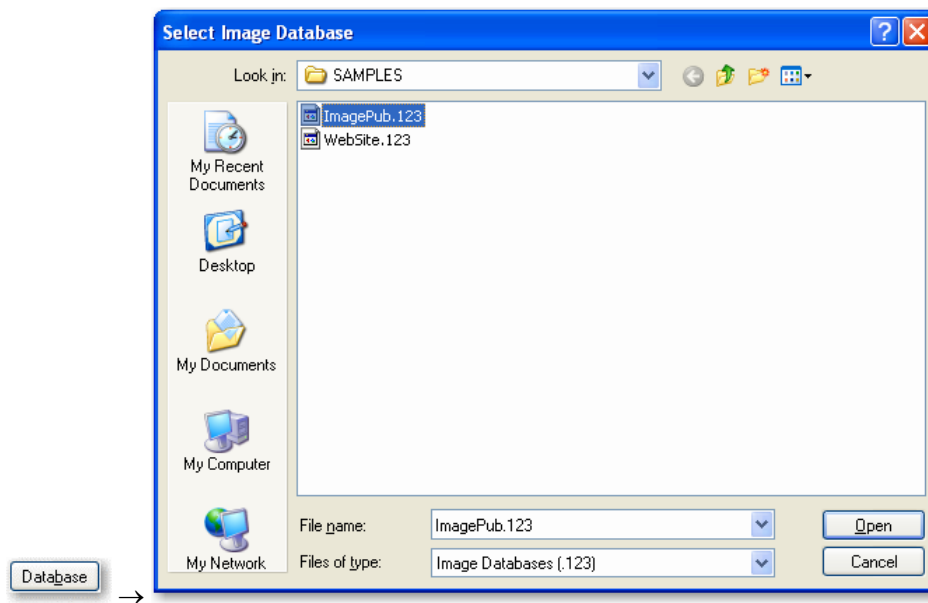


Time Interval: This is the timer that triggers each capture. The minimum interval is 1 second.

Capture Limit: use either the total capture or total time as a limit to stop the session capture. You can also stop a session by pressing the same hotkey sequence that launches the session capture.



The user can tell FullShot to save captures to a folder or a database. The database option is available in the **Enterprise Edition** only. To select a local database for a session capture, click the **Database** button.



If you need FullShot to set record fields for each capture, click the **Set Field** button to enter field values.

Set Database Fields

Title:

Subject:

Description:

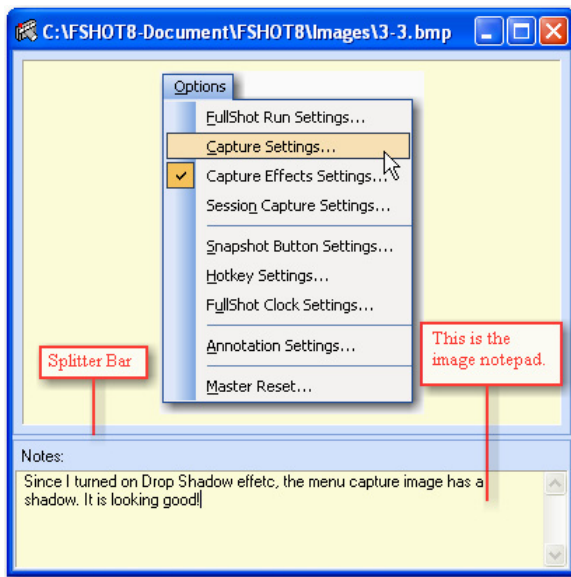
☒ Add session sequential number to title field

→

Chapter 5. Using the Notepad

5.1 Open/Close

Every image window in the FullShot main window has a built-in notepad. It is always at the bottom of the window.

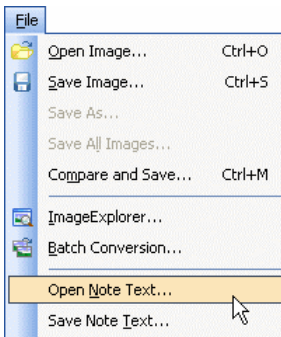


 Click the notepad button on the toolbar to open the notepad. Click it again to close the notepad.

Drag the splitter bar to open/close the notepad or change its size.

5.2 Load/Save

You can load a text file into the notepad. You can save your writings or changes in a separate text file.

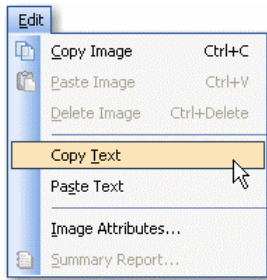


When you save an image, FullShot will save your image notes in a separate text file with the same filename.

You can drag-and-drop your image with image notes directly into the **FullShot Explorer** for file save. For details see Chapter 6.

5.3 Copy/Paste

You can copy the image notes to the Clipboard or paste the Clipboard contents to the notepad just as you would the Windows Notepad. Select the text before you copy it.



Chapter 6. Working with Image Files

6.1 Image File Conversion

FullShot lets you open and save files in many popular image formats. You can open a file in a supported format even if it was created by another application; thus FullShot can act as an image file conversion program.

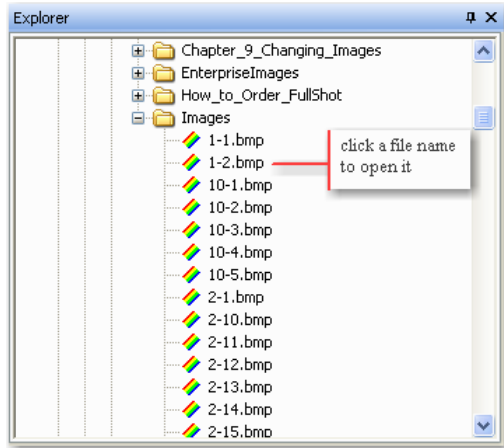
6.2 Supported Formats


18 popular image formats are supported in FullShot.

- BMP** Windows Bitmap format, the Microsoft standard format for Windows.
- CUR** Windows Cursor format, the format used to store cursor images used for Windows applications.
- DIB** Windows Device-Independent Bitmap format, a variant name for the BMP format.
- EPS** Encapsulated Postscript format. FullShot will display its preview image.
- GIF** Graphics Interchange Format, a popular image exchange format used many websites. However, it supports only 256 colors.
- ICO** Windows Icon format, the format used for on-screen icons in Windows.
- JPG** Joint Photographic Experts Group format used for true color 24-bit photographic images scanned or digitized from films.
- PCD** Kodak Photo CD format.
- PCT** Macintosh Pict format.
- PCX** Originally Painbrush format, supported by many desktop publishing and graphics programs.
- PNG** Portable Network Graphics, a standard specified by the World Wide Web Consortium for Internet and web development.
- PSD** Adobe PhotoShop format.
- RAS** Sun Raster format.
- RLE** Windows Run-Length Encoded bitmap format, a compressed version of standard Windows BMP format.
- TGA** Truevision TARGA format.
- TIF** Tagged Image File format, supported by many desktop publishing programs.
- WMF** Windows Metafile Format. FullShot can handle bitmap or raster images in this format, not vector images.
- WPG** WordPerfect Graphics format, supported by the WordPerfect word processing and graphics program. FullShot can handle bitmap or raster images in this format, not vector images.

6.3 Opening or Importing an Image File

To open an image file, navigate and find the file using the **FullShot Explorer**. And then left click on the filename to load it into a separate FullShot window. To open an image file into the top window, right click it.



You can also click the **Open** button on the toolbar and use the traditional method to open an image file. 

6.4 Saving an Image to a File

To save an image to a new file:

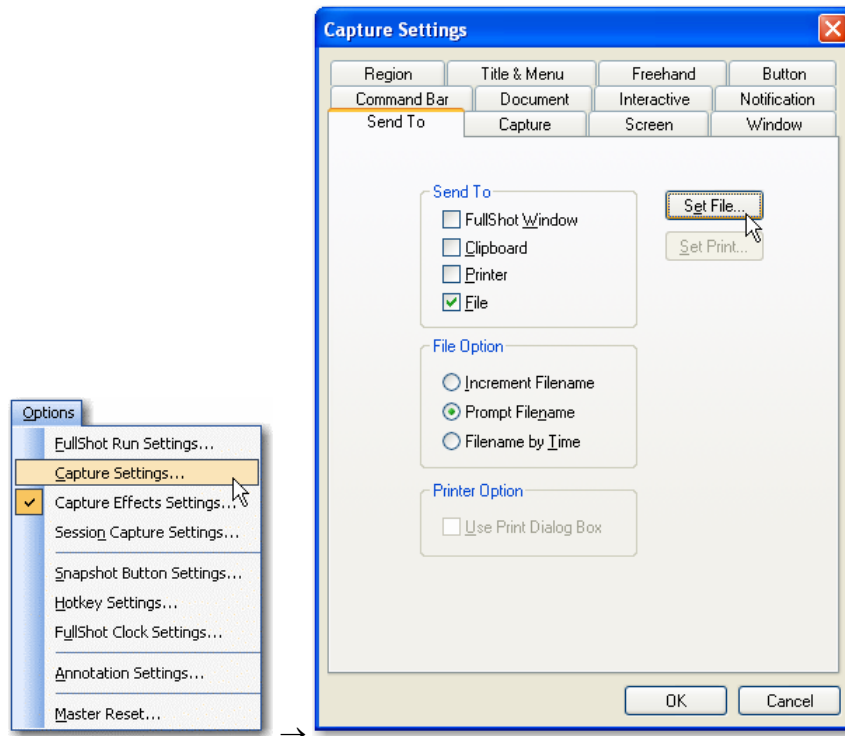
1. Find the target folder in the **FullShot Explorer** where you want to save your image.
2. Click on the image in the FullShot window.
3. Hold down the mouse button and drag the mouse pointer to the target folder name in the **FullShot Explorer**.
4. Release the mouse button when you see the target folder is highlighted.
5. FullShot opens the **Save As** dialog box.
6. Select a file format in the **Save As** dialog box.
7. Type a filename in the **Save As** dialog box.
8. Click **Save**.

To save an image to an existing file:

1. Find the target file in the **FullShot Explorer**.
2. Click on the image in the FullShot window.
3. Hold down the mouse button and drag the mouse pointer to the target filename in the **FullShot Explorer**.
4. Release the mouse button when you see the target filename is highlighted.
5. Click the **Yes** button to confirm that you want to replace the image file.

To save an image automatically as you capture it:

1. Choose the **Capture Settings** command from the **Options** menu.



2. Select the **File** destination.

You may want to unselect other destinations. If the **File** option is the only destination, all captured images will directly go to your hard drive.

3. Select a **File Option**.

Increment Filename: When saving files, FullShot automatically assigns the filename and file type set with **Set File**. If the filename ends in a number (e.g. the default filename is 'SHOT0000.BMP'), FullShot increases the number sequentially for each new file. By default for example, the next filename will be SHOT0001.BMP. If the filename doesn't end in a number, FullShot automatically overwrites any file already saved with the currently set name.

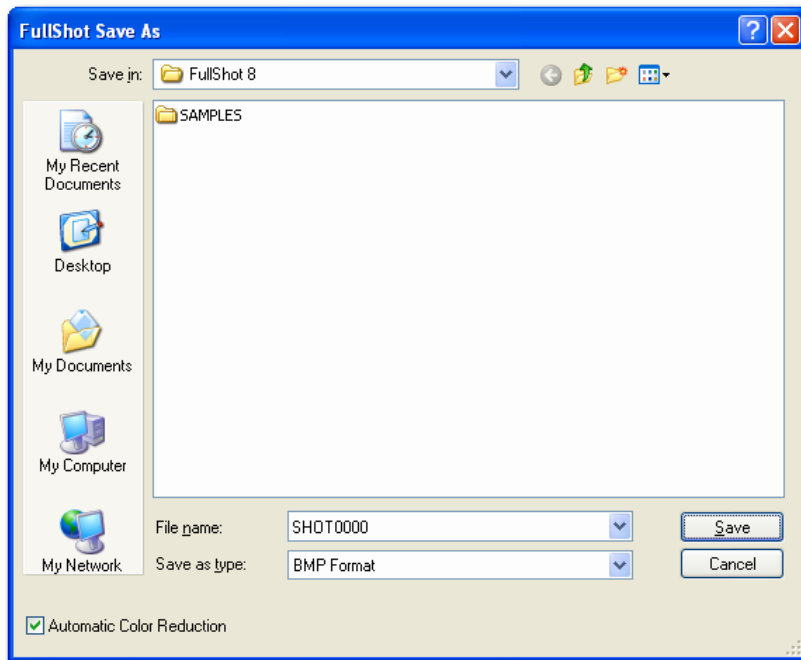
Prompt Filename: When saving files, FullShot opens the **Save As** dialog box that lets you set a filename and file type.

Filename by Time: When saving files, FullShot automatically creates a filename using the current date and time in the form of DDHHMMSS, where DD is the current date, HH the hour, MM the minute, SS the second. For example, a PCX file created on the 25th of the month at 1:05:16PM is saved under the name 25130516.PCX.

If you select the **Increment Filename**, continue with the rest of steps. Otherwise, your setup is complete. Click **OK**.

4. Click **Set File** to set options.

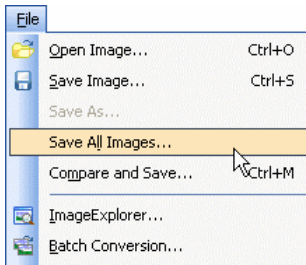
The **Set File** opens up the standard **FullShot Save As** dialog box. You need to choose a directory, a file format, and a starting filename with one or more digits at the end. FullShot saves the captured image by default as a BMP file under the name SHOT0000.BMP in your current working directory.



5. Click the **Save** button.
FullShot will remember your settings and save captured images sequentially when you perform a capture.
6. Start a capture.
Please be aware that all captured images are saved to your hard drive directly. FullShot will not display them unless you also select the **FullShot Window** as a destination.

6.5 Batch Save All Images

If there is more than one image in the FullShot main window that you want to save to files, you can do it in a quick and easy way by using the **Save All** command.



To save all images to files:

1. Choose the **Save All Images** command from the **File** menu.
The standard **FullShot Save As** dialog box opens up.
2. Choose a target directory (folder).
3. Choose a filename.
4. Click **Save**.

Suppose that you have 20 images. Suppose that the filename you use is MYFILE.GIF. And then FullShot will save your images as MYFILE01.GIF, MYFILE02.GIF, MYFILE03.GIF ... MYFILE20.GIF.

Selecting **Automatic Color Reduction** option will guarantee that you save all the images in the minimum color format.

6.6 Graphics Mode and File Size

The way Windows is set up on your system influences how efficiently FullShot runs and how much information it needs to hold in memory or save to a file. There are two important concepts you need to understand.

1. **Color Mode.** Most display adapters used for Windows offer one or more of the following color modes:

16 Color	Uses 4 bits for every pixel to display 16 distinct shades.
256 Colors	Uses 8 bit for every pixel to display 256 distinct shades.
High Color	Uses 15 or 16 bits for every pixel to display 32,768 or 65,536 distinct shades.
True Color	Uses 24 bits for every pixel to display 16.8 million distinct shades.

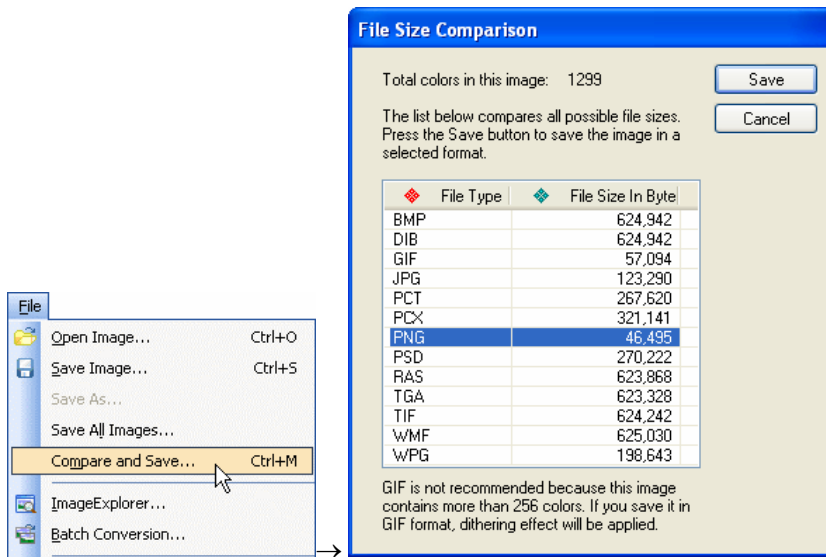
Although higher color modes give a wider range of possible colors, they also require greater processing power and generate larger image files. To make image captures more efficient, we recommend that you use the lowest color mode possible. Most screen captures won't benefit from a mode higher than 256-colors.

2. **Resolution.** Graphics cards can provide one or more of the following resolutions:

640 x 480 pixels
800 x 600 pixels
1024 x 768 pixels
1152 x 864 pixels
1280 x 1024 pixels
1600 x 1200 pixels

Higher resolution means greater clarity and more contents, but also larger image files.

If you want to save your image in the smallest format possible, you can use **Compare and Save** command from the **File** menu or press **Ctrl+M**. It not only lists all file sizes for supported formats, but also tells you whether or not it is a good idea to save in GIF format. As we mentioned earlier, GIF format can contain 256 colors only. Saving an image with more than 256 colors in GIF format will product color dithering effect that is not good for documentation or online help

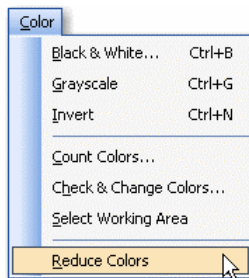


6.7 Color Reduction

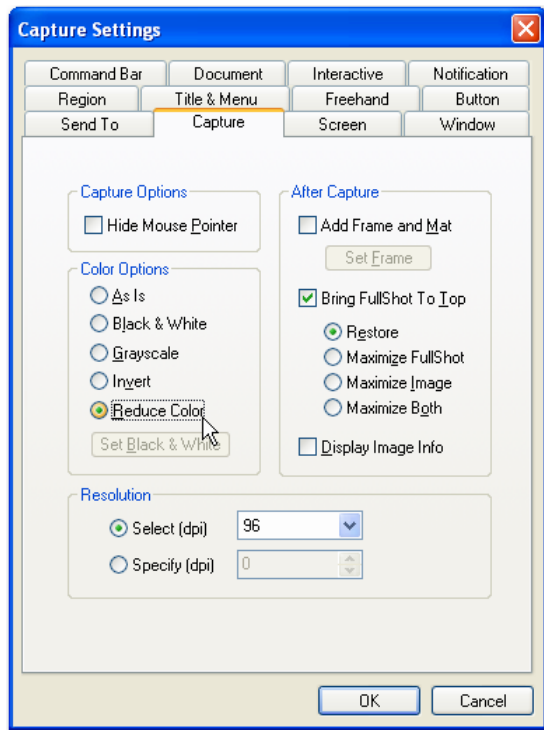
If you want to get smaller image files for your captures, you may set up Windows as a 16-color or 256-color environment before you capture images. All high-color graphics cards come with drivers that support 16-color and 256-color modes. But if you need to run your Windows in a high-color or true color mode, you can do color reduction to produce smaller image files.

There are three ways you can do to reduce the amount of colors in images.

1. Select the **Automatic Color Reduction** option in the **FullShot Save As** dialog box. All of the images will be analyzed and preprocessed individually before they are saved. This option will generate image files in the minimum color format.
2. Choose the **Reduce Color** command from the **Color** menu to reduce the amount of colors in the active image.



3. Select the **Reduce Color** option in the **Capture Settings** to add a process when the image is being captured.



6.8 Image Compression

Certain image formats provide compression. PCX, GIF, PNG, WPG, RLE and JPG, for example, are compressed image formats.

RLE is suitable only for 16-color and 256-color images. If you save a black-and-white image or color image with more than 256 colors, FullShot does not provide compression in the RLE format.

The TIFF (extension TIF) specification allows many different compression methods. FullShot can read most of them but does not provide any compression when saving files in TIFF format because of compatibility concerns.

The JPEG format (extension JPG) is supported mainly to let users import and export photographic images. It has the best compression algorithm for true color photographic images, and it can generate a very small image file. However, decompressing an encoded JPEG image does not necessarily restore the original bit-for-bit. As a result, you should not save screen images in JPEG format because they will not look as sharp when they are decompressed.

PNG format is a lossless specification and supports 1-bit, 4-bit, 8-bit and true color image. It has better compression ratio than GIF. As a result, PNG format is highly recommended to all FullShot users.

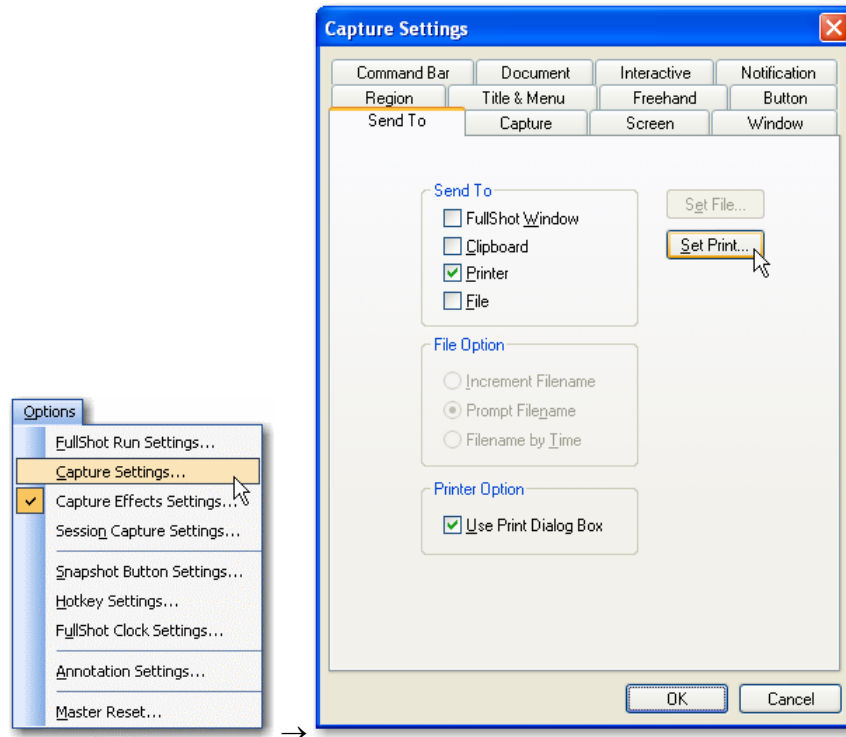
Since FullShot supports the most popular formats for desktop publishing, you should be able to find a format you can use with almost any desktop publishing or graphics program. If you are not sure which format to use, try BMP or PCX format for the greatest degree of compatibility with other applications. Since PCX files have built-in compression, they are generally smaller than BMP files.

Chapter 7. Printing Images

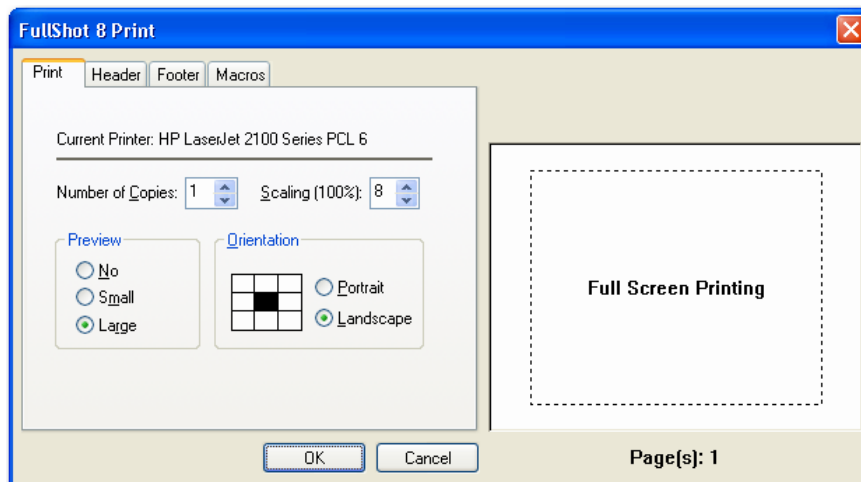
7.1 Configure FullShot as a Screen Printing Program

If you want FullShot to work like a screen-printing program, you need to send captured images directly to your printer. Follow the instructions below to make appropriate configuration.

1. Choose the **Capture Setup** command from the **Options** menu.



2. Select the **Printer** destination.
Make sure the **Printer** is selected as the only destination. When a capture of any type is performed, FullShot will send the screen image to your printer directly.
3. Select the **Use Print Dialog Box** option if you want to see the preview before you print.
We recommend you to select this option because you will have a chance to adjust scaling so that the image is printed on the page the way you want it. You can also write some notes under or above the printed image in the notepad provided in the print dialog box.
4. Click **Set Print** to set options.
This will open up the FullShot Print dialog box. The dotted line indicates how much space a full screen image of your current screen will take on a page. Different screen resolution or different printer resolution will have different preview size. Changing scaling parameter will affect the image size on the page. If you have selected the **Use Print Dialog Box** option in the step 3, the image size in the preview window doesn't matter because you can change the scaling for every image you print.




5. Click **OK** to complete the setup.

6. Start a capture.

From now on, any capture of any type, large or small, will be treated as a screen-printing.

If you want to save the captured images, you need to unselect the **Printer** as the only destination and select other options.

You can turn on/off the Printer as a destination by clicking the **Send to Printer** button on the toolbar. 

7.2 Print Images from FullShot Window


There are three print commands in the **File** menu:

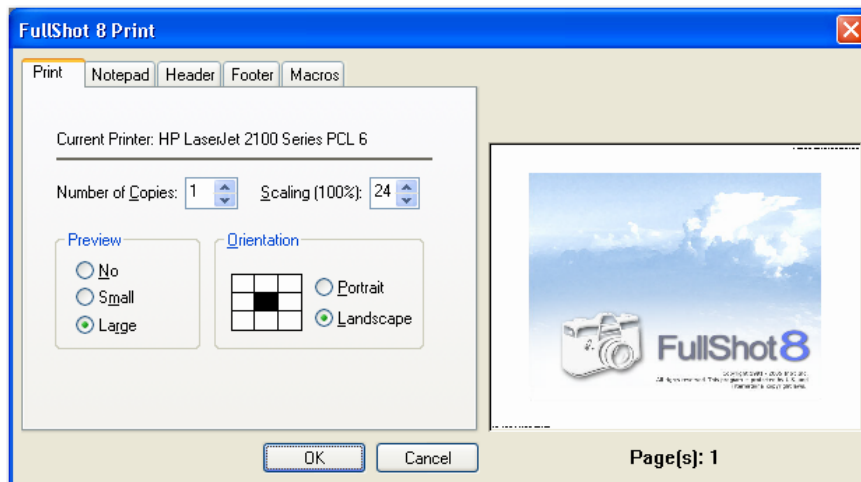
Print Image

Print All One by One

Print All on One Page

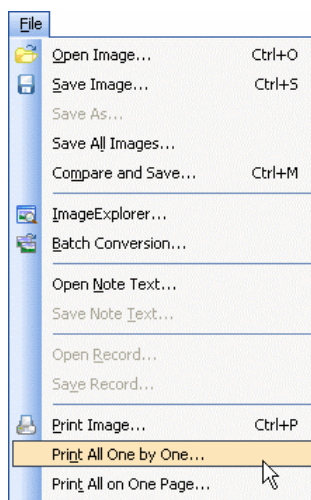
To print the image in the active FullShot window:

1. Click the **Print Image** button on the toolbar. 
The image in the active window is displayed in the preview window.
2. Set the **Number of Copies**.
3. Adjust the **Scaling** parameter to make the image larger or smaller against the simulated page.
4. Choose **Portrait** or **Landscape** mode.
5. Click **OK**.

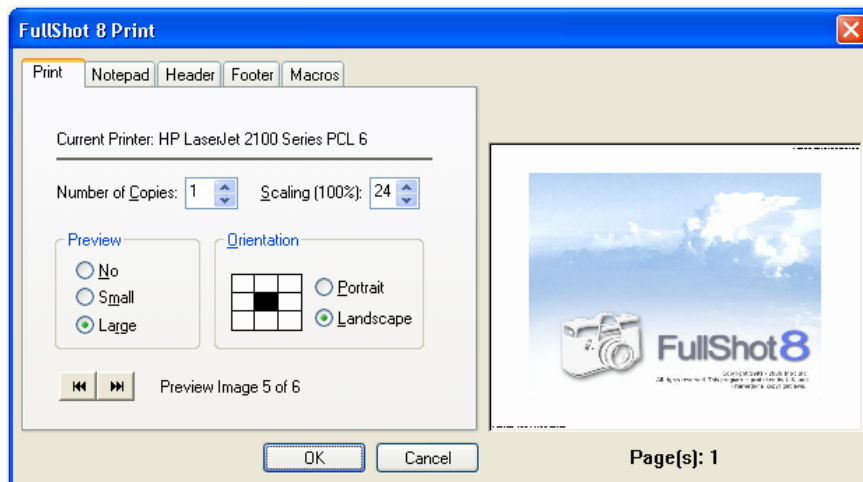


To print images in all FullShot windows:

Choose the **Print All One By One** command from the **File** menu. This command will sequentially print each and every image in the FullShot window.

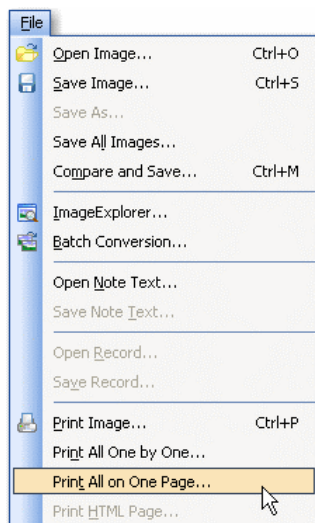


Follow the same steps in printing the active image. Please note that you may preview all of the images one by one before you print them. The example below shows that 6 images will be printed and the image 5 is being previewed. Click **Back** or **Next** button to preview other images.



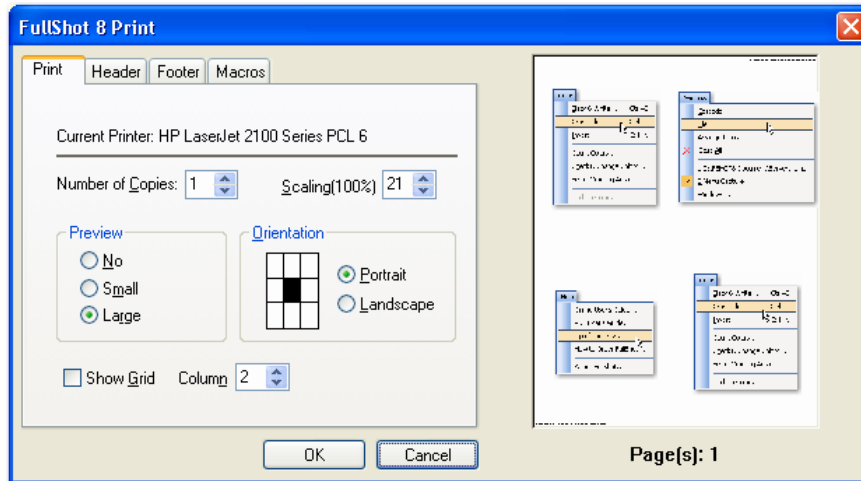
To print all images on one page:

Choose the **Print All on One Page** command from the **File** menu.

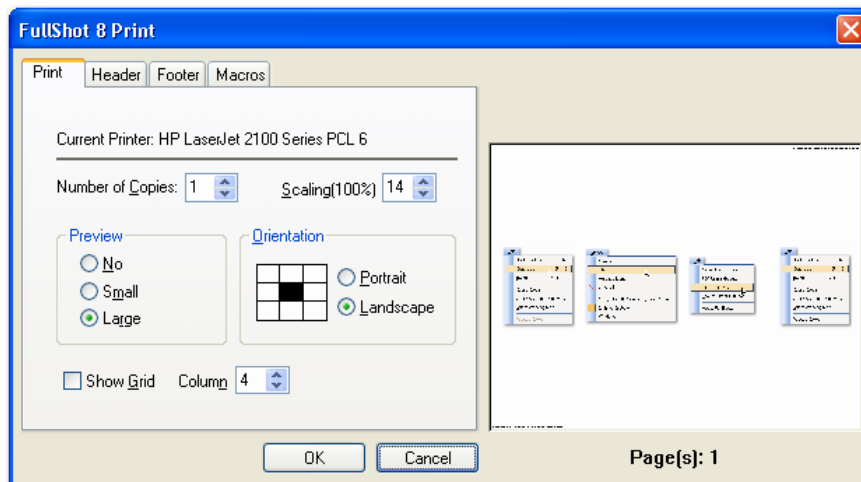


When the **FullShot Print** dialog box comes up, all of the images in the FullShot window will be displayed in the preview window. If you do not want to print a particular image, drag it out of the preview window, and FullShot will eliminate it from the page layout.

Each image takes up equal space on the page. Select the **Show Grid** option and the preview window will display dotted lines to let you know how the space is allocated. You can drag an image to another location and FullShot will automatically reformat the page layout.

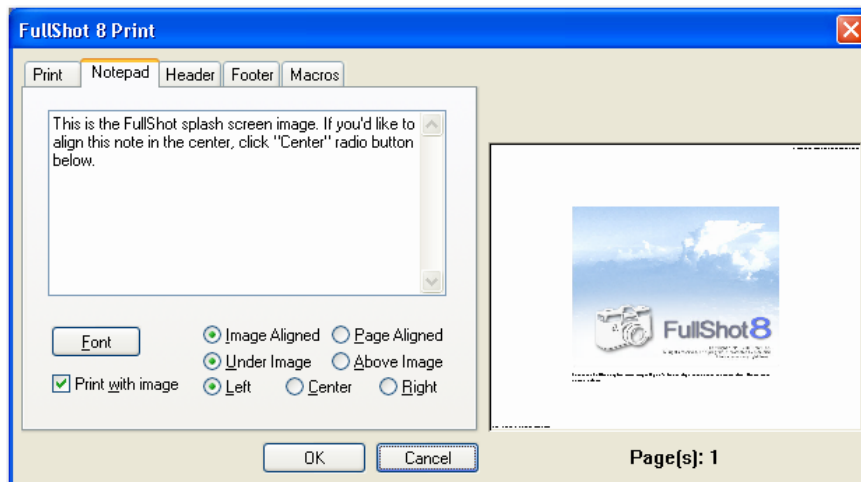


The **Column** option is the most important factor that affects the page layout. Increase or decrease the number of columns will generate a different page layout. There are 4 images in the above example, and they are displayed in 2 columns in the **Portrait** mode. If we choose to print the same images in 4 columns in the **Landscape** mode, the page layout will be totally different. Please note that the scaling parameter is also changed in the new layout.



7.3 Notepad

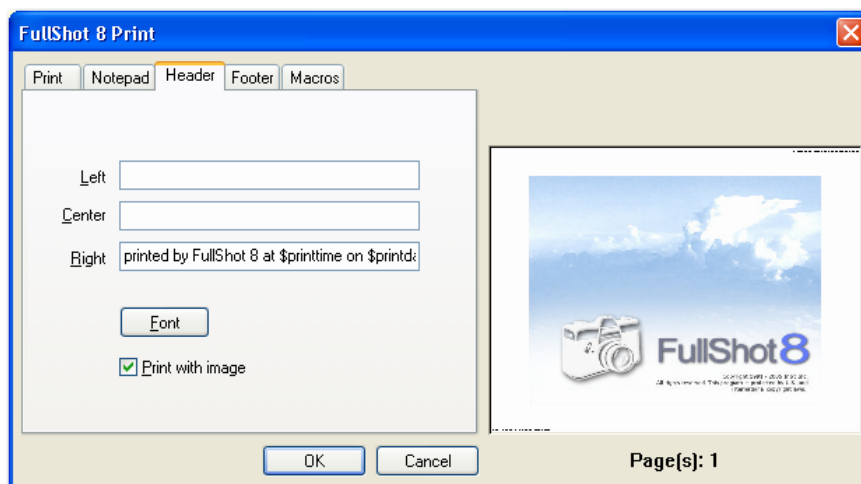
The notepad in the **FullShot Print** dialog box is the same as the one in each image window. Anything you entered there is displayed here. You may change the image notes and your changes will be replicated in the image notepad.



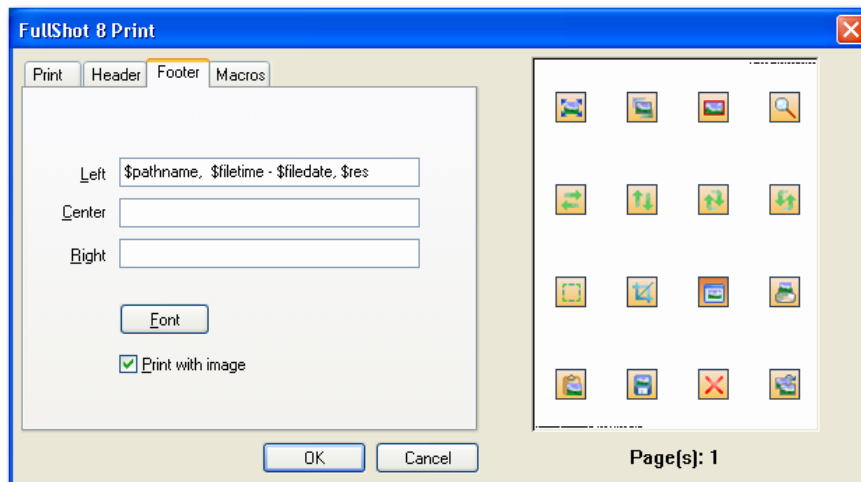
FullShot has default formatting for printing image notes. You can make a formatting change by clicking on other options. If you don't want to print the image notes, unselect the **Print with image** option.

7.4 Header and Footer

You can add a header to all printed pages at three possible locations. You may use macros in the header. You can change the font to make the header larger or smaller.



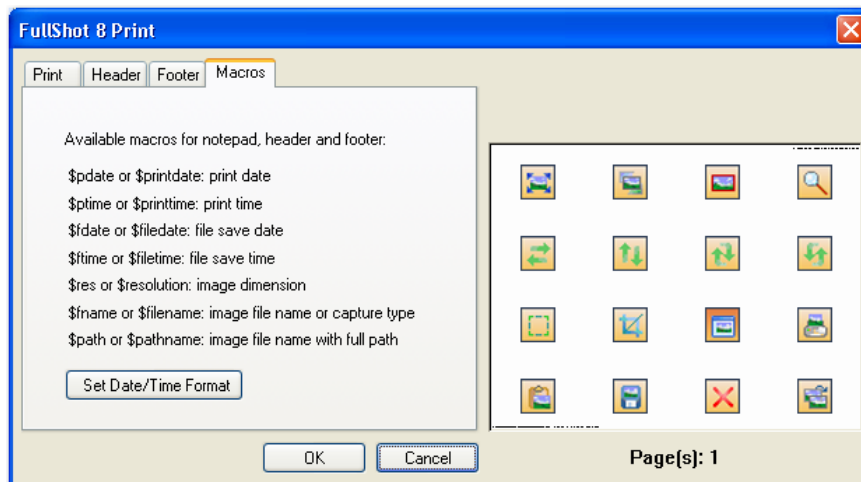
You can add a footer to all printed pages at three possible locations. You may use macros in the footer. You can change the font to make the footer larger or smaller.



7.5 Macros

A macro in FullShot is a single print conversion command that is translated into a FullShot action. \$printdate, for example, is translated into the current printing date. It gives you a way to define a header or footer once and get consistently formatted printout. FullShot supports six macros in the notepad, header and footer.

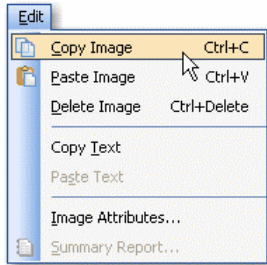
By default, the header on the right is defined as 'printed by FullShot at \$printtime on \$printdate'; the footer on the left is defined as '\$filename, \$filetime - \$filedate, \$res'.



Date and time used in the macros can be in different formats. Click **Set Date/Time Format** to change the format to the way you like it.

Chapter 8. Working with the Clipboard

8.1 Edit Commands



Use the **Copy Image** command to copy the image in the active window to the Clipboard.

Use the **Paste Image** command to duplicate the image in the Clipboard to a FullShot image window.

Use the **Copy Text** command to copy selected text in the active notepad to the Clipboard.

Use the **Paste Text** command to duplicate the text in the Clipboard to the notepad in the active image window.

Use the **Delete Image** command to remove the active image from the hard drive. In the **Merging Images** mode, use the **Delete Image** command to delete the top image.

The **Image Attributes** command displays information about the active image.


The **Summary Report** command displays **ImageExplorer** statistics information.

Chapter 9. Changing Images

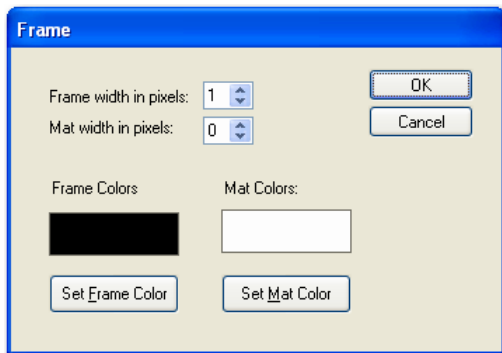
9.1 Tool Commands

All of the FullShot tools work on the active image in the main FullShot window. If the command you choose works correctly, FullShot will generate a new image window.

9.2 Adding Frames

To add a frame or border, click the **Frame** button on the toolbar. 

You may define the width of a frame. You may also use a mat that is another type of frames to be added at the same time.



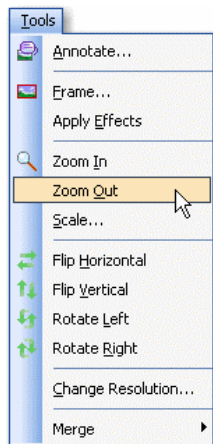
9.3 Enlarging Images

To enlarge the image, click the **Zoom In** button on the toolbar. 

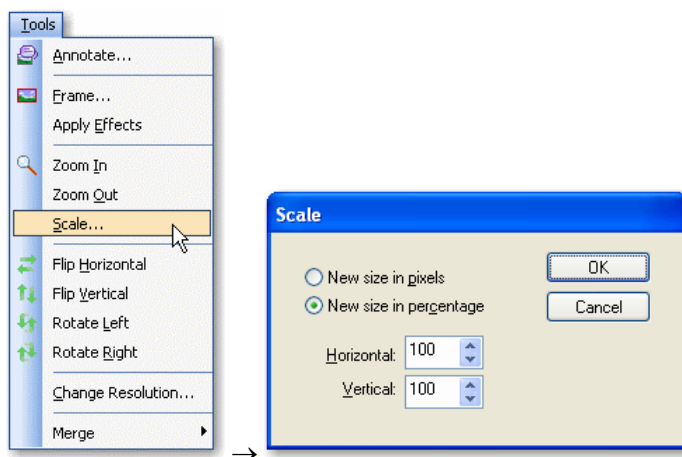
Zoom In scales the image to 200% of its current size. You can also use the **Scale** command to enlarge the image to a preferred size.

9.4 Shrinking Images


To shrink the image, use the **Zoom Out** command that scales the image to 50% of its current size.

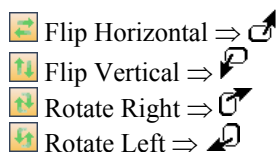


The **Scale** command lets you scale images more flexibly, but it can distort the image if your changes are not exactly multiples of the original, particularly if the image contains text.




9.5 Rotating and Flipping Images

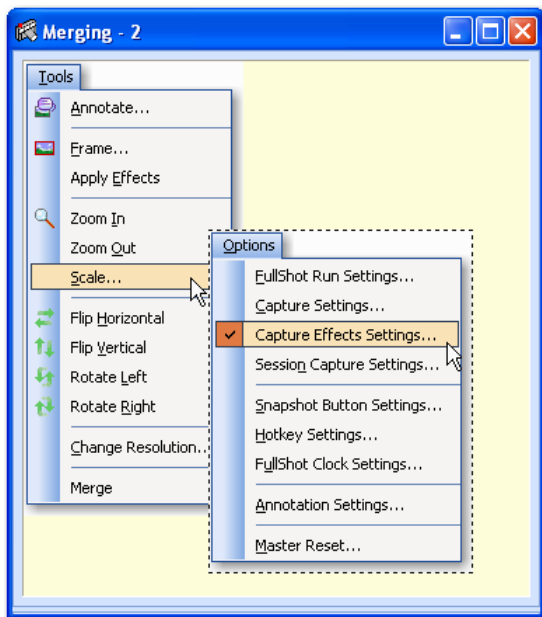
To change the orientation of the image, choose one of the four orientation commands. For example, the original image is .




9.6 Merging Images

To merge two or more images into one:

1. Drag-drop the active image into the target image window. 

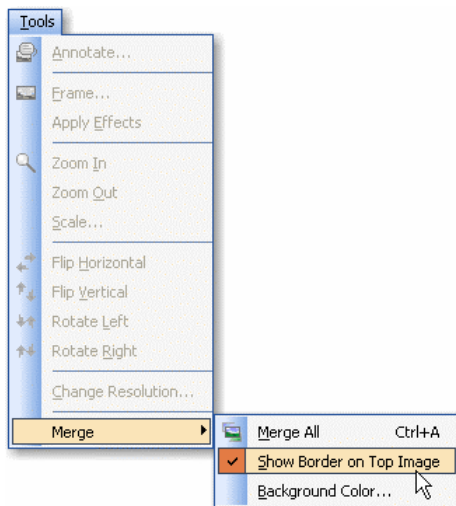


2. Choose a background color. By default, it is white.

3. Position images. 

4. Click the **Merge Images** button. 

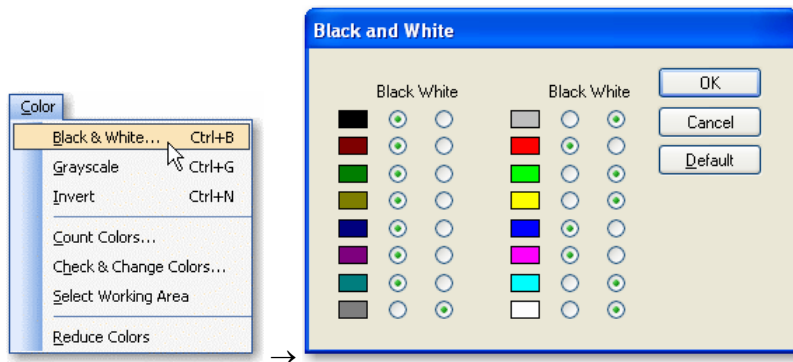
There is no limit to how many images you can merge at a time. The top image has a border of dotted lines. If you do not want to see the dotted lines, unselect the **Show Border on Top Image**. To delete an image in the merging window, bring it to top, and then choose the **Delete Image** command from the **Edit** menu.



9.7 Changing Images to Black and White

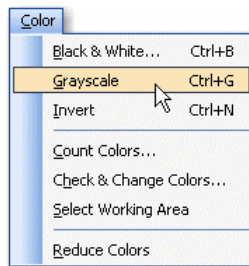
This command was originally designed in FullShot 1.0 when Windows had only 16 colors. At that time, changing colors to black and white was necessary to meet certain documentation layout requirements. For newer Windows versions with full colors, this command is no longer adequate.

To change each color either to black or white, use the **Black & White** command and then set the mapping methods. FullShot will analyze the image and determine the closest color for each translation.



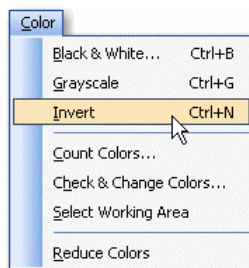
9.8 Changing Images to Grayscale

To change the image to grayscale, use the **Grayscale** command.



9.9 Inverting Image Colors

To change each color in a color image to its complementary color, use the **Invert** command.

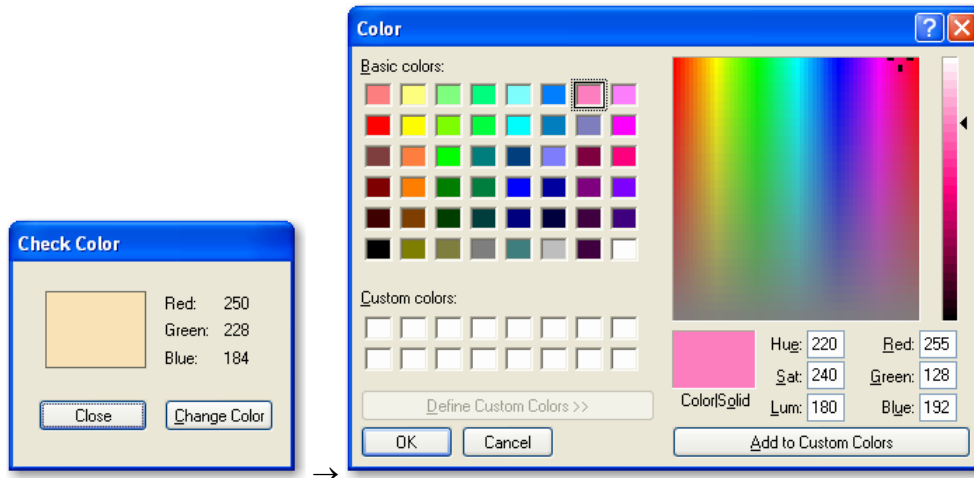


9.10 Changing Image Colors

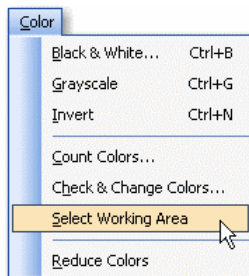
To change one color to another:

1. Choose the **Check & Change Color** command from the **Color** menu.

- The mouse cursor becomes black.
- Click on the color you want to change.
The **Check Color** dialog opens up to show you the current color definition.
 - Click the **Change Color** button to open the **Color** dialog box.
 - Pick a new color and click **OK**.



If you don't select a working area, the color change will affect the entire image. However, you may want to just make changes to a limited area. If this is the case, you need to select a working area by choosing the **Select Working Area** command from the **Color** menu.



A dotted selecting box will appear surrounding the image. Drag one of the four handles to change the working area. After deciding the area, go through the above steps to change one color to another. The color change will just affect the selected working area.

9.11 Reducing Colors


To reduce the number of colors in the active image, choose the **Reduce Colors** command from the **Color** menu.

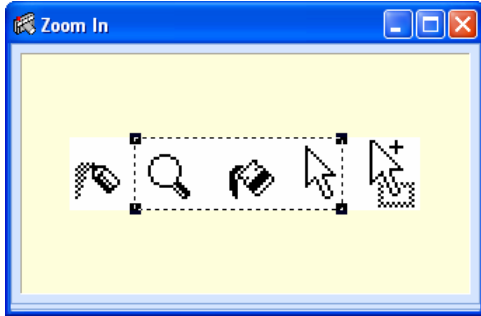
This function results in a smaller file size with no loss of quality, so it is always wise to reduce colors if you can. FullShot first analyzes the image. If it is a true color image, it will try to reduce it to the 256-color level; if it is a 256-color image, it will try to reduce it to the 16-color level.

9.12 Cropping Images

Cropping function lets you trim all four edges of an image to eliminate parts you don't want. You can crop each edge separately or all four at once using cropping lines that appears when you select the image.

To crop an image:

1. Select the image by clicking the **Select Image** button. 
2. Move the cropping lines by dragging the handles at each corner of the selected area.




3. Click the **Crop** button. 

You can also use keys shown here to move cropping lines precisely:

- ←→ Moves the left cropping line; with shift key held down, moves the right cropping line.
- ↑↓ Moves the top cropping line; with shift key held down, moves the bottom cropping line.
- i Moves all four cropping lines in toward the center of the image.
- o Moves all four cropping lines out toward the edges of the image.

9.13 Erasing an Area within an Image

To erase an area within an image:

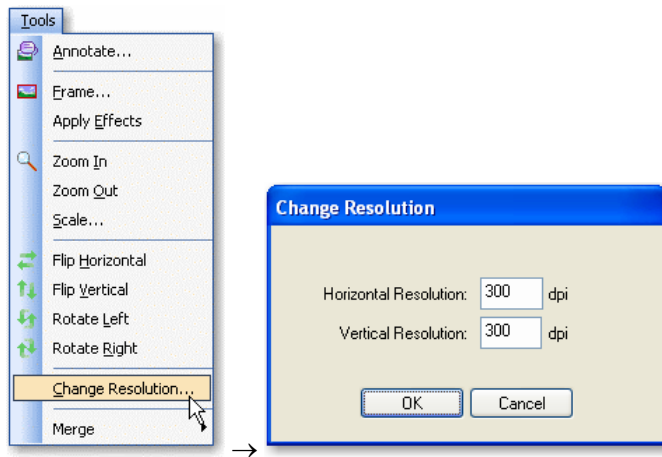
1. Select the image by clicking the **Select Image** button. 
2. Move the cropping lines by dragging the handles at each corner of the selected area.
3. Choose the **Erase** command from the **Crop** menu.

9.14 Changing Image Resolution

This function is not available in the **Standard Edition**.

To change image resolution:


1. Choose the **Change Resolution** command from the **Tool** menu.
2. Set new resolution.
3. Click **OK**.



This function doesn't generate a new image window.

9.15 Adding Annotations

9.15.1 Annotation Basics


Annotation is a way to draw and write your comments into an image. To annotate an image, click **Annotate** button on the FullShot toolbar . When you are in the annotation editor, you will have an annotation toolbar within the window.

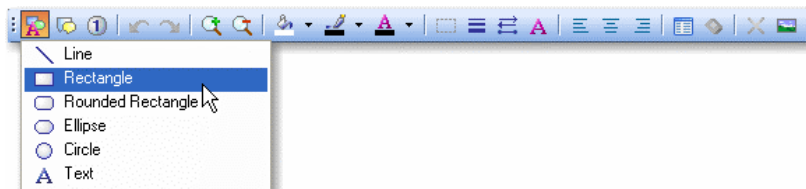


There are three sets of annotation tools:

Drawing Tools: **Standard, Professional and Enterprise Editions.**
 Callout Tools: **Professional and Enterprise Edition.**
 Labeling Tools: **Professional and Enterprise Edition.**


To use a drawing tool:

1. Click the **Draw** menu to open it .
2. Select a tool from the menu. The mouse pointer becomes a crosshair. +

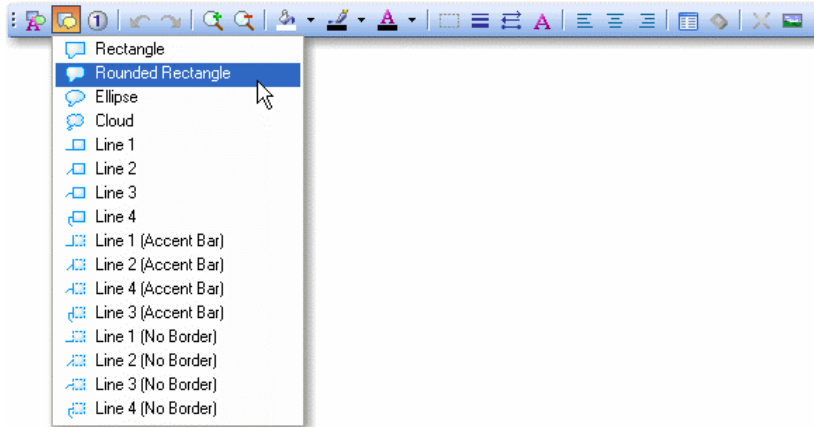


3. Start drawing the shape or text on the image or canvas.

To use a callout tool:

1. Click the **Callout** menu to open it .

2. Select a callout style from the menu. The mouse pointer becomes a crosshair. +



3. Start drawing the callout on the image or canvas.
4. Type callout text inside the object.
5. Drag its tail to point to the screen content you want to comment.

See **9.15.4** to learn how to use labels.

Use other commands from the toolbar whenever necessary:



Undo command. Use this command to undo an action.



Redo command. Use this command to redo the previously undone action.



Group Selection command. Use this command to select one or more objects into a group.



Line Width command. Use this command to select a line width.



Line End Style command. Use this command to select a line end style.



Font command. Use this command to select a font and style.



Left Align Text command



Center Align Text command



Right Align Text command



Object Properties command



Annotation Properties command. Use this command to set the current canvas and image settings.

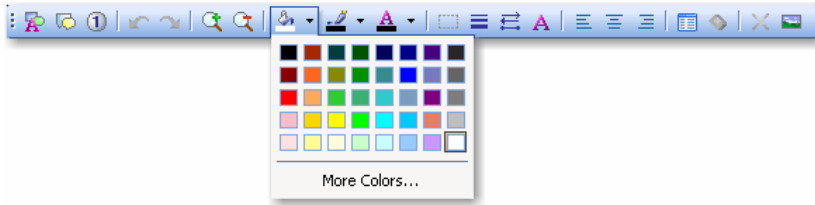


Clear All Objects command. Use this command to delete all annotation objects. This action is NOT undoable.



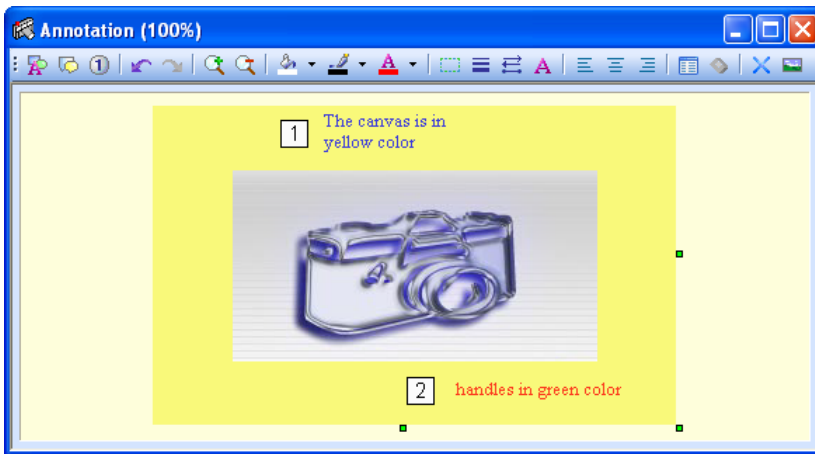
Convert to Image command. Use this command to convert the image and all annotation objects to a new image.

Fill Color, **Line Color** and **Font Color** command have a pull-down menu respectively. Click the down-arrow at the right to select a color.



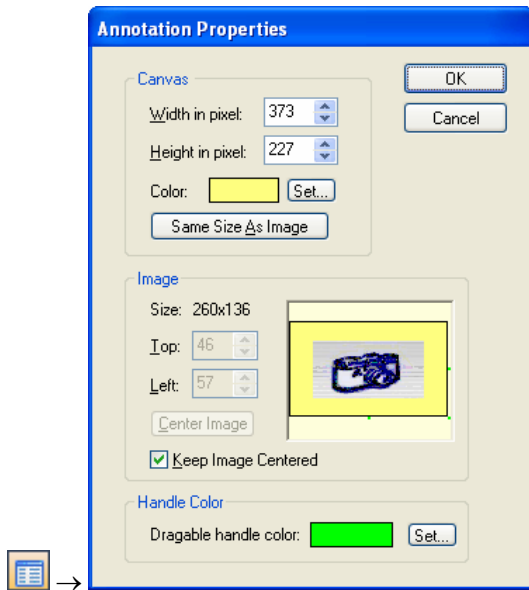
9.15.2 Image and Canvas

The annotation editor uses a **canvas** as its background. When you launch the editor, the canvas's size is the same as the image's size. All drawing objects, callout objects and labels can be drawn either onto the image or onto the canvas.



You can make the canvas larger than the image. A larger canvas allows you to draw objects on the canvas without blocking the image. There are two ways to change the canvas size:

1. Drag a handle on the right border, bottom border or at the lower right corner. By default, the handle color is green. You can change this color in **Annotation Settings** from the **Options** menu. See **Chapter 3** for more information.
2. Click the **Annotation Properties** command on the toolbar to open the **Annotation Properties** dialog box. Specify the exact canvas size and color you prefer. You can also specify where the image should be positioned.



The initial canvas color is white. You can set it to any color you prefer. By default, the image is aligned in the center of the canvas. If you uncheck the **Keep Image Centered** option, you can move the image to anywhere within the canvas.

9.15.3 Moving the Image and Objects

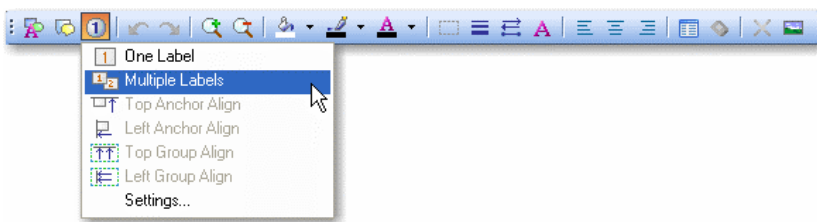
Use this cursor to move an object: . To move any object, click it and drag it.

Use this cursor to move the image: . You must uncheck the **Keep Image Centered** option in the **Annotation Properties** dialog box before you can move the image.

9.15.4 Using Labels

To draw a single label:

1. Click the **Label** menu to open it .
2. Select the **One Label** command . The cursor becomes .




3. Click anywhere on the image or canvas to draw a label. All labels are sequentially numbered.

To draw multiple labels:

1. Click the **Label** menu to open it .
2. Select the **Multiple Labels** command . The cursor becomes .
3. Click anywhere on the image or canvas to draw a label. Repeat this action to draw more labels.

4. To stop the **Multiple Labels** command, click the right mouse button anywhere or press **Esc** key on the keyboard. All labels are numbered sequentially.

To change the starting number, label style and label size:



1. Click the **Label** menu to open it .
2. Choose the **Settings** command to open the **Label Settings** dialog box.





3. Change settings and click OK.

If you want to change the default label size, starting number and label style, choose the **Annotation Settings** command from the **Options** menu. See **Chapter 3.8** for details.



To change the label fill color:

1. Click the **Group Selection** command from the toolbar.  The cursor becomes a crosshair. 
2. Select one or more labels by dragging the crosshair cursor.
3. Release the mouse button after the selection.
4. Click **Fill Color** command to open its color menu.
5. Select a color.
6. The color will be applied to the selected labels.



To change the label frame color:

1. Click the **Group Selection** command from the toolbar.  The cursor becomes a crosshair. 
2. Select one or more labels by dragging the crosshair cursor.
3. Release the mouse button after the selection.
4. Click **Line Color** command to open its color menu.
5. Select a color.
6. The color will be applied to the selected labels.

To change the label font color:



1. Click the **Group Selection** command from the toolbar.  The cursor becomes a crosshair. 
2. Select one or more labels by dragging the crosshair cursor.
3. Release the mouse button after the selection.
4. Click **Font Color** command to open its color menu.
5. Select a color.
6. The color will be applied to the selected labels.

To align all labels with the top frame of an anchor label:





1. Select one label as the anchor by clicking it.
2. Click the **Label** menu to open it. 
3. Choose the **Top Anchor Align** command. 

4. All labels will be aligned with the top frame of the anchor label.





To align all labels with the left frame of an anchor label:

1. Select one label as the anchor by clicking it.
2. Click the **Label** menu to open it. 
3. Choose the **Left Anchor Align** command. 
4. All labels will be aligned with the left frame of the anchor label.


To align a group of labels with a top frame:

1. Click the **Group Selection** command on the toolbar.  The cursor becomes a crosshair. 
2. Select labels you want to align by dragging the crosshair cursor.
3. Release the mouse button after the selection.
4. Click the **Label** menu to open it. 
5. Choose the **Top Group Align** command. 
6. All selected labels will be aligned with the top frame of the label that has the lowest sequential number.


To align a group of labels with a left frame:

1. Click the **Group Selection** command on the toolbar.  The cursor becomes a crosshair. 
2. Select labels you want to align by dragging the crosshair cursor.
3. Release the mouse button after the selection.
4. Click the **Label** menu to open it. 
5. Choose the **Left Group Align** command. 
6. All selected labels will be aligned with the left frame of the label that has the lowest sequential number.

9.15.5 Converting Annotations to an Image

Click **Convert to Image** button  to convert the image along with all annotation objects to a new image. The new image will be displayed in a new window. You can save this image to any supported image file or copy it to the **Clipboard**.

9.15.6 Saving Annotations in FSD

You can save your creative work to a **FSD** (FullShot Document) file by clicking  button on the FullShot toolbar (the application toolbar). Anyone who has FullShot can open this type of files and add new or modify existing annotated contents.

Chapter 10. Image Utilities

10.1 Thumbnail Viewer

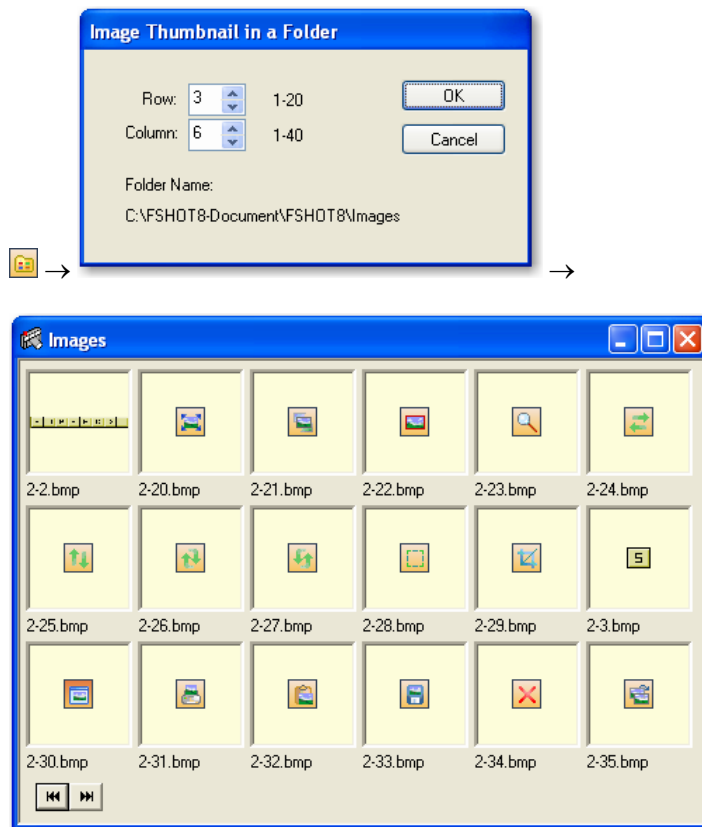
Thumbnail Viewer is not available in the **Standard Edition**.

You can use **Thumbnail Viewer** to display all of the images stored in a folder.

To use the Thumbnail Viewer to view images in a folder:

1. Select the folder in the **FullShot Explorer**.
2. Click the **Thumbnail Viewer** button to open a dialog box.
3. Set the row and column parameters. The maximum number of rows is 20. The maximum number of columns is 40.
4. Click **OK**.

You can right-click a folder name in the **FullShot Explorer** and launch the viewer directly.



10.2 ImageExplorer

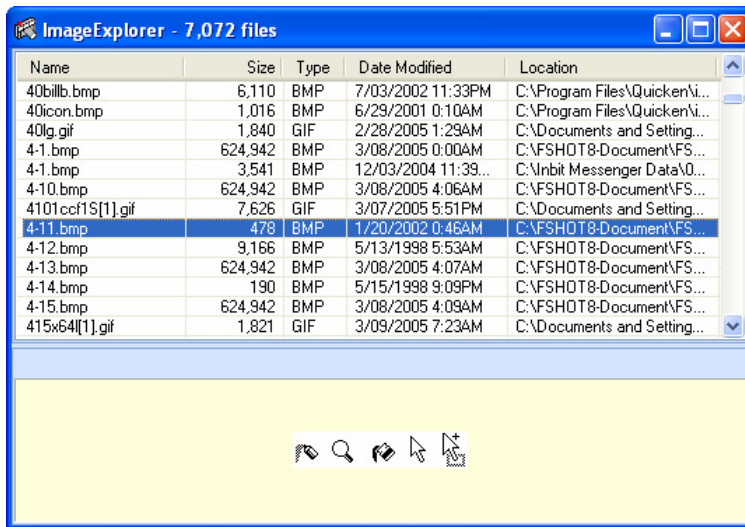
ImageExplorer is not available in the **Standard Edition**.

There are hundreds, even thousands, of images on your hard drives that you never realize taking so much disk space. When you surf on the net, your browser quietly gathers images and saves them to your hard drive for faster page jumping. Another amazing fact is that your Windows Explorer sometimes can't list all of those images.

ImageExplorer can list, sort and display all of the images on your hard drives no matter where they are and how they got there.



To launch ImageExplorer, click the **ImageExplorer** button on the toolbar.



To sort images by Name, Size, Type, Modified Date or Location, click the correspondent column header.

There are three sections in the status bar that is at the bottom of the ImageExplorer:

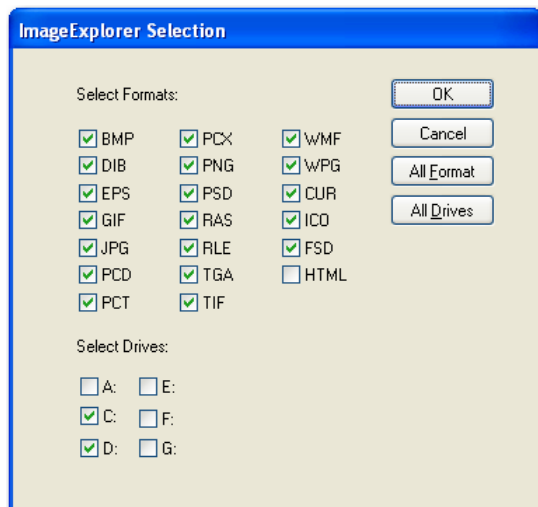
1. The total number of image files listed in the ImageExplorer.
2. The total hard drive space taken by the entire listed image files.
3. The number of open windows.




Click **Summary Report** button to display image file statistics.

10.3 Select Image Formats and Drives

When you launch **ImageExplorer**, you will see a format selection dialog box.



This dialog box lets you select image formats and drives on which you want **ImageExplorer** to scan and list. Different PCs may have a different number of drives. There are one floppy drive, two hard drives, two CD-ROM drives and one removable drive in the above example. By default, only hard drives and all of the supported image formats will be scanned.

You can re-scan your PC at anytime by clicking the **ImageExplorer** icon on the toolbar. 

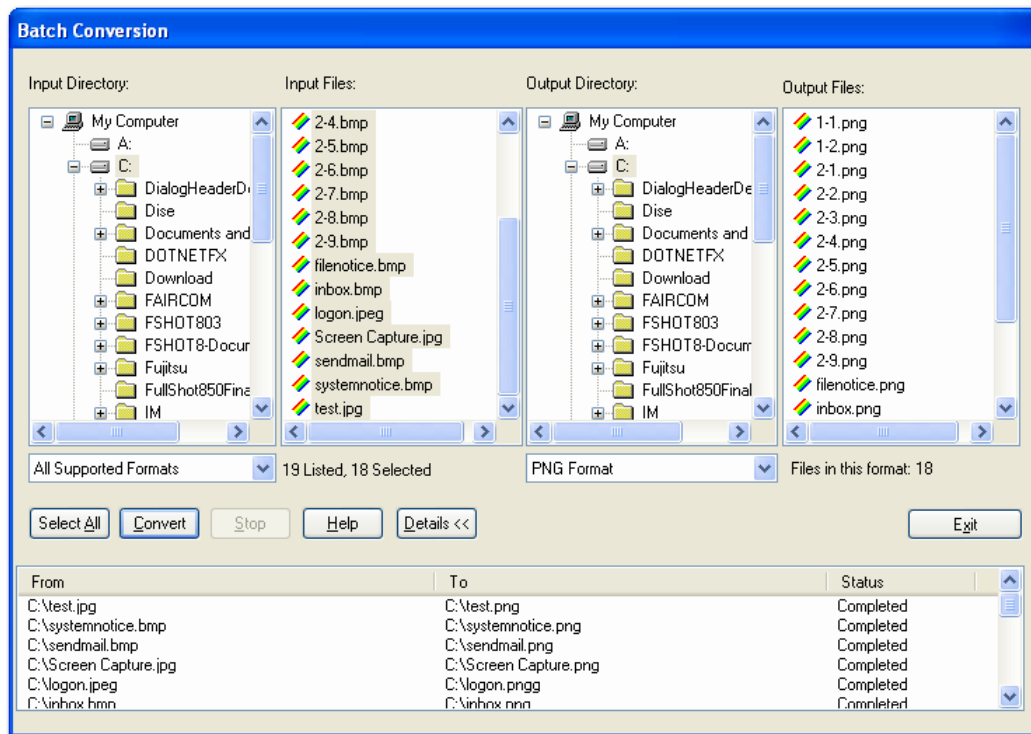
10.4 BatchCon

BatchCon is not available in the **Standard Edition**.

BatchCon is a utility that can help you convert image files from one format to another easily.

To launch **BatchCon**, click the **BatchCon** button on the toolbar.





To convert image files to another format:

1. Select an input directory.
2. Select an input format or **All Supported Formats**.
3. Select image files that you want to convert or click **Select All** to select all image files in the selected directory.
4. Select an output directory.
5. Select an output format.
6. Click the **Convert** button.
7. **BatchCon** will show you the conversion result in its list window.

The above example shows that 18 files in C: directory are selected, converted to PNG format and successfully saved in C: directory.

Chapter 11. Image Database

11.1 What is an Image Database

FullShot Image Database is available only in the **Enterprise Edition**.

An image database is a collection of image records stored in database files. The **FullShot Image Database** is a proprietary database system that can help users manage a large amount of images.

Local vs. Server Database In the FullShot's terminology, a local database is a database that's created on a user's local hard drive. A local database allows only one user to access the database. A server database is a SQL-based database that allows multiple users to access centralized data sources stored in the database. The database server is normally managed by an administrator. FullShot **Enterprise Edition** provides an embedded database engine that you can use to create a local image database easily. FullShot also contains necessary tools allowing users to establish a server database if you have a SQL database server. FullShot doesn't bundle a SQL server in its offering.

From Chapter 11 to 15, we describe methods about how to use the embedded local database. In the Chapter 16, we'll illustrate how to build a FullShot Image Database on a SQL server.

A local database consists of four files:

1. **Data file** with a filename extension .123
2. **Index file** with a filename extension .321
3. **Master Keyword Table** with a filename extension .kwd
4. **Keyword index file** with a filename extension .kwi.

All files are stored in the same directory. The sample database included with FullShot is a local database. It has four files:

ImagePub.123
ImagePub.321
ImagePub.kwd
ImagePub.kwi

There is no limit on how large an image database can be. Your available hard drive space is the limit.

To access a local database, you can use the following buttons on the toolbar.



Open Local Database command. Use this command to open a local image database.



Close Database command. Use this command to close the active database.



Thumbnail View command. When an image database is open, use this command to view images sequentially in the thumbnail mode.



New Record command. Use this command to create a new image record.









Add Record command. Use this command to add a newly created record into the active database.



Update Record command. Use this command to update the changed record into the active database.



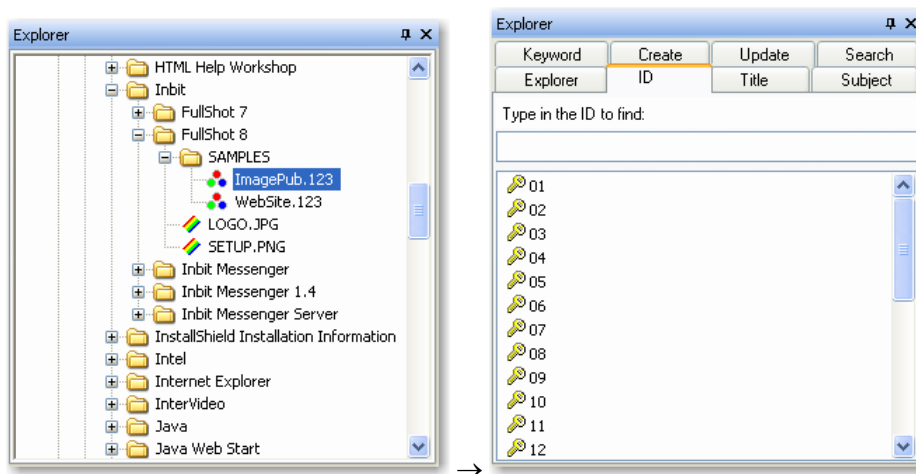
Fast Build command. Use this command to build a large amount of image files into the active database automatically.

-  **Delete Record** command. Use this command to remove a record from the active database.
-  **Open Master Keyword Table** command. Use this command to display all keywords for a database.
-  **Select Keyword** command. Use this command to open a keyword selection dialog box.
-  **Add Image From Clipboard** command. Use this command to copy an image from the Clipboard to the active record.
-  **Add Image From File** command. Use this command to copy an image from a file into the active record.
-  **Delete Image** command. Use this command to remove an image from the active record.

11.2 Open a Local Image Database

There are two ways to open a local image database.

1. use the **Open Database** command from the toolbar.
2. use the **FullShot Explorer** - Navigate the **FullShot Explorer**; find the database filename and single click on it.

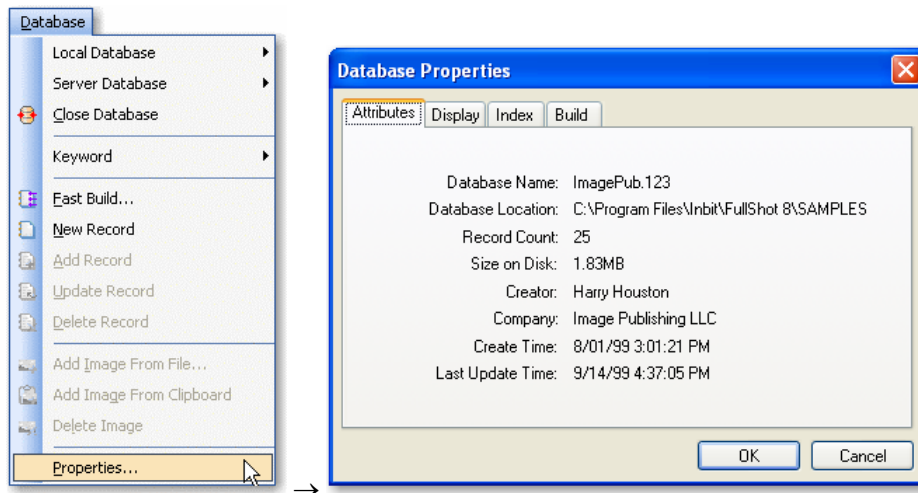


After the database is opened, the **FullShot Explorer** will be organized in folders.

You can open only ONE DATABASE at a time.

11.3 Information about an Image Database

To display information about an image database, choose the **Properties** command from the **Database** menu.



If you want to change the creator or company name, click the **Creator** data field or the **Company** data field. In the example above, you should click Harry Houston or Image Publishing LLC. FullShot will display a dialog box for you to make changes.



No other information can be changed.

11.4 Image Database Record

An image database record contains an image and information about the image. There are two folders in a record: the **Record** folder and the **Image** folder. There are several fields in that you can enter data about an image. In the sample database **ImagePub.123**, field1, field2, field3 and field4 are **ID**, **Title**, **Subject** and **Description** respectively.

The record **ID** field is a required field. It is a numeric field. It must be unique. An ID can be assigned only to one record. When a record is deleted from the database, its record ID is available for reassignment.

Field2 (**Title**) and Field3 (**Subject**) are also required fields. They may contain both numeric and alphabetic data. You must enter data into those fields before you can add a record into the active database. Field4, the **Description** field in the sample database, is not required. You can enter whatever into that field or leave it empty.

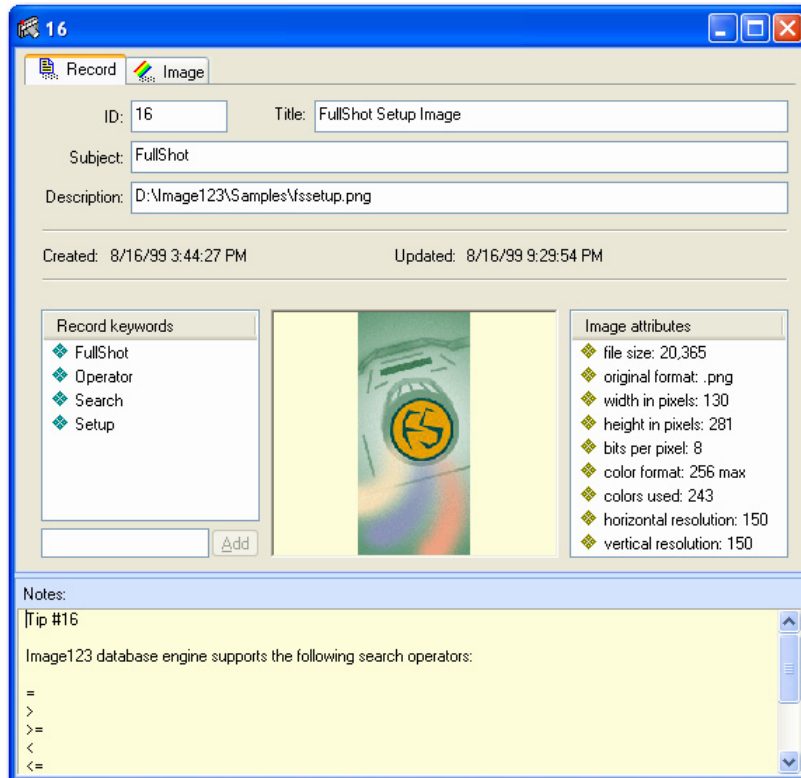
Create Time and **Update Time** are displayed in the middle of a record. You may not change them. When you create a new record, the **Create Time** is recorded and saved; when you update a record, the **Update Time** is recorded and saved with the record.

You can enter keywords for a record. There are four keywords assigned to this record. However, there is no limit on how many keywords you can use for a record. Since the **Keyword** field is not a required field, you don't have to use any keyword for a record.

The **Record Notepad** and the **Image Notepad** use an unformatted field that you can put anything into it. When you see the black dots on the **Record** tab or the **Image** Tab, it means that there is memo in the notepad.



click the **Notepad** button to open or close the notepad window. You may also drag the separator bar to open or close it.



The **Image Attributes** are not editable fields. They are descriptions about the stored image.

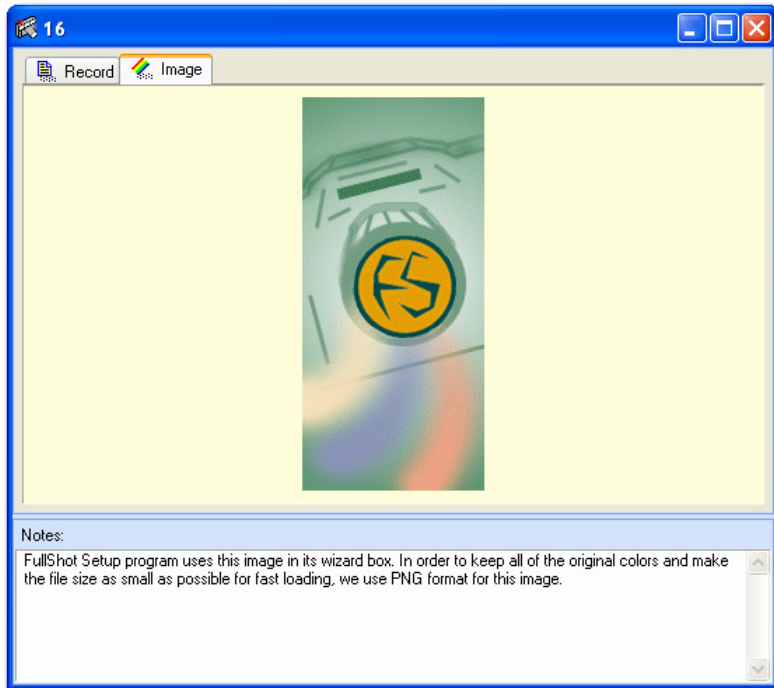
The **Image** folder can display the image in the normal pixel mode or the fit-to-window mode.



click **Normal Pixel Size** button to display it in the normal pixel mode.



click **Fit-to-Window** button to display it in the fit-to-window mode.



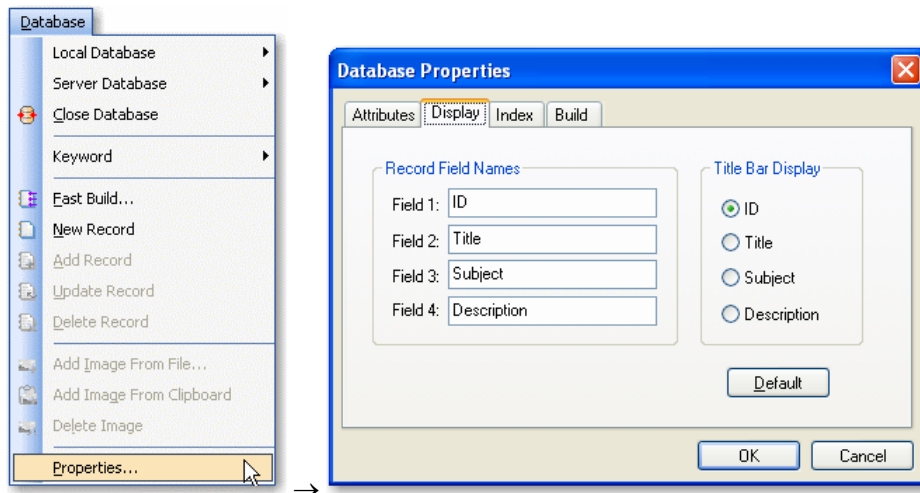
There is no limit on how many image records you can open at a time. But the more records you open, the more memory FullShot will take to maintain all of the data and images. The minimum RAM requirement is 32MB. 64MB or more is a big plus to view more images and records at the same time without drying up your system resources.

11.5 Changing Record Field Names

ID, Title, Subject and Description are default field names assigned by FullShot to Field1, Field2, Field3 and Field4 respectively. You can change them to something else to suit your needs.

To change record field names:

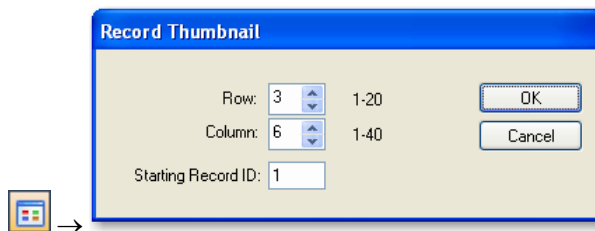
1. Pull down the **Database** menu.
2. Choose the **Properties** command.
3. Click the **Display** tab.
4. Make changes.
5. You can also select a field name that will be displayed on the record window title bar. By default this field is the ID field.
6. Click **OK**.



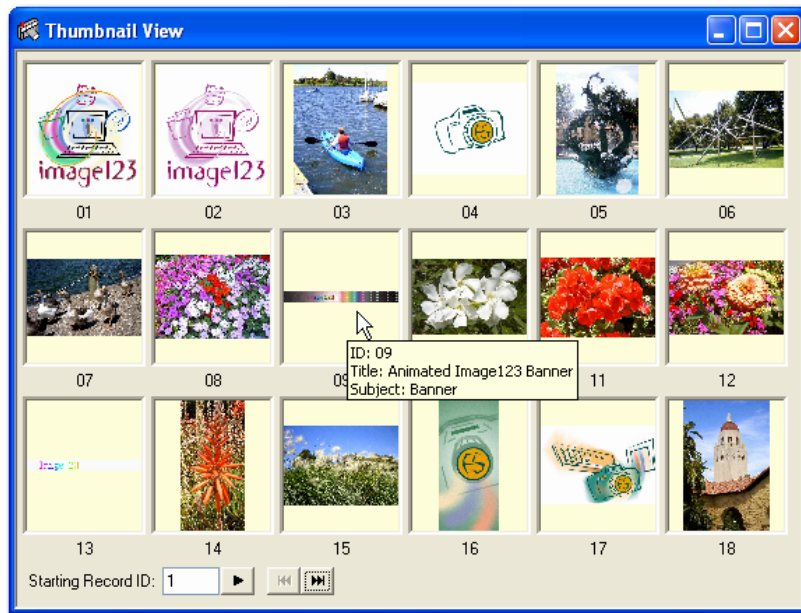
11.6 Viewing Images in the Thumbnail Mode

To view images of an FullShot image database sequentially, use the thumbnail view feature.

1. Click the **Thumbnail View** button on the toolbar.



2. Set rows and columns of the thumbnail view mode accordingly. The more rows and columns you set, the smaller the thumbnail image windows are. 3x6 mode is used by default.
3. Set a starting record ID.
4. Click **OK**.

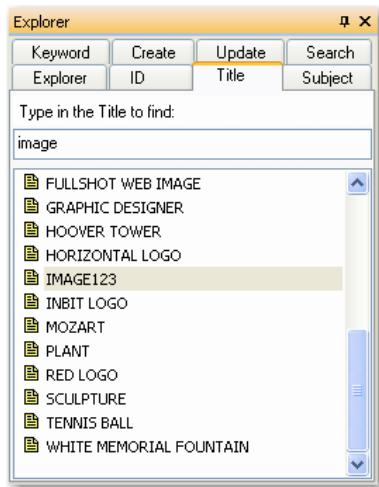


As you can see from the sample screen shot above, the FullShot image database thumbnail viewer uses data tips to provide information about an image record. You can double click an image thumbnail to load and display the entire record.

Chapter 12. Searching Database

12.1 Database Indexes

An Image database supports six indexes. When a database is opened, all six indexes are loaded and ready for search.



Each index matches a record field. In the sample database,

The ID index is the ID field.

The Title index is the Title field.

The Subject index is the Subject field.

The Keyword index is the Keyword field.

The Create index is the Create Time field.

The Update index is the Update Time field.

The Description, Image Attributes, Record Notepad and Image Notepad don't have an index.

12.2 Index Entry Normalization

All index entries are normalized by FullShot internal standards. The basic rules used are as follows.

Field1 (ID) index: leading zeros are added to make sorting and displaying easier.

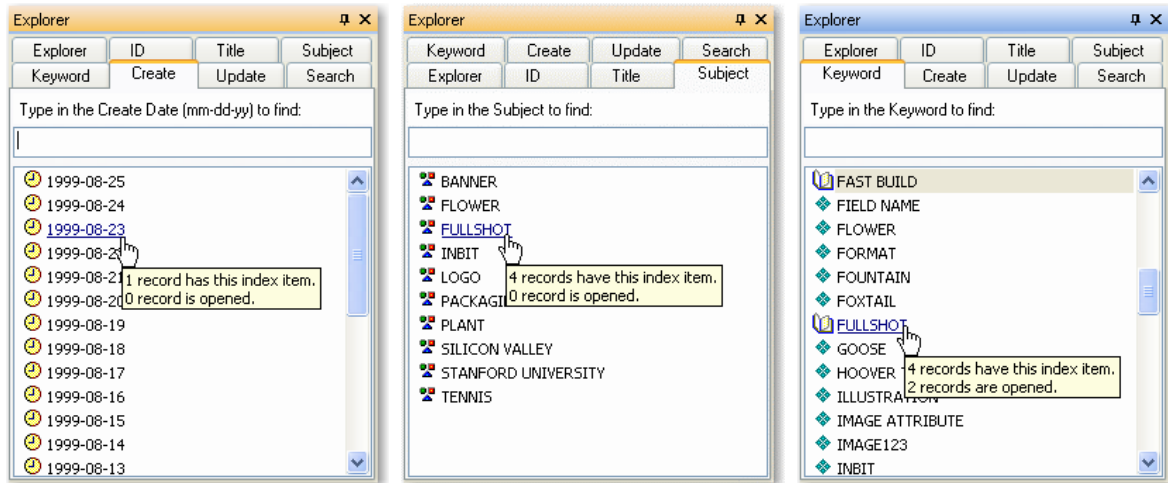
Create Date and Update Date indexes: use YYYY-MM-DD format.

Field2 (Title), Field3 (Subject), and Keyword indexes: accept only 0-9, A-Z and space and convert them to upper cases. You can use special characters in those data fields, but FullShot will eliminate them when building indexes. This normalization rule makes sorting and searching straightforward.

12.3 Data Tips

FullShot image database uses data tips extensively for index entries. Stop the cursor on any index entry for a while, and FullShot will provide information on how many records contain the index entry. Since the ID index is a unique index and no two records can share the same ID, the data tip for the ID index entry is the content of the field2 and field3. In the sample database, the field2 is the **Title** field; and the field3 is the **Subject** field.

Here are some samples of data tips.



12.4 Point-and-Click Searches

A **Point-and-Click** search means that you move the mouse pointer over to an index entry and click on it to launch a search. This is the most intuitive way to perform a database search. You can do a point-and-click search on any index. Suppose that we are searching the sample database **ImagePub.123**.

Click the **Title** index tab.

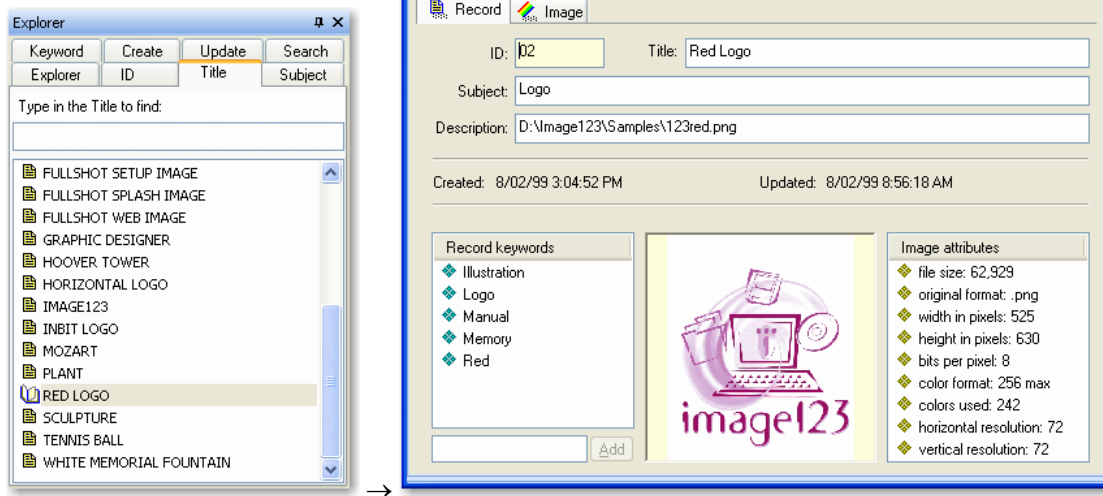
Move the mouse pointer over to the **RED LOG** entry.

Click the **RED LOGO** entry.

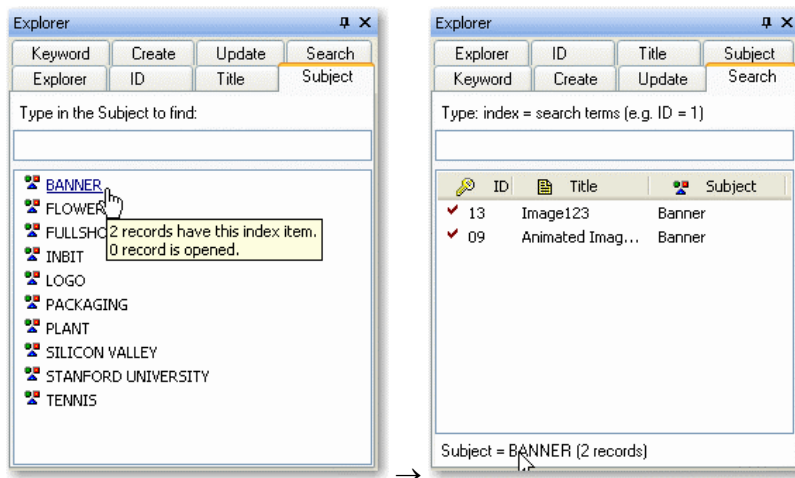
Since there is only one record that has this index entry, the point-and-click search will load the record and display it immediately.



The blue open book icon means that one or more records containing the index entry are opened.



If more than one record has the same index entry, the point-and-click search will display the search result in the **Search** folder for you to review. For example, let's search the **Subject** index and click on the **BANNER** entry.



Click a search result entry in the **Search** folder will load and display the record. As we mentioned in Chapter 2.5, you may use the left click to open a new record window and use the right click to replace the top record window or vice versa.

12.5 Type-to-Locate Searches

If you are searching a large database, the index may contain hundreds or thousands of entries. The point-and-click search method may be inconvenient. The type-to-locate search method is an alternative to the point-and-click method.

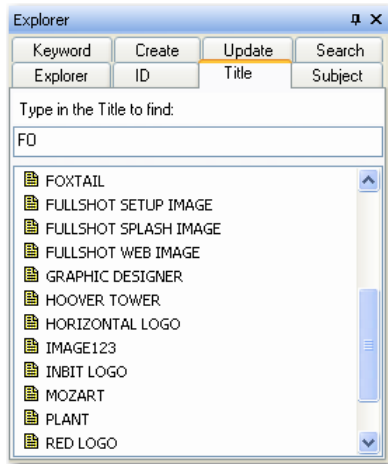
To perform a type-to-locate search:

1. Click the index tab you want to search on.

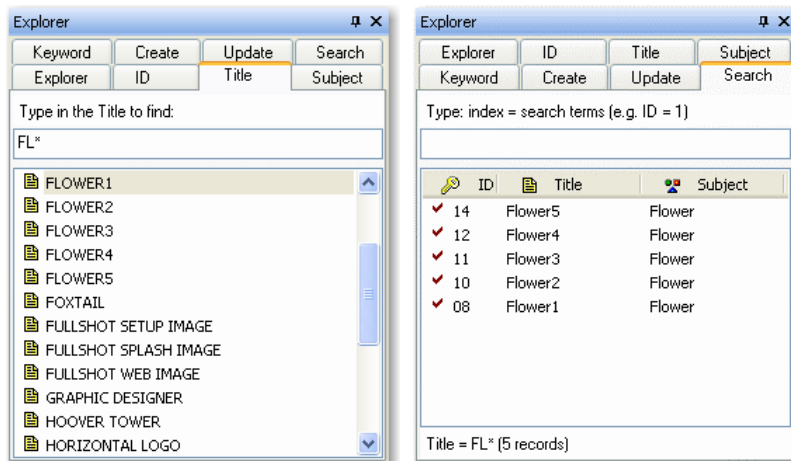
2. Type a letter. FullShot search engine will move the index list to the first entry that starts with what you typed. The entry will be highlighted.
3. Repeat the step 2 until you see the entry you want.
4. Press **ENTER** key to perform the search.

FullShot will use the highlighted entry as the search term. No matter what you type, there is at least one entry to be highlighted. If only one record contains the index entry, the record will be opened and displayed. If more than one record has the index entry, the **Search** holder will be on top and the search result will be listed in the **Search** folder.

You can use the type-to-locate search to any of the six indexes. In the example below, two letters F and O are typed in the **Title** index. If you hit the **ENTER** key, the FOXTAIL entry will be used as the search term.



You can use the star sign at the end of a type-to-locate search as the wildcard search operator. Any entry that starts with what you typed will be on the search result list. In the search example below, type FL* and then hit the **ENTER** key will get 5 records in the **Search** folder.



12.6 Using Search Operators

FullShot supports six search operators and two Boolean logic operators. We have already used the star sign as the wildcard operator in the previous section. Other operators are:

> (greater than)
>= (greater than and equal to)
< (less than)
<= (less than and equal to)

= (equal to) is the default operator if you don't use any operator. Two Boolean operators are supported to connect two search criteria:

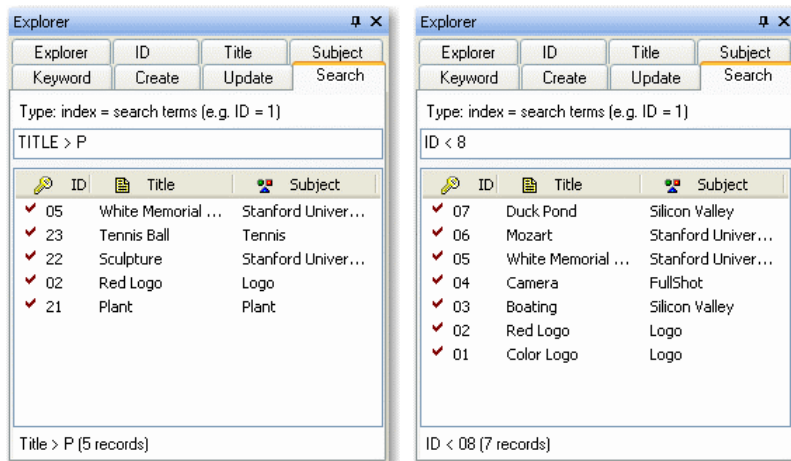
& (and)
| (or)

Since FullShot uses the **Type-to-Locate** method for all of the six indexes, those operators can be used in the search typed in the **Search** folder only. The exact search format should be:

INDEX NAME + SEARCH OPERATOR + SEARCH TERMS + *BOOLEAN OPERATOR + SEARCH OPERATOR + SEARCH TERMS*

Do not type the '+' sign. It is used here to differentiate search components. The italic part is optional.

Here are some searches performed in the sample database **ImagePub.123**.



Explorer	ID	Title	Subject
Keyword	Create	Update	Search
Type: index = search terms (e.g. ID = 1)			
SUBJECT <= FULLSHOT			
ID	Title	Subject	
✓ 04	Camera	FullShot	
✓ 08	Flower1	Flower	
✓ 09	Animated Image...	Banner	
✓ 10	Flower2	Flower	
✓ 11	Flower3	Flower	
✓ 12	Flower4	Flower	
✓ 13	Image123	Banner	
✓ 14	Flower5	Flower	
✓ 16	FullShot Setup I...	FullShot	
✓ 17	FullShot Splash ...	FullShot	
✓ 24	FullShot Web Im...	FullShot	
Subject <= FULLSHOT (11 records)			

Explorer	ID	Title	Subject
Keyword	Create	Update	Search
Type: index = search terms (e.g. ID = 1)			
CD >= 19990815			
ID	Title	Subject	
✓ 15	Foxtail	Silicon Valley	
✓ 16	FullShot Setup I...	FullShot	
✓ 17	FullShot Splash ...	FullShot	
✓ 18	Hoover Tower	Stanford Univer...	
✓ 19	Inbit Logo	Inbit	
✓ 20	Horizontal Logo	Inbit	
✓ 21	Plant	Plant	
✓ 22	Sculpture	Stanford Univer...	
✓ 23	Tennis Ball	Tennis	
✓ 24	FullShot Web Im...	FullShot	
✓ 25	Graphic Designer	Packaging	
Create >= 19990815 (11 records)			

Explorer	ID	Title	Subject
Keyword	Create	Update	Search
Type: index = search terms (e.g. ID = 1)			
UD >= 19990815 & <= 19990823			
ID	Title	Subject	
✓ 15	Foxtail	Silicon Valley	
✓ 16	FullShot Setup I...	FullShot	
✓ 17	FullShot Splash ...	FullShot	
✓ 18	Hoover Tower	Stanford Univer...	
✓ 19	Inbit Logo	Inbit	
✓ 20	Horizontal Logo	Inbit	
✓ 21	Plant	Plant	
✓ 22	Sculpture	Stanford Univer...	
✓ 23	Tennis Ball	Tennis	
Update >= 19990815 & <= 19990823 (9 records)			

Explorer	ID	Title	Subject
Keyword	Create	Update	Search
Type: index = search terms (e.g. ID = 1)			
ID <= 5 >= 21			
ID	Title	Subject	
✓ 01	Color Logo	Logo	
✓ 02	Red Logo	Logo	
✓ 03	Boating	Silicon Valley	
✓ 04	Camera	FullShot	
✓ 05	White Memorial ...	Stanford Univer...	
✓ 21	Plant	Plant	
✓ 22	Sculpture	Stanford Univer...	
✓ 23	Tennis Ball	Tennis	
✓ 24	FullShot Web Im...	FullShot	
✓ 25	Graphic Designer	Packaging	
ID <= 05 >= 21 (10 records)			

Explorer	ID	Title	Subject
Keyword	Create	Update	Search
Type: index = search terms (e.g. ID = 1)			
Kw P*			
ID	Title	Subject	
✓ 04	Camera	FullShot	
✓ 07	Duck Pond	Silicon Valley	
✓ 15	Foxtail	Silicon Valley	
✓ 21	Plant	Plant	
✓ 24	FullShot Web Im...	FullShot	
Keyword = P* (5 records)			

For ID, Title and Subject indexes, you need to type the exact index name because those names can be changed. See Chapter 11.5 regarding how to change record field names.

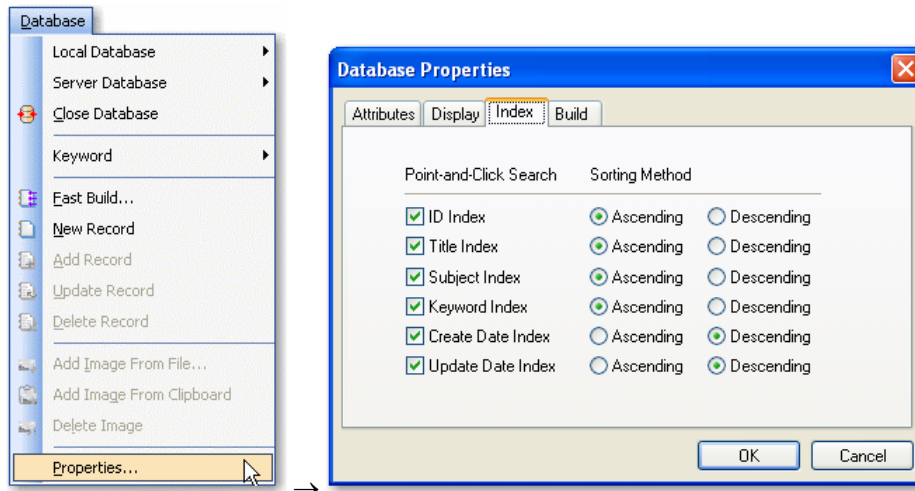
For Keyword, Create and Update indexes, you may use KW, CD and UD as abbreviation respectively.

12.7 Changing Index Options

By default, all six indexes are turned on so that the intuitive point-and-click search is available on all of the indexes. However, when the database is growing large, loading all indexes can be a time-consuming task. Plus, you may not need certain indexes like Create Date or Update Date.

To change index options,

1. Pull down the **Database** menu.
2. Choose the **Properties** command.
3. Click the **Index** tab.
4. Set your options.
5. Click **OK**.



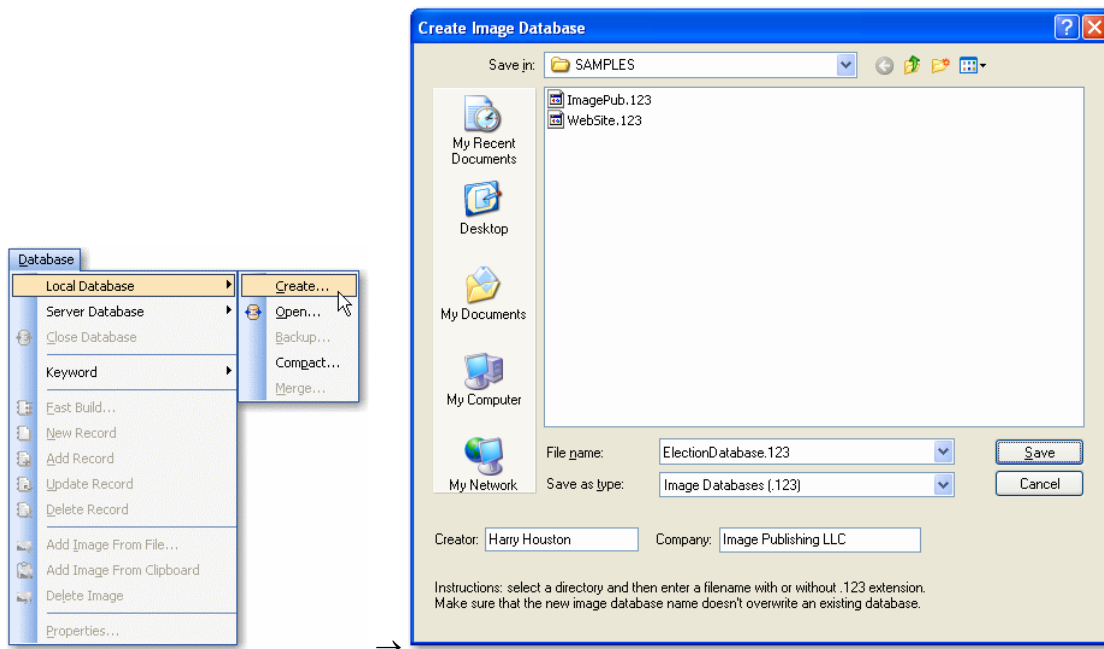
Chapter 13. Building Database

13.1 Creating a Local Database

To create a new local database,

1. Pull down the **Database** menu.
2. Open the **Local Database** submenu.
3. Choose the **Create** command. A dialog box will open.
4. Select a folder and a filename.
5. Enter the **Creator** and **Company** names.
6. Click the **Save** button.

You don't have to add .123 to the file extension. FullShot will do it for you automatically.



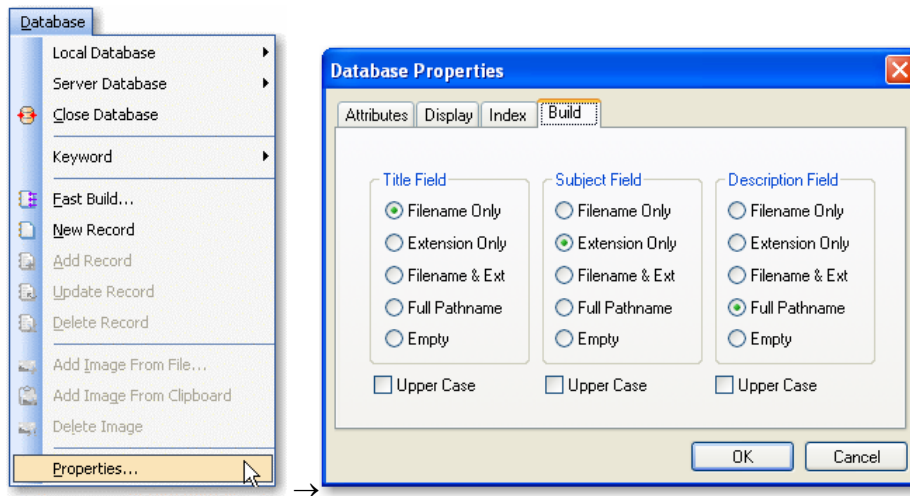
13.2 Setting Database Options

When a database is created, there is no record in it. Before you enter any record into the database manually or use the **Fast Build** feature to build multiple files into a database automatically, you may want to set the database build options so that FullShot can provide as much data as possible to reduce your typing workload.

To set the database build options,

1. Pull down the **Database** menu.
2. Choose the **Properties** command.
3. Click the **Build** tab.
4. Set your options.

5. Click **OK**.

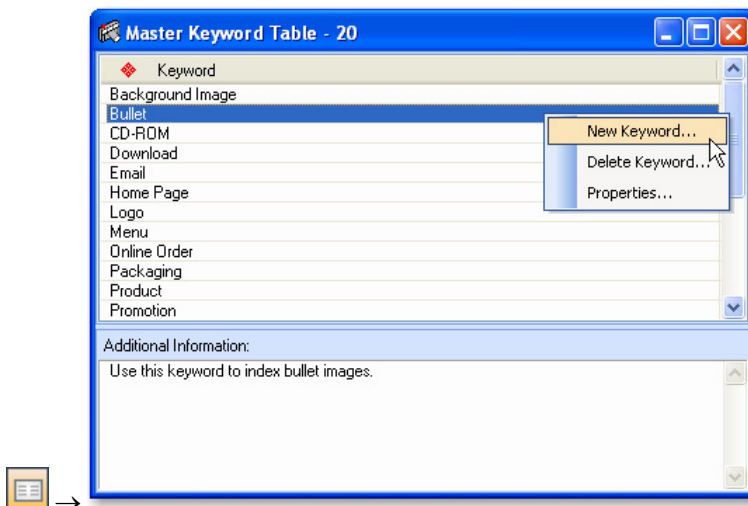


The build options will decide how FullShot will provide information to Field2, Field3 and Field4 from an input filename. In the sample database, they are Title field, Subject field and Description field respectively.

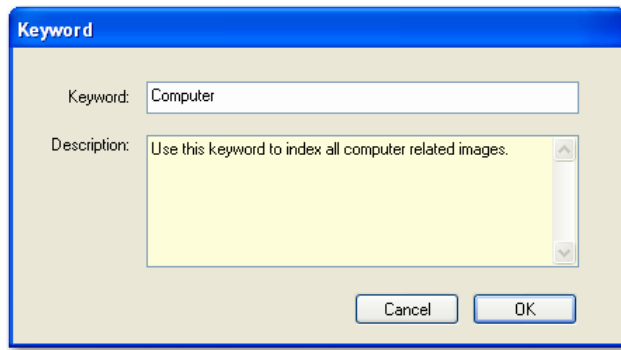
13.3 Using Master Keyword Table

When a new database is created, FullShot automatically creates a **Master Keyword Table**. The master keyword table is designed to maintain a list of keywords that you use to index image records. It is used to generate a consistent keyword index.

To view the master keyword table, click Master Keyword Table button on the toolbar. To enter a new keyword, right click and choose the **New Keyword** command.

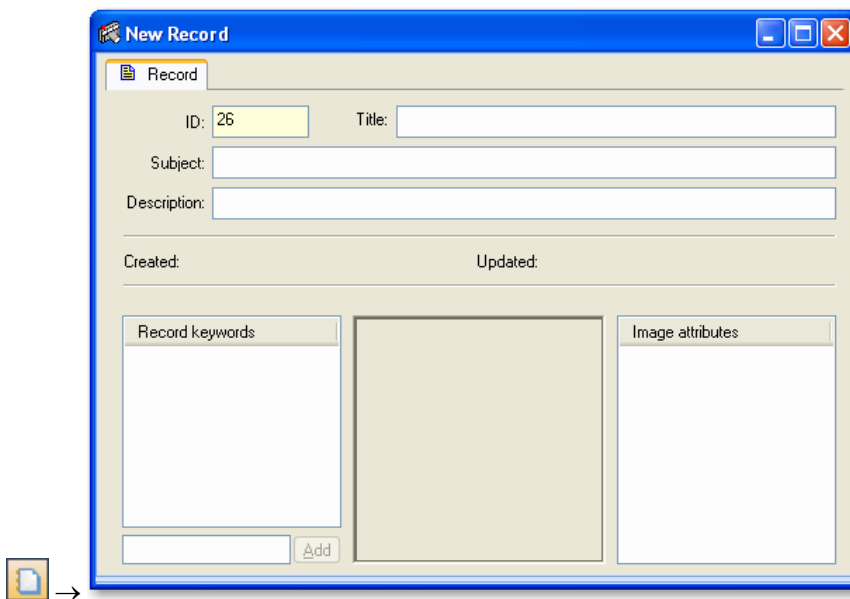


To change a keyword, choose the **Properties** command. To delete a keyword, choose the **Delete Keyword** command.



13.4 Creating a New Record

To create a new record, click the **New Record** button on the toolbar.



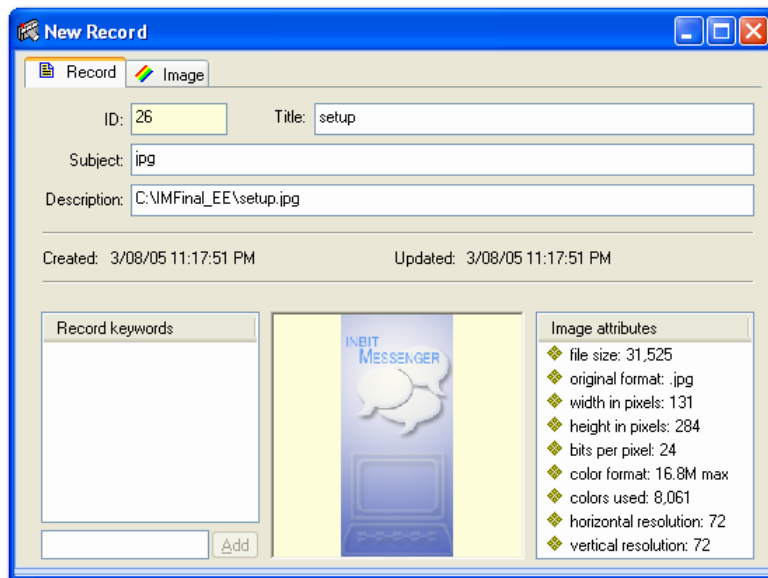
The record ID is provided by FullShot based on your last key in the active database. You can change the ID to any number as long as that number is not taken.

13.5 Adding an Image to a Record

To add an image to the new record,

1. Click the **Add Image** button on the toolbar.
2. Select the folder and the filename.
3. Click the **Open** button.





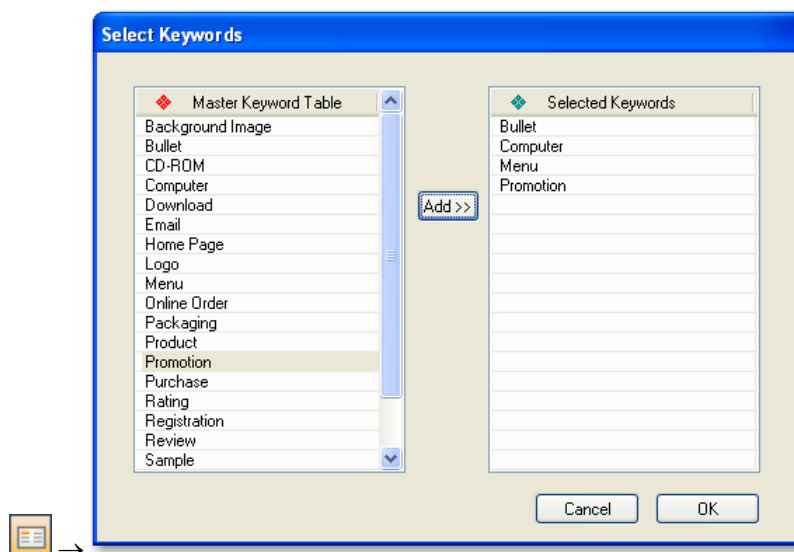
Title, Subject and Description will be provided by FullShot based on your settings in the database build options. No keyword is provided by default.

You can use the **FullShot Explorer** to load an image to the active record:

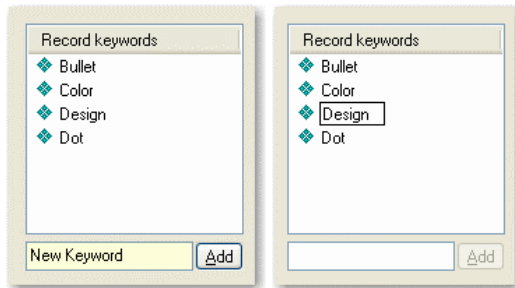
1. Navigate the **FullShot Explorer** and find the image filename.
2. Hold down Ctrl key and click the image filename.
3. The image will be loaded into the record.

13.6 Adding Keywords to a Record

Since every image database has its own Master Keyword Table, you can select keywords from this table. To select keywords, click the **Select Keyword** button on the toolbar.



But you don't have to select keywords from the master keyword table. You can simply add any keyword to the record. The **Master Keyword Table** is only considered as a way to generate more consistent keyword index. To add a keyword to a record, type it in the edit box below the keyword list and then press **ENTER** or click the **Add** button.

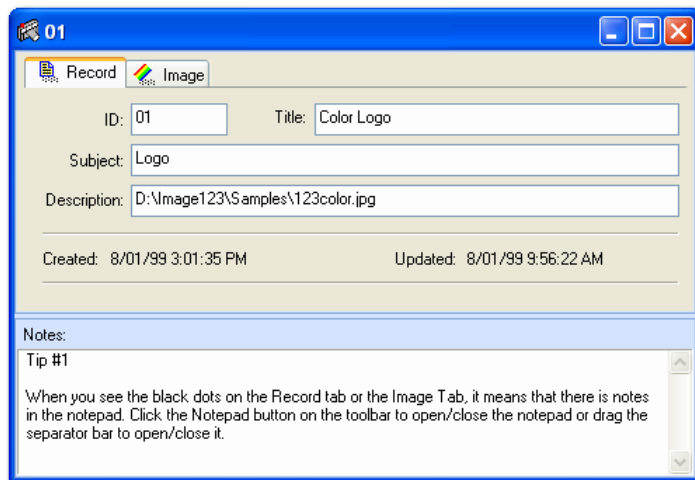


To change a keyword, click the keyword to select it. Click it again to open the edit box. Then you can make changes.

To delete a keyword, click the keyword to select it and then press the **DEL** key.

13.7 Writing Memos

You can write memos in the **Record Notepad** and **Image Notepad**. To Open/Close the notepad, click the Notepad button on the toolbar or drag the separator bar. The limit for the notepad is 64KB.



13.8 Entering a New Record

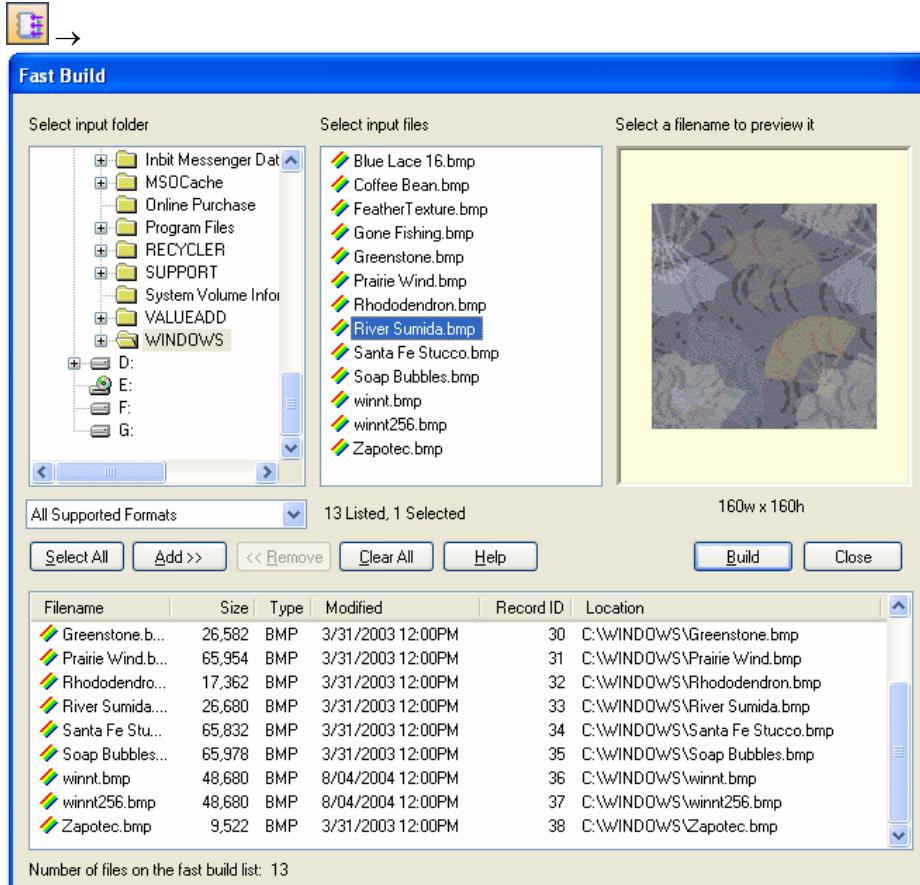


When you finish data entry on the record, click the **Add Record** button to enter it into the database. All indexes will be updated immediately.

13.9 Using FastBuild

If you need to add more than one image file into a database quickly, **Fast Build** is the best tool to perform this task.

Click the **Fast Build** button on the toolbar to open the **Fast Build** dialog box.



To **Fast Build** image files to the active database:

1. Select an input folder.
2. Select input files or click the **Select All** button to select all files under the input folder.
3. Click the **Add** button to add selected files to the fast build list.
4. Repeat steps 1-3 to add more files to the fast build list. There is no limit on how many files you can build into a database at a time.
5. Click a filename to preview it.
6. Click the **Build** button to start the fast build process.
7. Click the **Close** button to exit.

When the **Fast Build** is completed, the fast build list will be cleared.

To remove a file from the **Fast Build** list:

1. Click the filename.
2. Click the **Remove** button.

To clear all of the files from the **Fast Build** list:

Click the **Clear All** button.

Chapter 14. Record Operations

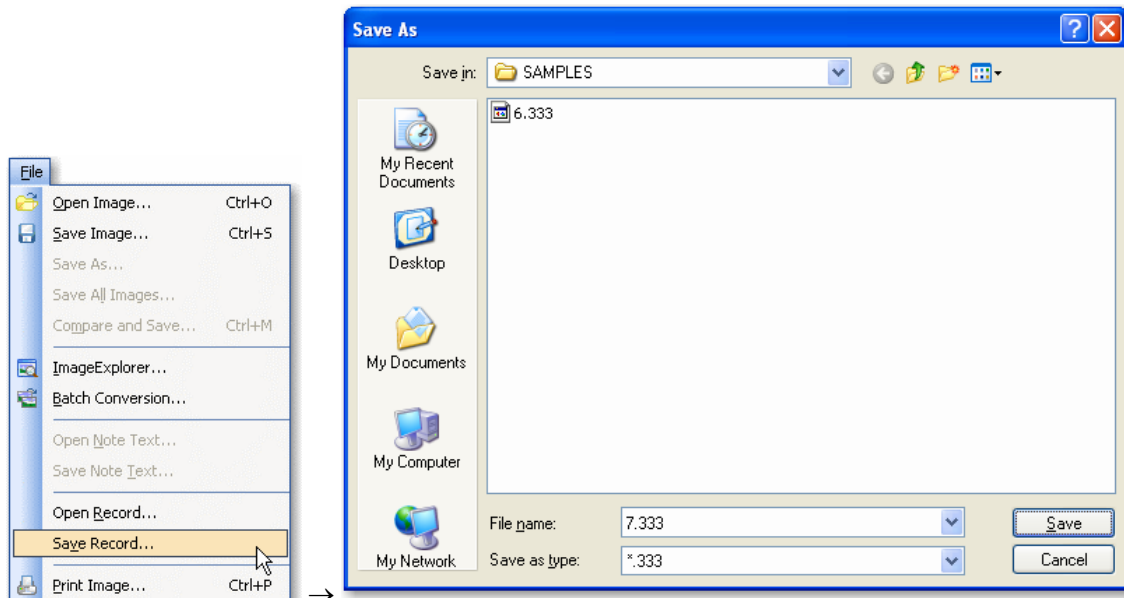
14.1 Saving Record

Sometimes you may want to move records from one database to another. Or you may want to send a record to your business associates. When you have such a need, you must save a record to a file.

To save a record to a file:


1. Pull down the **File** menu.
2. Choose the **Save Record** command.
3. Select a directory.
4. Type a filename.
5. Click the **Save** button.

The record file has an extension .333.



14.2 Saving Image

To save the image of a record to a file:

1. Click the **Save Image** button on the toolbar. 
2. Choose a folder, a filename and a file type.
3. Click **OK**.

Or

1. Bring the **Explorer** folder on top.

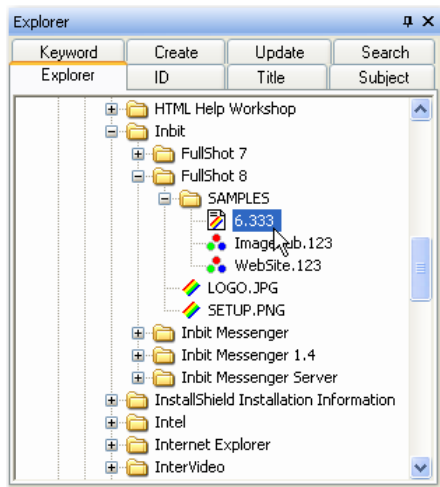
2. Click the image, hold down the mouse button and drag the image to the folder where you want to save the image.
3. Release the mouse button when you see the folder is highlighted.
4. Confirm the filename and the file type.
5. Click **OK**.

14.3 Loading

To load an image record:

1. Open a database.
2. Pull down the **File** menu.
3. Choose the **Open Record** command.
4. Navigate and find the file with extension .333.
5. Click the **Open** button.

Or you can open a record file using the **FullShot Explorer**.



The opened record will adopt record field names of the active database. If you want to add the record into the database, make sure the record ID is unique.

14.4 Updating




To change a record, you need to do a search and display the record in the FullShot window.

If you're updating a record, don't change its ID. Changing ID will generate a complete new record. You can change all of the editable fields. You cannot change the **Image Attributes**, **Create Time** and **Update Time**.

To change an editable field, move the cursor to the field, delete the old data and then add new data.

To change the image:

1. Click the **Image** tab to make it on top.

2. Clicking the **Delete Image** button to delete the current image. 
3. If you add the new image from the Clipboard, click the **Add Image From Clipboard** button. 
4. If you add the new image from a file, click the **Add Image** button. 

To change a keyword:

1. Click the keyword to select it.
2. Click it again to open the editing mode.
3. Make changes.
4. Press the **ENTER** key to complete the changes.

To remove a keyword:

1. Click the keyword to select it.
2. Press the **Del** key.



When you're done changing the active record, press the **Update Record** button to enter changes into the active database. All indexes will be updated immediately.

14.5 Deleting

To delete a record, you need to do a search and display the record in the FullShot window.

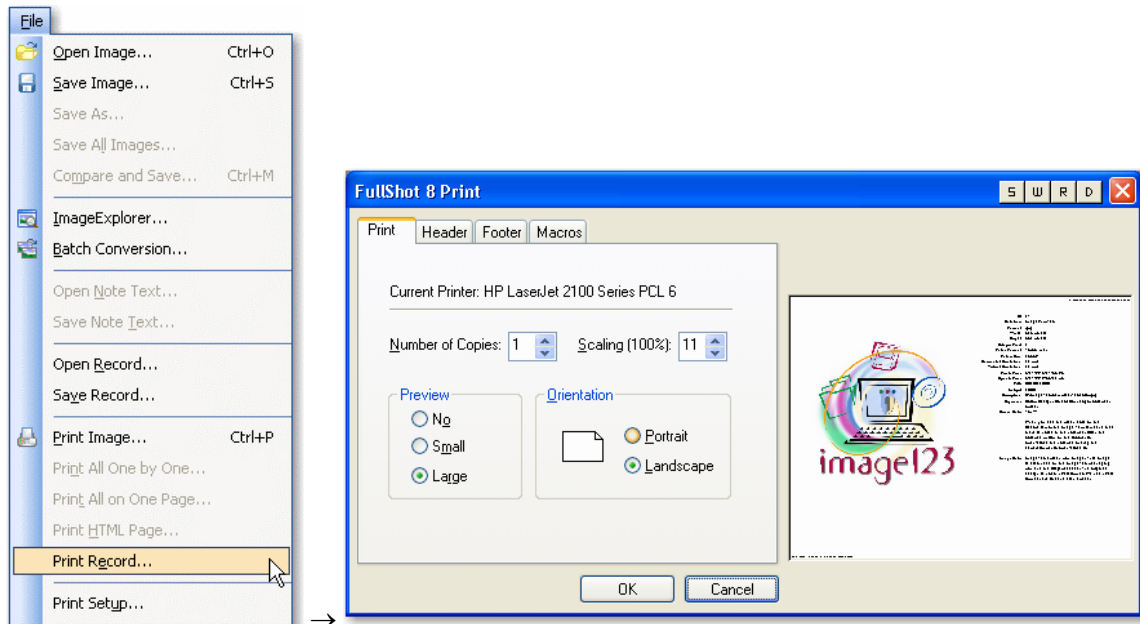


click the **Delete Record** button to delete the record. All index entries will be removed accordingly.

14.6 Printing

To print a record:

1. Find and display the record.
2. Pull down the **File** menu.
3. Choose the **Print Record** command.
4. Click **OK**.



The image is printed on the left. All other data, including record notes and image notes is printed on the right. You can change the image size by clicking the **Scaling** spin buttons.

Same as image printing, you can use a header and/or a footer for the record printing.

Chapter 15. Database Operations

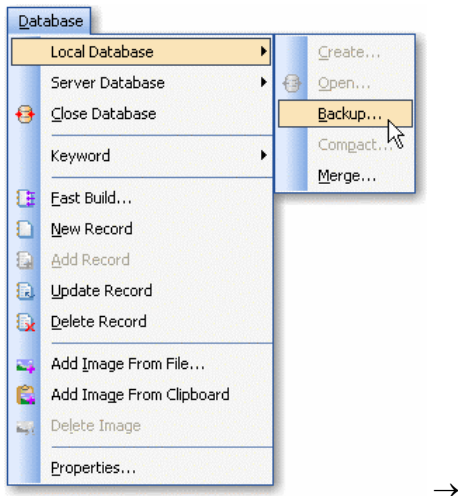
15.1 Backing Up

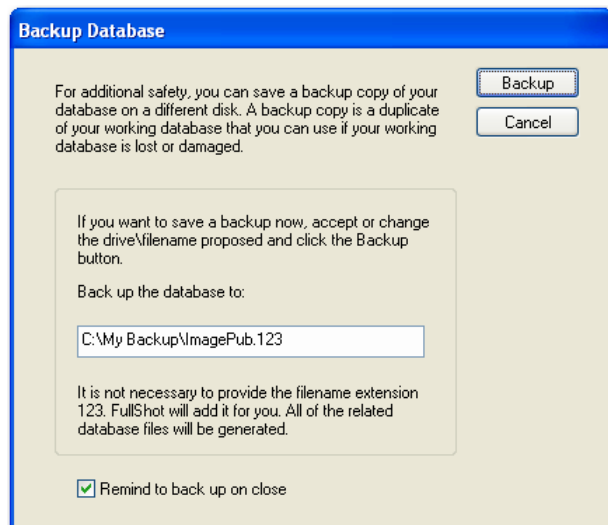
Your image database is very important to you. Don't forget to back it up when you close it whether or not you have made changes to it. Making several backup copies is better than no backup. If you have an external drive, it's safer to back up your database on the external drive. Even though the image database engine has built-in routines to keep the data file in synch with the index file, disasters do happen and your file could be damaged or lost one way or another.

If you want to make backup copies manually, make sure you back up all of the four files to a safe place. For example, to back up the sample database **ImagePub.123**, you need to copy the following four files to a drive that you think is safe.

ImagePub.123
ImagePub.321
ImagePub.kwd
ImagePub.kwi

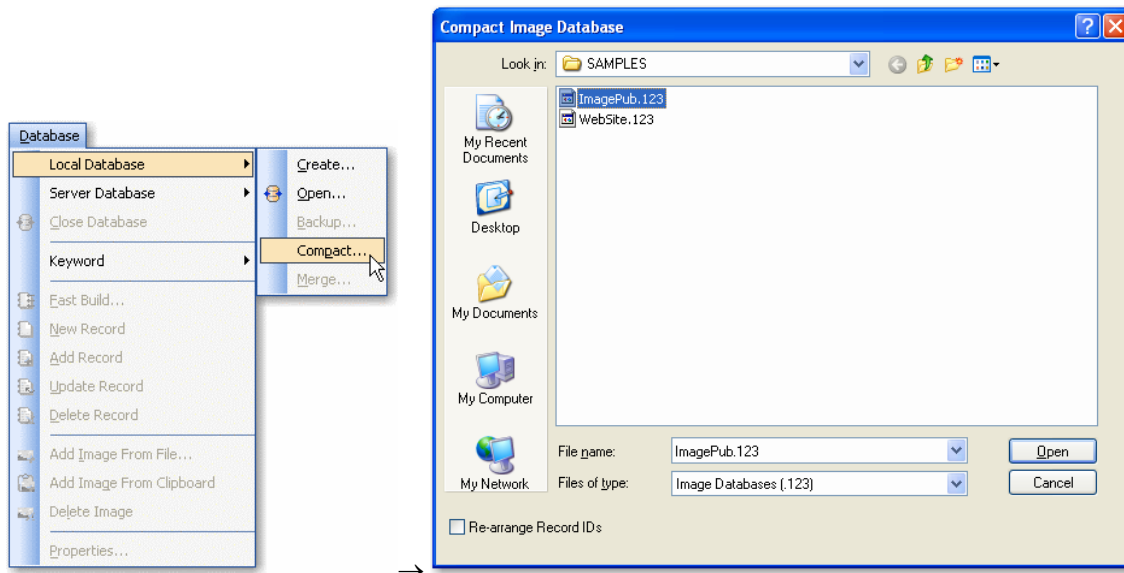
To back up a local database anytime, pull down the **Database** menu, choose the **Local Database** submenu and then choose the **Backup** command.





15.2 Compacting

If you have deleted records or updated your database by making changes, there will be wasted space in the database files. Use the **Compact** command from the **Local Database** menu to compact your database. The result database will be smaller. The original database will be renamed by adding OLD01 to its filename. You can delete it if you don't need it any more.



The option **Re-arrange Record IDs** will re-assign record IDs to the new database based on its current IDs. If you have deleted records, the IDs of the deleted records will be given to other records. For example, suppose that you have a database of 10 records with IDs from 1 to 10; suppose that you have deleted records 3, 5 and 7. Compacting this database with the **Re-arrange Record IDs** checked will generate a new database with IDs of 1,2,3,4,5,6,7.

For the sample database after the compacting process, there will be eight files listed under the directory:


ImagePub.123 is the newly compacted data file.

ImagePub.321 is the newly compacted index file.
ImagePub.kwd is the newly compacted keyword data file.
ImagePub.kwi is the newly compacted keyword index file.
ImagePubOld01.123 is the original data file without compacting.
ImagePubOld01.321 is the original index file without compacting.
ImagePubOld01.kwd is the original keyword data file without compacting.
ImagePubOld01.kwi is the original keyword index file without compacting.

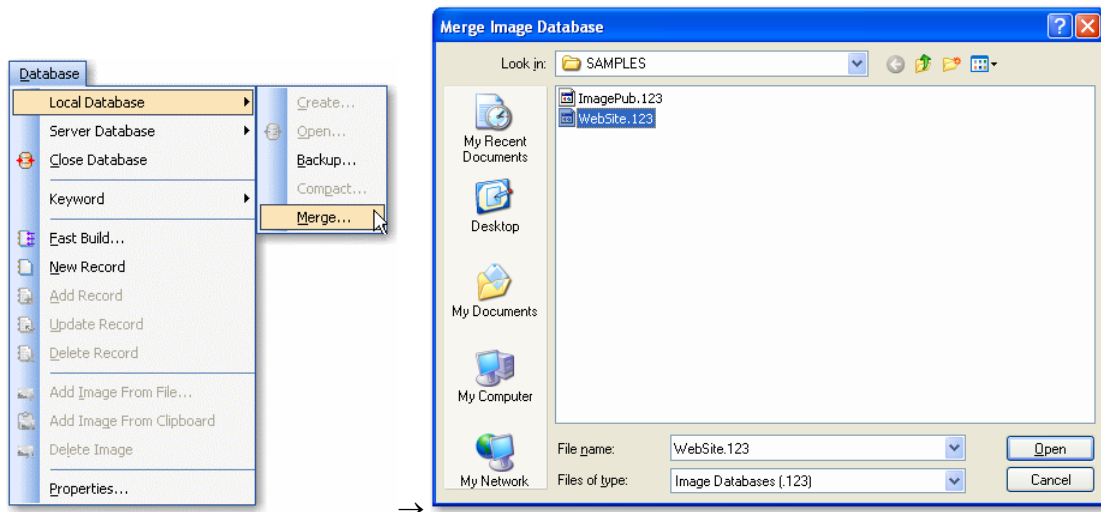
After testing your new database successfully, you may delete the original database. To play it safe, you may want to back it up for future reference.

15.3 Merging

Merging databases is a process to add all of the records of one database to another database. To merge local databases:

1. Back up the first database before the merging process just in case something goes wrong.
2. Open the first database by clicking the **Open Database** button. 
3. Pull down the **Database** menu and open **Local Database** submenu.
4. Choose the **Merge** command.
5. Select the second database for merging.
6. Click **OK**.

Be sure to back up the newly merged database.



Chapter 16. Server Database

16.1 Server Side Setup

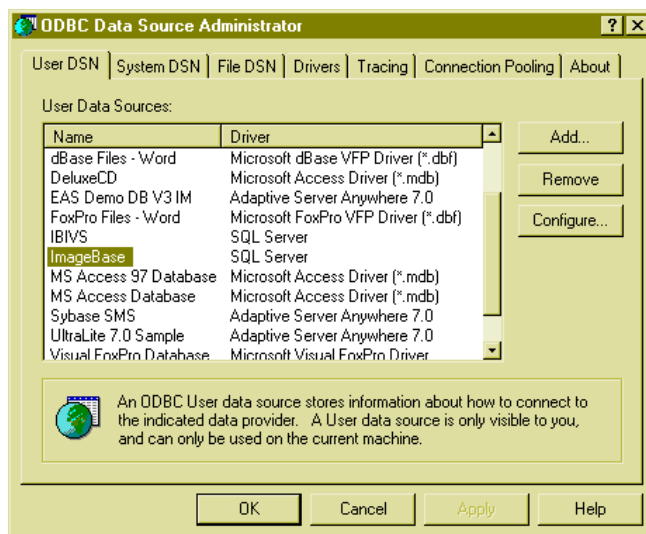
FullShot software CD doesn't have a SQL server, but contains all necessary code to help you build an image database on a SQL-based database server if you have one. The advantage is that you can share the image database on a network so that all of your colleagues can access and update the image database. Consult with your SQL server Database Administrator before you move forward.

There are three steps to set up a FullShot image database on a SQL database server.

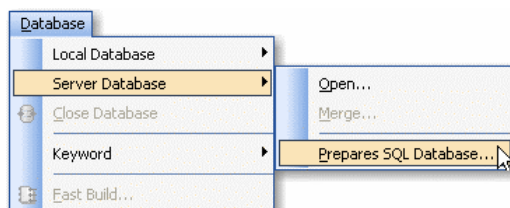
Step 1: Create a database on the server. Every database server has procedures to create a database on the server. Consult with your Database Administrator to complete this step.

Step 2: Create an **ODBC Data Source** on the server through the **Control Panel**. In fact, the FullShot Image Database doesn't connect to your server directly, but connects to the ODBC Data Source instead. The ODBC Data Source name is the object that represents the database on your database server. In the example used in this book, a data source name called **ImageBase** is created.

The ODBC data source setup is within the **Control Panel**. Open the **Control Panel** and open the ODBC (Data Source) icon and you will see the following screen. Again, our example is set up on Microsoft SQL Server.



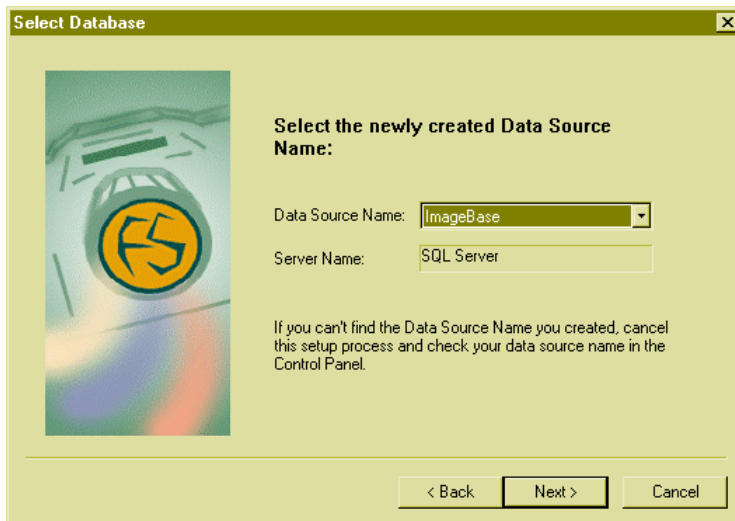
Step 3: run FullShot SQL database preparation code to establish all tables on your database. To do this, pull down the **Database** menu, open the **Server Database** submenu and choose the **Prepares SQL Database** command. The FullShot Image Database Setup wizard will open.



The first window you see is for information only. It displays necessary steps you need to complete a database setup work. If you haven't completed the step 1 and step2, click **Cancel** to stop. Otherwise, click **OK** to continue.



As we mentioned, the **ImageBase** is the data source that we have created in our example. The database server we used is Microsoft SQL Server. If you can't find the data source name you have created, you probably didn't do it right. Remember that you need to create a database on your server and then create a data source for the database you have created.



The next screen is simple. You are asked to enter names to identify yourself and your company.

Creator and Company

Enter Creator and Company Name:

Creator: Marketing Group

Company: Inbit Incorporated

< Back Next > Cancel

And then a confirmation screen follows.

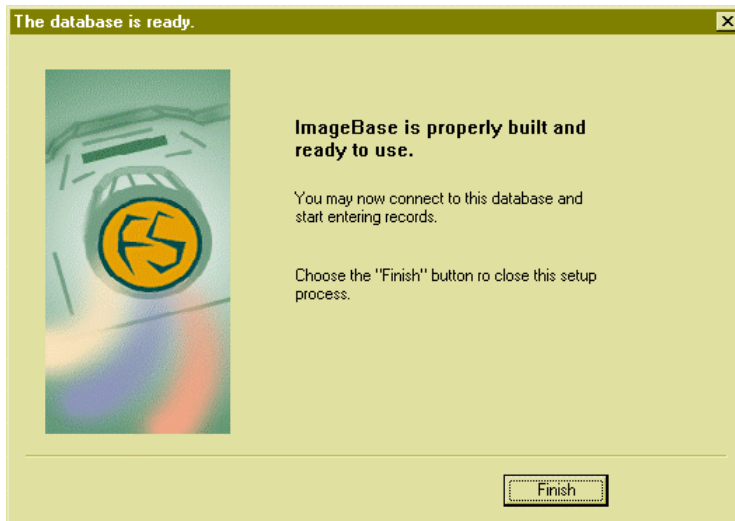
Confirm your selection

Database: ImageBase
Creator: Marketing Group
Company: Inbit Incorporated

Click "Next" button to continue.

< Back Next > Cancel

When you click **Next** button, FullShot will start preparing your database.



Click the **Finish** button and your database setup is completed on the server side. You can create as many FullShot image databases as you want to on a server. You need to go through the same procedures to prepare each of them to make them ready on the server side.

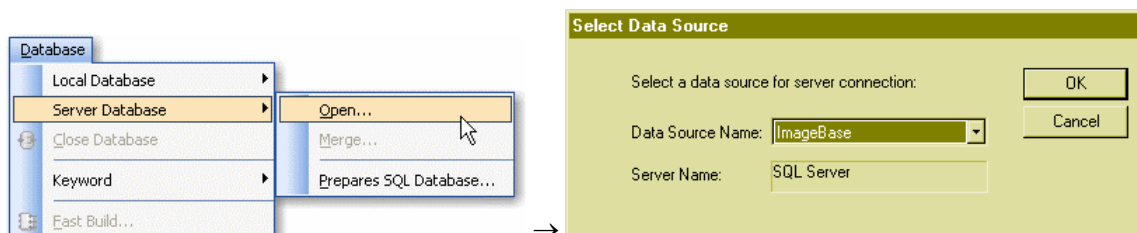
16.2 Client Side Setup

Before a server image database can be accessed, you need to set up an **ODBC Data Source** on each client PC on which you plan to use the image database. You need to have the client access license to use the database server. Consult with your Database Administrator regarding the client license.

The client side **ODBC Data Source** setup procedure is the same as the server side setup procedure. You need to do it in the **Control Panel**. See section 16.1 for information.

16.3 Using a Server Database

Once the client side setup is completed, the image database is ready to use. To open a database, choose the **Open** command of the **Server Database** submenu. A dialog box will be open for you to select the data source that represents your image database. In our example, **ImageBase** is an available data source and it is a FullShot image database.



Once the database is open, all of the record level operations are the same as a local database. But the database level operations are different. Here are some issues you need to know.

Database Backup: for a local database, FullShot provides backup function; for a server database, your database administrator should take care of the backup issue. Every database server has different backup procedures to follow.

Database Compact: it is a database maintenance issue. For a local database, FullShot provides compact function; for a server database, every database server has certain rules to maintain a database.

Database Merge: you can merge all records of a local database into a server database and all records of a server database into a local database. Merge is the only way to move all records off the server and back it up locally.

Chapter 17. Email

17.1 About FullShot Email

FullShot Email is available in the **Enterprise Edition** only.

FullShot Email is not designed to replace your current email client software; however, it is designed to send out images quickly and easily without having to leave FullShot or save images to a file first. When you have an image database, local or server, you can send images out directly from the database and no need to check a record out.

FullShot doesn't provide functions of receiving email messages, but has all of the basic functions of sending messages. As a basic requirement, your PC must have connection to your ISP email server or corporate email server in order to use FullShot Email. To access the FullShot Email functions, you can use the following buttons on the toolbar.



View Contact Database command. Use this command to display all contact records.



New Message command. Use this command to create a new email message.



Attach File command. Use this command to attach files.



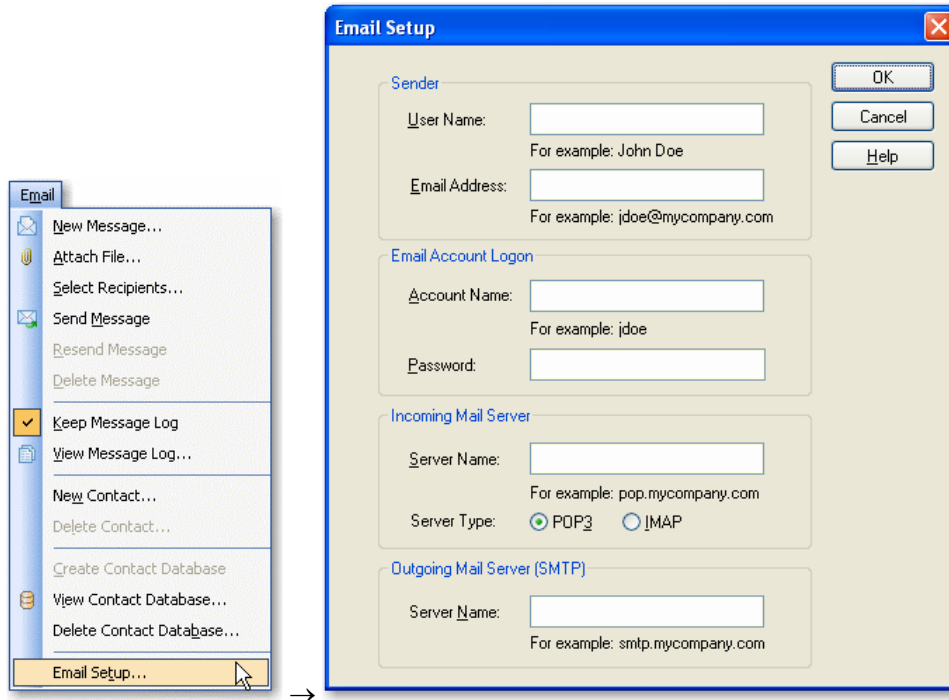
Send Message command. Use this command to send a message.



View Message Log command. Use this command to display all sent messages.

17.2 Email Setup

You need to set up your email connection before sending any message. To complete the setup requirement, choose the **Email Setup** command from the **Email** menu.



Email Address: the email address you use to send messages.

Account Name: your email account name provided by your ISP or corporate email administrator.

Password: the password for your email account.

Incoming Mail Server Name: your ISP POP3 incoming email server name or your corporate email server name.

Outgoing Mail Server Name: your ISP SMTP outgoing email server name or your corporate email server name.

If you have any difficulty finding out what those required field values should be, consult with your ISP or your corporate email administrator. Another source of information about those fields is your **Outlook Express** email software that comes with your Windows. If you use this email client software, you can obtain email setup information by choosing **Accounts** command from the **Tools** menu.

After setting up your connection data fields, you need to decide whether or not you want to keep an outgoing message log. FullShot has an embedded database designed to track all of the outgoing messages. The advantage is that you can remember what's being sent out and who's the recipient; the disadvantage is that it will take your storage space to hold sent messages and the storage space can be very large if you frequently attach images. If you want to keep a message log, choose the **Keep Message Log** command from the **Email** menu. A check sign in the front of this command means that the message log database is created. Choose this command again will remove the log permanently.

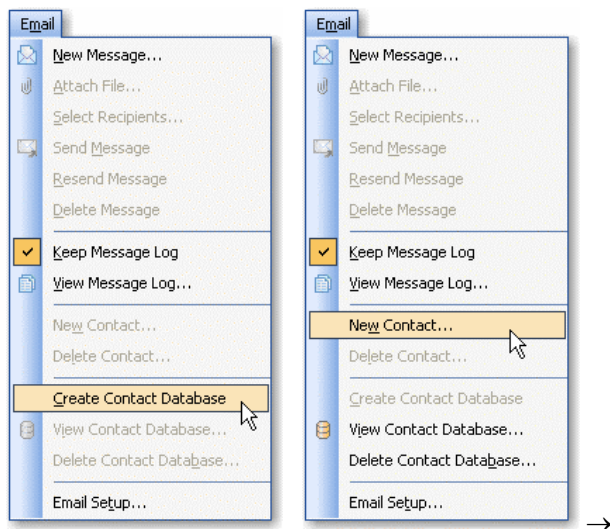


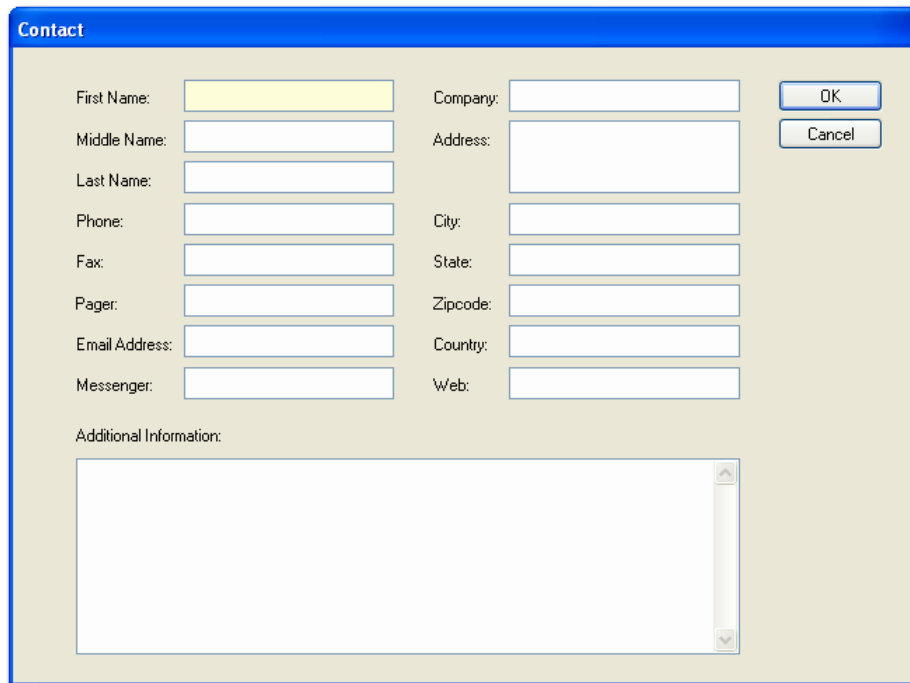
17.3 Contact Database Setup

FullShot Email has a built-in contact database. You can enter your contact information into this database.

Step 1: choose the **Create Contact Database** command.


Step 2: choose the **New Contact** command to enter contact data.






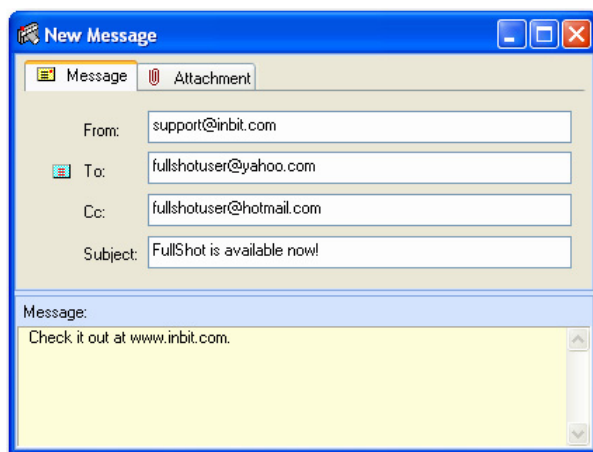
Contact

First Name: Company:
 Middle Name: Address:
 Last Name:
 Phone: City:
 Fax: State:
 Pager: Zipcode:
 Email Address: Country:
 Messenger: Web:
 Additional Information:

 Click the **Contact Database** button to view all contact records.

17.4 Sending a Message


 Click the **New Message** button to open a new message window. If you have an image window opened, it will be automatically attached. You can drag any image into the new message window as an attachment. If you need to attach any other files from your hard drive, click the **Attach File** button to attach them.

New Message

Message

From:
 To:
 Cc:
 Subject:
 Message:

 Click the **Select Recipient** button to select contact email addresses into **To**, **Cc** and **Bcc** fields.

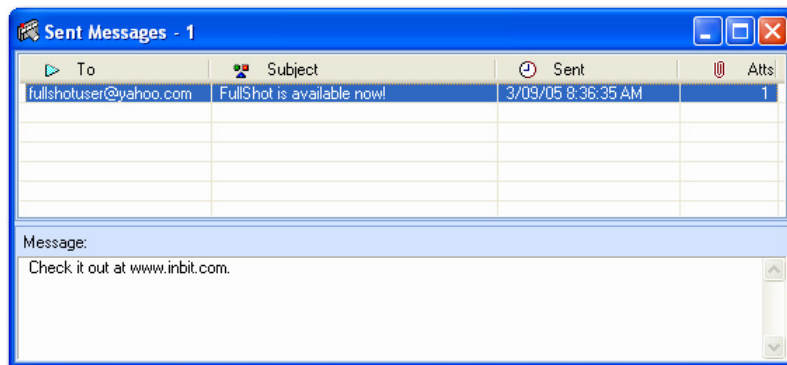


Click the **Send Message** button to send the message. If you have already selected the **Keep Message Log** option, the sent message along with any attachment will be filed into the message log database.

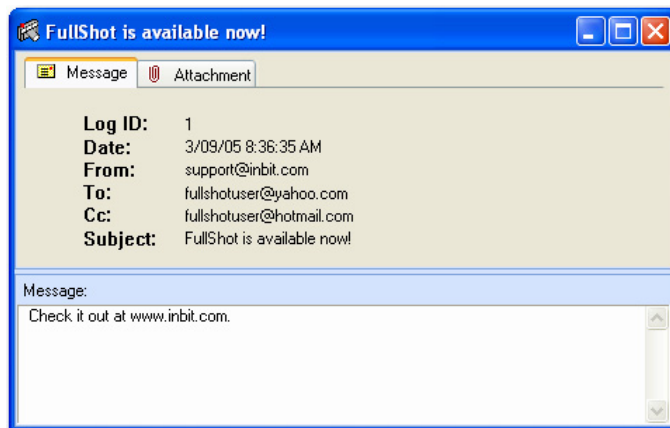
17.5 Message Log



Click the **Message Log** button to list all of the sent messages.



Right click the message log window to open a popup menu. You can open a message, delete a message or delete the entire message log.



Chapter 18. Troubleshooting

18.1 Unsupported Image Files

FullShot supports 18 image formats. It doesn't mean, however, that FullShot can open all of the files with the supported file extensions. If there is a file on your system that cannot be opened by FullShot, it is because FullShot doesn't understand how the image file is constructed. The best solution is to open this file by using the software that has created the file and then save it in a commonly used settings or options.

18.2 Unable to Open an Image Database

This problem happens only in the **Enterprise Edition**.

Problem:

You cannot open a local image database. The error message is '**Unable to Open the image database**'.

Possible Causes:

1. The database's index file with the extension 321 is missing.
2. Your Windows session was crashed for whatever reason.
3. There was a power outage during a database update.
4. A virus or something else has damaged your database files.

Basic Knowledge:

1. An **image database** has four files. For example, the sample database that is shipped with the software has the following files:
ImagePub.123
ImagePub.321
ImagePub.kwd
ImagePub.kwi
Together they make a complete image database. All files have to be stored in the same directory.
2. **Database directory** means the directory where your database is stored.
3. **FullShot directory** means the directory where the FullShot software is stored. This directory has FSHOT7.EXE and many DLL files.

Solutions:

Step 1: Check the directory where the database is stored and make sure both .123 and .321 files are there. If any of those two files is missing, the only way to get it back is copy your backups to the **database directory**. If you never back up your database, the database is no longer accessible.

Step 2: If 123 and 321 files are both there, the problem could be caused by a crash. Exit FullShot. And then run FullShot and re-load the database.

Step 3: If step1 and step2 can't solve the problem, your database must have been damaged. The only solution left is to copy your backup files back to the **database directory**. If you never back up your database, the database is no longer accessible.

Prevention:

If you are serious about your image database, back it up everyday or after every successful session. FullShot has an automatic backup reminder, and all you need to do is click the **Backup** button. If you have an external drive, making extra backup copies on the external drive is highly recommended.

How To Order FullShot

If you need to order FullShot licenses, visit www.inbit.com and click the [Purchasing and Licensing](#) link. It is on the first page and you can't miss it. Review the latest price sheet and licensing options. There are money saving volume packs available.

Upgrade vs. Full Version

Upgrade packages require a previously installed version on your PC or a valid license number from a previous version. If you have any version of FullShot V1.xx, V2.xx, V3.xx, FullShot 97 V4.xx, FullShot 99 V5.xx, FullShot V6.xx and FullShot V7.xx, the license number is printed on your program disk label or on the back of the CD jewel case or inside of the CD jacket. Upgrade packages will fail during installation if there is no qualified version on your drive.

Standard Edition, Professional Edition and Enterprise Edition

Make a decision on which version you need. The Standard Edition is the basic FullShot. The Professional Edition and the Enterprise Edition have a lot more features. For more information see Chapter 1.

Credit Card Orders

There is a secure web order system on the Inbit web site. Ordering FullShot on the web can guarantee that you get a license number immediately. No overnight shipping is needed. Your credit card number is processed in a secure manner so that even our internal sales reps have no way to see the number.

Ordering on the web also has more options in terms of **License Only** and **Full Package**. So get on the web and check it out now.

Purchase Order Policy

For those of you who have to use corporate purchase orders, please fax your purchase orders to **1-408-730-1756**. Make sure to write the part number you are ordering on your purchase order with your billing and shipping addresses clearly marked. We accept purchase orders issued by U.S. corporations and organizations only. International destinations would have to pay first.

Mailing Address

If you need to mail your purchase orders or checks directly to Inbit Sales Dept, please send them to

Inbit Inc.
P.O.Box 391674
Mountain View, CA 94039
USA

How to Contact Inbit Inc.

For technical questions, please email them to support@inbit.com. For sales questions, please email them to sales@inbit.com. Your questions will be answered within 24 hours. For any other inquiries, call 1-408-730-9819.